

DEVELOPING THE CHATBOT

Date	14 November 2022
Team ID	PNT2022TMID37606
Project Name	SKILL/ JOB RECOMMENDER APPLICATION
Title	Developing the chatbot

The screenshot shows the IBM Cloud Watson Assistant catalog page. The browser address bar displays 'cloud.ibm.com/catalog/services/watson-assistant'. The page header includes the IBM Cloud logo, a search bar, and navigation links for 'Catalog' and 'Manage'. The main content area is titled 'Watson Assistant' and includes a description: 'Watson Assistant lets you build conversational interfaces into any application, device, or channel.' Below this, there are two tabs: 'Create' (selected) and 'About'. The 'Create' tab is divided into two sections: 'Select a location' and 'Select a pricing plan'. Under 'Select a location', a dropdown menu shows 'Sydney (au-syd)'. Under 'Select a pricing plan', a table lists available plans. The table has columns for 'Plan', 'Features', and 'Pricing'. The 'Lite' plan is selected, showing 'Everything you need to get started, free for as long as you need it' and 'Free' pricing. A 'Summary' sidebar on the right provides details about the selected plan, including 'Location: Sydney', 'Plan: Lite', 'Service name: Watson Assistant-e0', and 'Resource group: Default'. It also includes a checkbox for 'I have read and agree to the following license agreements:' and a 'Create' button. The bottom of the page shows a Windows taskbar with various application icons and a system tray with the date and time (11:36, 16-11-2022).

Plan	Features	Pricing
Lite	Everything you need to get started, free for as long as you need it	Free

IBM Watson Service Page

cloud.ibm.com/services/conversation/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F057b68fcbcd4460695fa408a3c6df...

IBM Cloud

Search resources and products...

Catalog Manage Madala Usha sree's Ac...

Watson Assistant-e0

Active env:dev IAM | access:d...

Details Actions...

Manage

- Service credentials
- Plan
- Connections

Start by launching the tool

Launch Watson Assistant Getting started tutorial API reference

Plan Lite Upgrade

Credentials

Download Show credentials

API key:

URL: https://api.au-syd.assistant.watson.cloud.ibm.com/

IBM Watson Service Page IBM Watson Assistant

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F057b68fcbcd4460695fa408a3c6...

IBM Watson Assistant Lite Upgrade hospital bot Learning center

Welcome to the new Watson Assistant

Back Next

Customize your chat UI

Update the style to match your brand and your website. A developer can also add more advanced styling changes with code. [Learn more](#)

Restart conversation

Assistant's name as known by customers

Watson Assistant

Primary color #0eb99f Secondary color #d9c1d6

Chat header Accent color #0c09fc

Significant and interactive objects

IBM Watermark Plus

Add an avatar image

Hi! I'm a virtual assistant. How can I help you today?

Example: Find nearby location

Example: Check account balance

IBM Watson Service Page

IBM Watson Assistant

chatbot background images.jpeg

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F057b68fcbd4460695fa408a3c6...

GmailYouTubeMaps

IBM Watson Assistant LiteUpgradehospital botLearning center

Welcome to the new Watson Assistant

BackCreate

CreatePersonalizeCustomizePreview

Preview your assistant

See what your assistant will look like as a chatbot on your website.

Copy link to shareChange background

Hi! I'm a virtual assistant.
How can I help you today?

Example: Find nearby location
Example: Check account balance
Example: See how I can help

fin

Built with IBM Watson®

image8.jpgShow all

Search

ENG IN

12:06 16-11-2022

IBM Watson Service Page

IBM Watson Assistant

chatbot background images.jpeg

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F057b68fcbd4460695fa408a3c6...

GmailYouTubeMaps

IBM Watson Assistant LiteUpgradehospital botLearning center

Home

Welcome, you're in the new Watson Assistant!Learn more

hospital bot | English (US)

About the hospital and details about patient rooms

Get started

3 steps left 7 min

0%

Learn about Watson Assistant
5 min

Explore your learning center
Explore at your own pace, and mark as complete when you're ready

Explore Watson Assistant features on interactive demo site
2 min

image8.jpgShow all

Search

ENG IN

12:07 16-11-2022

IBM Watson Service Page

IBM Watson Assistant

chatbot background images.jpeg

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F057b68fcbd4460695fa408a3c6...

Gmail

YouTube

Maps

IBM Watson Assistant

Lite

Upgrade

hospital bot

Learning center

Integrations

Add different channels and extensions to easily configure and deploy your assistant.

Essential channels

Add our most utilized methods of deploying assistants.

These channels support additional customization and advanced integrations.

Search

ENG IN

12:07 16-11-2022

IBM Watson Service Page

IBM Watson Assistant

chatbot background images.jpeg

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F057b68fcbd4460695fa408a3c6...

Gmail

YouTube

Maps

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Assistant settings

hospital bot

Your assistant name will be kept internally and not visible to your customers

Description (optional) 50/128

About the hospital and details about patient rooms

Assistant language

English (US)

