

# CUSTOMER CARE REGISTRY

PROJECT PLANNING



TEAM DETAILS:

Team No : PNT2022TMID46076  
College Name : University College of Engineering  
Department : Computer Science & Engineering

Date	03 nov2022
Team ID	PNT2022TMID46076
Project Name	Customer Care Registry
Maximum Marks	7 Marks



# PROJECT PLANNING

## Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Registration	USN-1	As a customer, I can register for the application by entering my email, password, and confirming my password.	20	High	T.ABARNA V.MENAGA S.ANITHA S.SUJI
Sprint-1	login	USN-2	As a customer, I can login to the application by entering correct email and password.	20	High	T.ABARNA V.MENAGA S.ANITHA S.SUJI
Sprint-2	Dashboard	USN-3	As a customer, I can see all the orders raised by me.	20	low	T.ABARNA V.MENAGA S.ANITHA S.SUJI
Sprint-2	Order creation	USN-4	As a customer, I can place my order with the detailed description of my query	20	Medium	T.ABARNA V.MENAGA S.ANITHA S.SUJI

## PROJECT PLANNING

### Project Tracker, Velocity & Burndown Chart: (4 Marks)

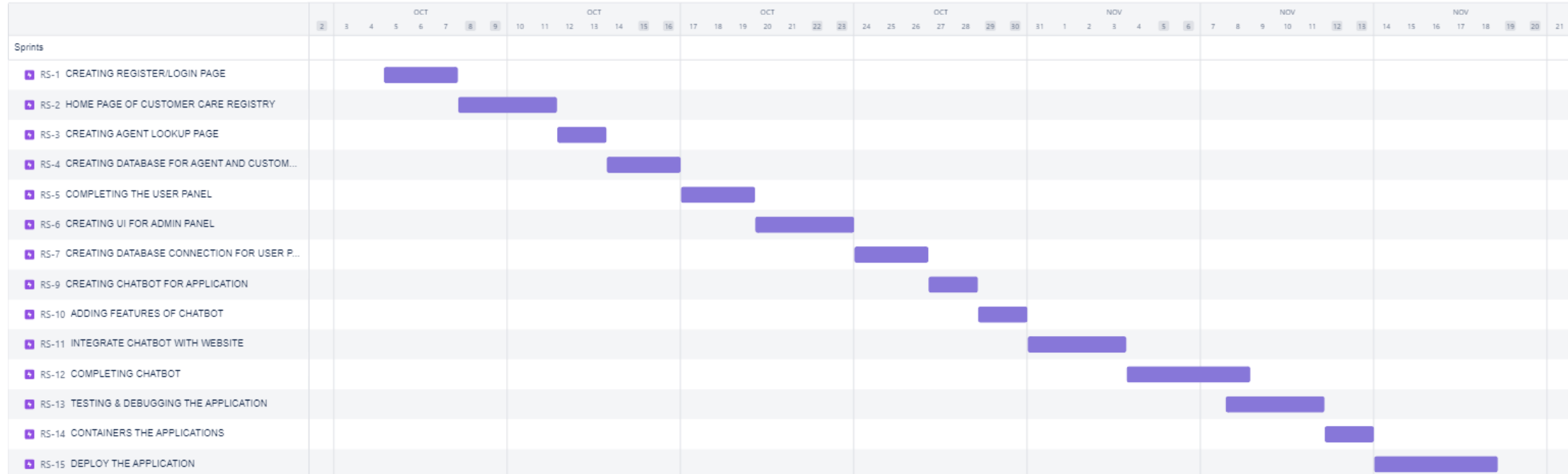
Sprint	Total Story Points	Sprint Start Date	Sprint End Date (Planned)	Sprint Release Date (Actual)
Sprint-1	20	17 Oct 2022	17 Oct 2022	22 Oct 2022
Sprint-2	20	18 Oct 2022	18 OCT 2022	22 OCT 2022
Sprint-3	20	19 OCT 2022	20 OCT 2022	22 OCT2022
Sprint-4	20	20 OCT 2022	21 OCT2022	22 OCT 2022

#### Velocity:

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{\text{sprint duration}}{\text{velocity}} = \frac{20}{10} = 2$$

## BURNDOWN CHART





**Thank you**