## PROJECT DESIGN PHASE - II

## **CUSTOMER JOURNEY MAP:**

Date 16 October 2022

Team ID PNT2022TMID24400

Project Name Personal Assistance for Seniors Who Are Self-Reliant

Maximum Marks 4 Marks

## **Customer Journey**

Customer Journey Maps give an overview of the customer experience. How do you want your business to reach users?

MEDICINE REMINDER	ENTICE	ENTER	ENGAGE	EXIT
STEPS	Their insight into how their emotional making influences patient care.	Searching best Product or Market	Brussing the Best customer Parts of Product views	At the end the our outsime finitive Proper Medication
INTERACTION	At the ByContakes tooptal	à Smart Medicine Box	Managing Reminding Patients About the Pescripton Insule.	Cantalor Presison 247 menturing
GOALS	Soldon Roy Royal medication Remarker	I Super with the self care a patent care for care medicines regularly or time	They can be the constant from seduction or the constant from a Polled constant from the constant from	As the End They link Some Middlew Box
POSITIVE MOMENTS	Public Suggestions	User Floredy App. Bruspinsers	Age forbation Yorkso Commed Cardialer	Efficiently formula to Madestine Town
NEGATIVE MOMENTS	Head for Find The Best Smart Medicine Bios in the Market	Difficult to operate the filedo app	The user Desail always IIII desail for large for Postul. In proceedings user for these colors.	A Smart Medicine in with Complex Sections Law Day It Extent people's