

Customer experience journey map

Use this framework to better understand customer needs, motivations, and obstacles by illustrating a key scenario or process from start to finish. When possible, use this map to document and summarize interviews and observations with real people rather than relying on your hunches or assumptions.

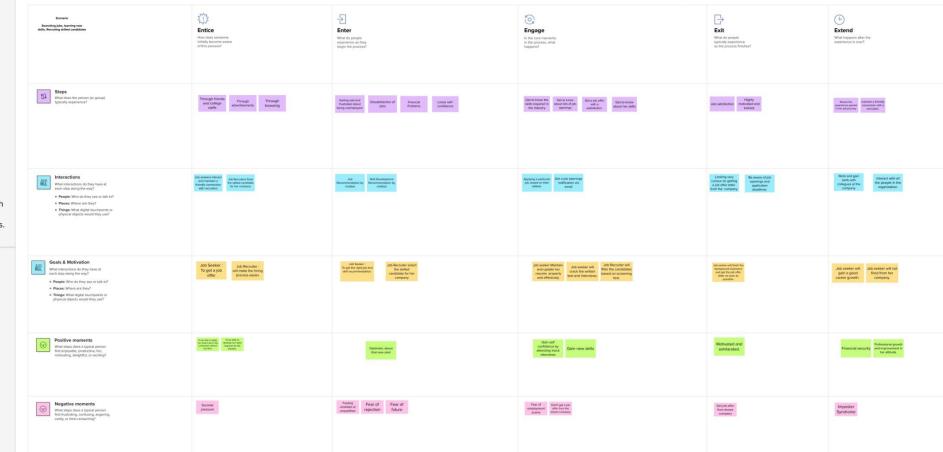
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Registrator is done through chatbot



Fake job detection



How might we make each step better? What ideas do we have? What have others suggested?

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