# 1. CUSTOMER SEGMENT(S)

\* Plasma donors should be in the age group of 18-65 years.

\* Donors should not be less than 45 kilograms.

## 6. CUSTOMER CONSTRAINTS

\* Cannot Auto verify user genuineness.

\* Requires an active Internet Connection.



## 5. AVAILABLE SOLUTIONS



\*Online application for plasma donation is available but not user friendly.

\*Plasma donor website in AWS platform are also available for finding plasma donors.

# **JOBS-TO-BE-DONE / PROBLEMS**



9. PROBLEM ROOT CAUSE



## 7. BEHAVIOUR



chances of more serious problems

happening during/after donating plasma are usually small still, drawing plasma always poses some risks.

Donating plasma does not cause any side Directly Related: User-Friendly, Finds donors

effects, but some donors experience fatigue, bruising, bleeding or dehydration.

\* Mismatched transfusion cause kidney failure, anemia, lungs problems.

immediately.

\*Indirectly Associated: Require High Internet speed.

# **TRIGGERS**



Improve overall health and mood.

Blood Pressure

10. YOUR SOLUTION



# 8.1 ONLINE

Reduce Cholesterol Level and lower

**EMOTIONS: BEFORE / AFTER** Before: Anxious, Fear, Frustrated.

After: Reduces Stress and lowers developing serious diseases.

ΕM

risk of

The Database will have all the details and if a user posts a request then the concerned blood group donors will get notified about it.

The user interacts with the application.

Registers by giving the details as a donor.

Donors registers by giving the details. Patients posts a request and donors get notified

8.CHANNELS of BEHAVIOUR

## 8.2 OFFLINE

Application cannot be used offline.



