Ideation Phase Define the Problem Statements

Date	19 September 2022		
Team ID	PNT2022TMID26146		
Project Name	Project – Web Phishing Detection		
Maximum Marks	2 Marks		

Customer Problem Statement Template:

There are many security risks associated with web services on the Internet, including phishing websites. Online shopping and payments are popular among users. Some websites request sensitive information from users, such as usernames, passwords, and credit card numbers, often for malicious purposes. This type of website is known as a phishing website. A proper solution is needed to detect and prevent phishing websites.



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Online buyer	Order food online.	My order was cancelled even after a successful transaction of money.	It was a fake website that cloned the original website and projected as the original one.	depressed
PS-2	Online buyer	Buy a cost- efficient product.	The website contains expensive products at the most cheap price and after placing the order, the payment also has been debited from my account.	It was a fake website that showcased the same products from other website at the cheapest price.	Sad and frustrated