

Building Chatbot and Integrate to Application

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MAXIMUM MARKS	4

The screenshot displays the IBM Watson Assistant interface in a web browser. The browser's address bar shows the URL: `au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2Fd1207dc3ccf142e598bac4dca2306f35%3A907600f1...`. The interface includes a top navigation bar with "IBM Watson Assistant Lite" and an "Upgrade" button. Below this, a "TODO" section is visible. The main workspace is divided into two panels. The left panel, titled "Conversation steps", shows a sequence of steps for handling customer issues. Step 1 is "What issue are you facing?", which leads to a list of buttons: "Refund related", "Payment rela...", and "+ 2". Step 2 is "Account related", which leads to a list of buttons: "Edit your pro...", "Account addr...", and "+ 2". Step 3 is "Refund related", which leads to a list of buttons: "Account related", "Order related", "Payment related", and "Refund related". The right panel, titled "Assistant says", shows the assistant's response to the customer's input. The response is "What issue are you facing?". Below the response, there are buttons for "Account related", "Order related", "Payment related", and "Refund related". At the bottom of the right panel, there are buttons for "Edit response" and "Edit validation". A "Preview" button is located at the bottom right of the interface. The Windows taskbar at the bottom shows the time as 12:00 PM on 20/11/22.

SMARTWEAR

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TODO

What issue are you facing?

Account related

Order related

Payment related

Refund related

Account related

Account related issues are given by,

Account address change

Phone number change

Delete your account

Edit your profile

Type something...

Built with IBM Watson®

Type here to search

AQI 72

12:02 PM

20/11/22