











Title: Skill/Job Recommender

PROJECT DESIGN PHASE II

Team id: PNT2022TMID45535

	AWARENESS	RESEARCH	CONSIDERATION	1ST COMMUNICATION	DOCUMENTS	CROSS-EXAMINE	THESES	FEEDBACK
User Actions	Awareness	Research	Consideration	1st communication	Documents	Cross-Examine	Thesis	Feedback
	Ask friends and co-workers about the company according to our skills.	Search the suitable job role in the application.	1.Browse several websites. 2.Compare different roles in the available companies.	Communicate to the resource person on the available platform.	Provide all the necessary documents such as profile, certificates etc., to the resource person that enhances their chances.	Follow the necessary steps to the interview as explained by the resource person and appear for the interview.	Stand-by for the result/offer letter by the company.	Share your feedback according to your experience.
Storyboard								
Process and channels								
Touchpoints	Commercialization about the platform.	Navigate the websites and links available for the particular role.	1.Landing Page. 2.Search Bar. 3.Navigate Link. 4.Category Page.	Communicate using the chatbot to the resource person.	Submit the required documents in the chatbot, email and other sources.	Say something positive about the organization and ask if there is any additional information you can provide that would be of use.	1.Testimonials. 2.Email Campaigns.	Ratings and feedback surveys about the platform.
User Experience								
Problems	Unreliable information.	Unexpected results.	Unable to decide the better one.	Lack of communication skills.	Improper documents.	Nervousness about the screening process.	Panic about the result state.	Giving more critical feedback than positive feedback.