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1. CUSTOMER SEGMENT(S)

Who is your customer? i.e. working parents of 0-5 y.o. kids

1)The passengers who need to book train ticket.

6. CUSTOMER CONSTRAINTS

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available

- 6) *)Customer use our app to book tickrt with safely.
- *) customer can know their exact location with the help of the gps module.

5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the

or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

- 5)*)ticket booking system by using QR code scanner.
- *)a GPS module is present in the train to track it.
- *) the live status of the journey is updated in the web app continuosly.

2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one: explore different sides.

2) Need of big server To make easy of ticket booking. Webpage need to maintained with the ratio with number of users booking ticket

9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do

i.e. customers have to do it because of the change in regulations.

9)*passangers need internet facility to all time for ticket booking.

*network traffic is the another issue we are facing.

7. BEHAVIOUR

What does your customer do to address the problem and get the job

done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

7) *passangers could feel tension free. *passangers can save the time by using ticketing booking App

3. TRIGGERS

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What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news

3)Ticket booking system by using QR code scanning. To reduce the work load.

10. YOUR SOLUTION

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

10) we are creating this app for online ticket reservation and seat reservation by QR code. this new system will be save the passangers time and tension free mind.

8.I ONLINE

8. CHANNELS of BEHAVIOUR

What kind of actions do customers take online? Extract online channels from #7

8.2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

- of inernet.

4. EMOTIONS: BEFORE / AFTER

How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design

4)Before-The passangers who need to book their train tickets was spend more time for the application filling.

After-our QR code scan ticket booking system save the time of the passanger.



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8.1)ticket reservation by using QR code with help

8.2) after using the app they can provide feedback to us.