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Ideation Phase Defining the Problem Statement

Customer Problem Statement Template:

In all those existing system, need to maintain the Excel sheets, CSV etc. files for the user daily and monthly expenses There isn't an Accumulate to quickly keep track of daily costs yet. One needs to keep a track for this, either in a diary or on a computer. Additionally, since all computations must be done manually, there is a chance for errors and consequent losses. There may be a variety of disadvantages to using a manual accounting system. The accounting procedure in any business can be difficult. You might not need to understand the accounting process as thoroughly as you would with a manual accounting system if you use a computerised accounting system.



Probl em State ment (PS)	(Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Single user	Keep Tracking of the daily expenses	Calculating the monthly cost specifics requires more time in a manual procedure.	Hard to update the budget details manually.	Easy to understand the pricey details.
PS-2	Organization	Maintain and monitor the organization details with the use of this application, Instead of keeping track of daily expenses on a paper sheet.	Calculating the monthly cost specifics requires more time	It is hard to constantly update the budget details using a manual system, and	It provides a graphical pie-chart that makes it simple to understand the pricey details and enables organization to identify and cutting down on unnecessary