

## Project Design Phase-II Customer Journey Map

Date	17 November 2022
Team ID	PNT2022TMID44672
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Project Name	Virtual eye – lifeguard for swimming pools for active drowning
Maximum Marks	2 Mark

<b>1 Phases</b> <small>High level steps your user needs to accomplish from start to finish</small>	<div>to detect the problem</div>	<div>Finding an appropriate answer to the problem</div>	<div>what we need to implement</div>	<div>How to implement creatively</div>
<b>2 Steps</b> <small>Detailed actions your user has to perform</small>	<div>To detects the motion of Swimmer by camera</div>	<div>monitoring the swimmer</div> <div>By installing camera</div>	<div>To detect the swimmer is drowning or not</div> <div>A swimmer's age and details will be shown along with the drowning status</div>	<div>Using deep learning algorithm</div> <div>Use Yolo v3 to detect if the person is drowning or not</div> <div>Open CV age detection algorithm with deep learning is used.</div>
<b>3 Feelings</b> <small>What your user might be thinking and feeling at the moment</small>	<div> <div>Easy for the lifeguard to save swimmer's life</div> <div>Low death</div> </div> <div> <div>Difficult to save swimmer's life all time</div> </div>	<div> <div>Saving life of a swimmer</div> <div>Can find a person is drowning or not</div> <div>Swimmer's details also will be shown along with drowning status</div> </div> <div> <div>Always Lifeguard should be available on pool</div> </div>	<div> <div>Lifeguard should alert</div> <div>Should save the swimmer life immediately</div> <div>Implementation of camera to monitor the swimmer</div> </div> <div> <div>Requires an unlimited or continuous internet connection.</div> </div>	<div> <div>Implement the camera</div> <div>Need proper maintenance</div> <div>Always Lifeguard should be available</div> </div> <div> <div>They need maintenance to keep them running.</div> <div>The high cost of cameras</div> <div>Should be aware of swimmer life</div> </div>
<b>4 Pain points</b> <small>Problems your user runs into</small>	<div>Due to network issues, the alarm message will be delivered slowly</div> <div>Possibility of hacking or security threats</div>	<div> <div>Some times difficult to find drowning person</div> <div>It's because 3 or more drowning happens</div> <div>There is a chance of losing life</div> </div>	<div> <div>Can reduce drowning accident</div> <div>communication between lifeguard and swimmer</div> <div>Lifeguard should be alert all the time</div> </div>	<div> <div>Proper installation of camera</div> <div>Hard to detect if there is network issue</div> <div>Hard to detect if 3 or more person drowning</div> </div>
<b>5 Opportunities</b> <small>Potential improvements or enhancements to the experience</small>	<div>A swimmer's age details will be shown to Lifeguard</div> <div>So Lifeguard can save the child first when 3 or more people is drowning</div>	<div>It provides information Of a swimmer</div> <div>So the Lifeguard can save the children first</div> <div>It is suitable in case of 3 more drowning happens</div>	<div> <div>High quality of camera is needed</div> <div>Save the swimmer By age details</div> <div>Lifeguard know whom need to save first if their is 2 drowning is happen</div> </div>	<div> <div>High quality camera is needed</div> <div>It reduces the death rate</div> <div>It allows lifeguard to get age details of a swimmer</div> </div>

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