

Project Development Phase

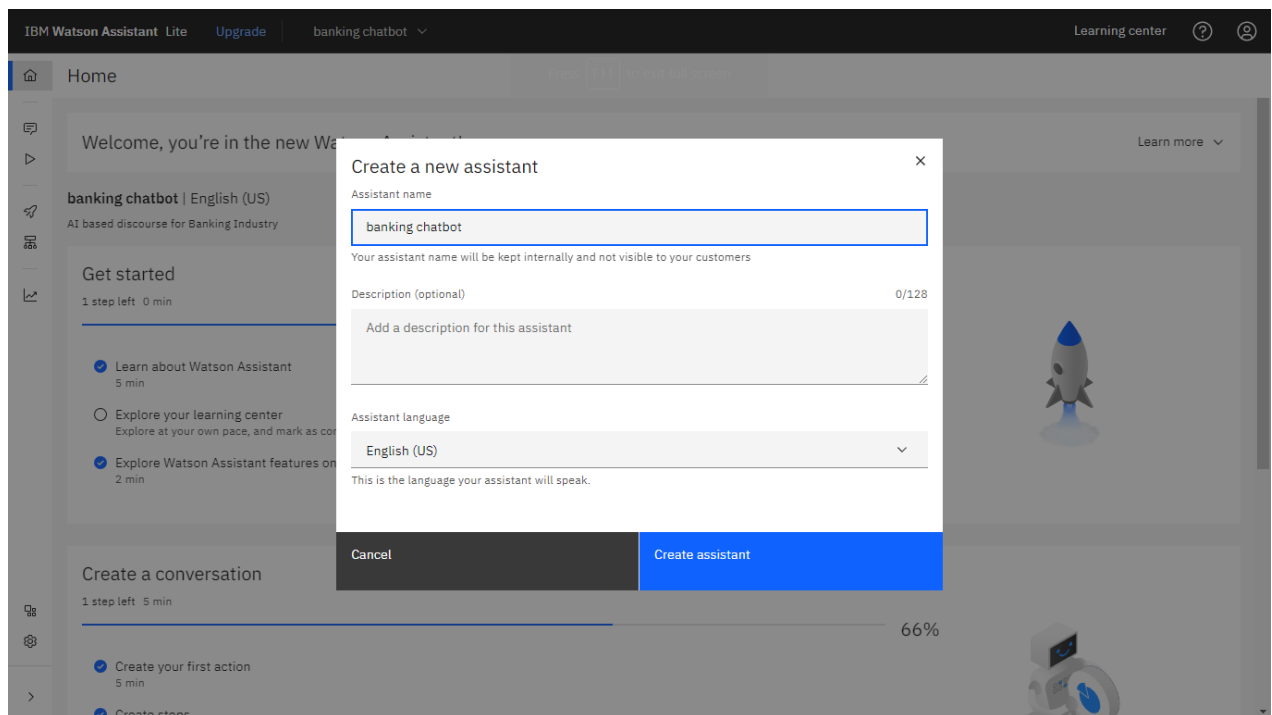
Delivery of Sprint - 1

Date	27 October 2022
Team ID	PNT2022TMID45515
Project Name	AI-based discourse for Banking Industry

Create IBM Service

In this activity, you will be creating the Necessary IBM service. The following are the service that you have to create.

Watson Assistant



The screenshot shows the IBM Watson Assistant interface. A modal dialog titled "Create a new assistant" is open. The dialog has a close button (X) in the top right corner. It contains the following fields and options:

- Assistant name:** A text input field containing "banking chatbot". Below the field, a note states: "Your assistant name will be kept internally and not visible to your customers".
- Description (optional):** A text area with a character count of "0/128". The placeholder text is "Add a description for this assistant".
- Assistant language:** A dropdown menu currently set to "English (US)". Below the dropdown, a note states: "This is the language your assistant will speak."

At the bottom of the dialog are two buttons: "Cancel" and "Create assistant".

The background interface shows the "Home" page for the "banking chatbot" assistant. It includes a "Get started" section with three steps: "Learn about Watson Assistant" (5 min), "Explore your learning center" (5 min), and "Explore Watson Assistant features on" (2 min). There is also a "Create a conversation" section with a progress bar at 66% and two steps: "Create your first action" (5 min) and "Create steps".

