Classification of Arrhythmia by Using Deep Learning with 2-D ECG Spectral Image Representation

SCENARIO **Classification of** Arrhythmia by Using Deep Learning

How does someone initially become aware of this process?

Visit the web application

People: Who do they see or talk to?

**Things:** What digital touchpoints or physical objects would they use?

Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")

Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?

Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested?

It can be expanded further in classification of other related diseases.

Help me to find the web app.

Help me getting recommendation.

People sometimes upload blurred photos.

Arrhythmia Classification section of the website, iOS app, or Android app

Provide a simpler summary to avoid results even with get results without having any prior experience. accurate photos.

Show highlights or common phrases from reviews.

Help me to find symptoms

What do people experience as they begin the process?

Subscription They fill out their contact and other details and then

Simplified Application Getting result in an affordable price.

Gives Quick Response.

Provide healthy diet

In the core moments in the process, what happens?

Direct interactions with the user by uploading images.

People gives rating. Extremely useful

The results are viewed.

People are uncertain of the outcome.

How might we make it clear that tipping is appreciated but not necessary?

Could we A/B test different language to see what changes How might we progressively disclose the full review so that each step feels Based on ten customer interviews and observations from the Fairplane Guided City Tours team

Claudia	Menaka	Jerome	Alejandro	Emma
Larmon	Mahajan	Phillips	Flores	Sato

What happens after the experience is over?

submitting review and exiting The user submits the review and exits the web app.

What do people typically

The report can be downloaded.

on exercise, diets.

Help me to have a follow up in my health.

Help me see what I could be doing next