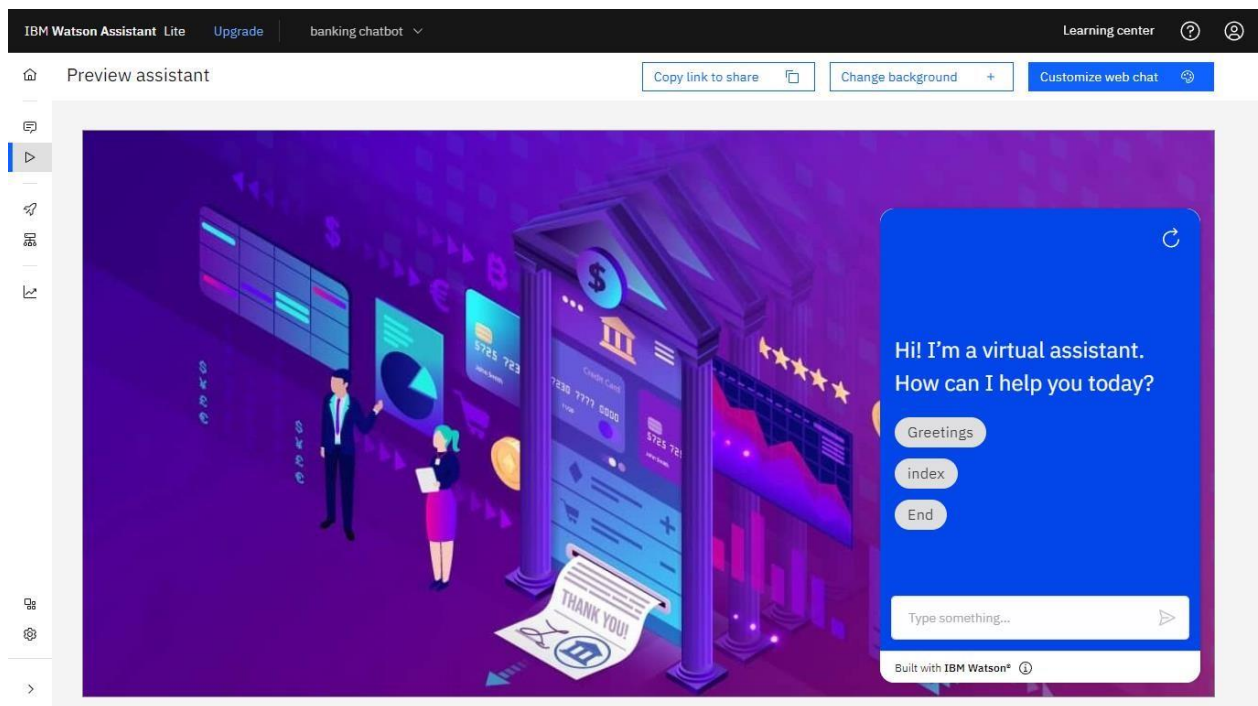
Creating Skills & Assistant For Chatbot

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and Assistant is used to integrate skills

The screenshot displays the IBM Watson Assistant interface for configuring a skill named 'Savings'. The top navigation bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'banking chatbot', and 'Learning center'. The left sidebar shows the 'Savings' skill selected. The main area is divided into two panels. The left panel, titled 'Conversation steps', shows a sequence of steps for creating a savings account. Step 1 asks 'which type of saving account do you want create?' with options 'zero savings ...', 'kids saving a...', and '+ 1'. Step 2 shows a response 'Great! please take the following documents and head towards the nearest branch.' with a 'Free text' input field. Step 3 shows a response 'Awesome! Please take the following documents and head towards the nearest branch.' with a 'Free text' input field. The right panel, titled 'Customer starts with:', provides instructions on how to enter phrases that start a conversation or an action. It includes a text input field labeled 'Enter a phrase' and a 'Savings' button. A 'Preview' button is located at the bottom right.

A default template chatbot is created. Need to add actions.

The screenshot displays the IBM Watson Assistant interface with a 'Create a new assistant' dialog box open. The background shows the 'Home' page with a 'Welcome, you're in the new Watson Assistant' message and a 'Get started' section with three steps: 'Learn about Watson Assistant', 'Explore your learning center', and 'Explore Watson Assistant features on the console'. The 'Create a conversation' section shows a progress bar at 66% and three steps: 'Create your first action', 'Create steps', and 'Create skills'. The 'Create a new assistant' dialog box has a title bar with a close button. It contains a text input field for 'Assistant name' with the value 'banking chatbot'. Below this is a description field with the placeholder 'Add a description for this assistant'. The 'Assistant language' is set to 'English (US)'. At the bottom of the dialog are 'Cancel' and 'Create assistant' buttons.



Note: No code for this project. So, I attached the screenshot and step to build it.