Cancel

Saved

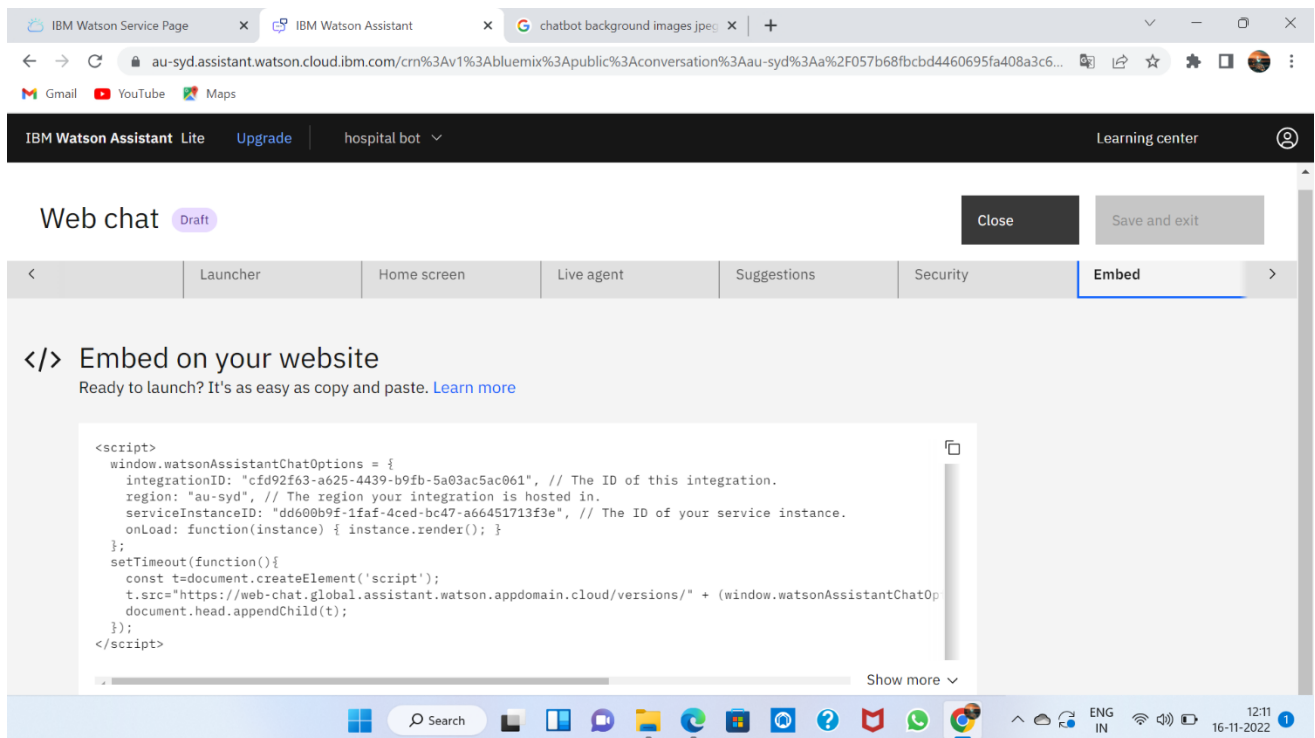
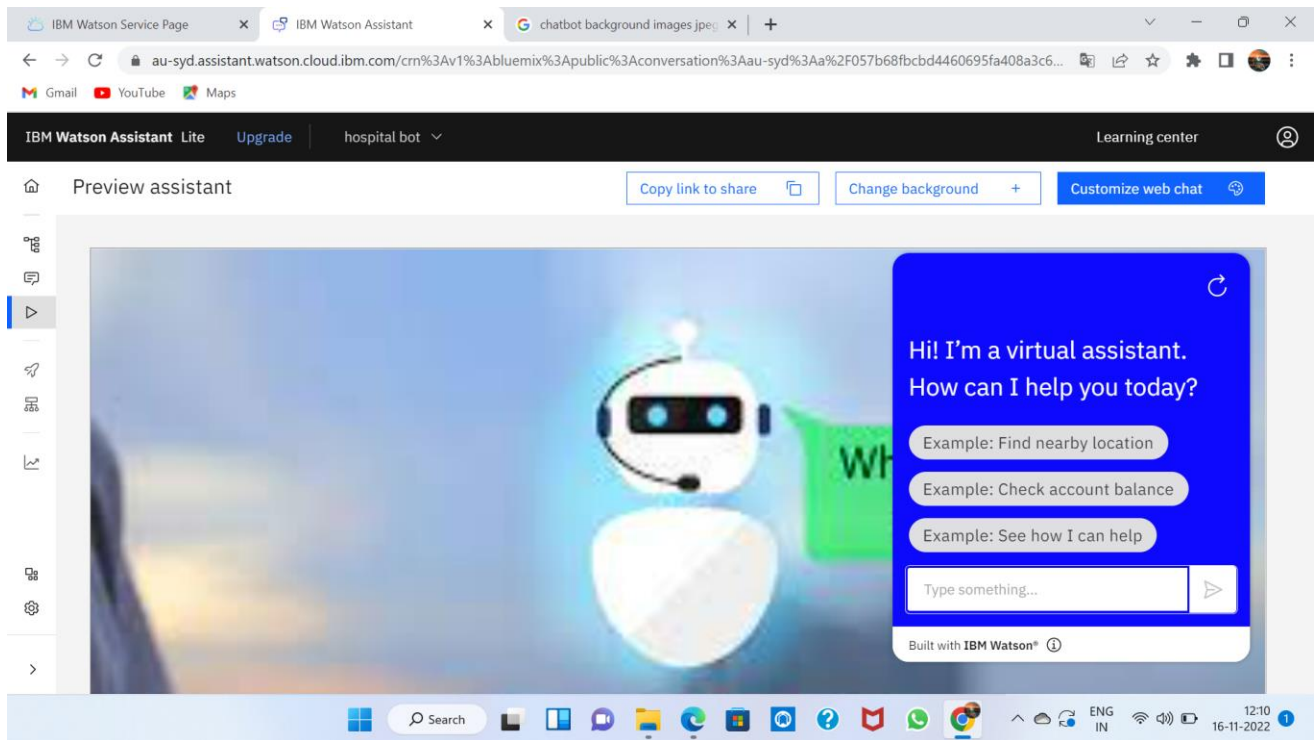
Dialog

Dialog offers a set of full-feature editors that you use to define both your training data and the conversation, with control over the logic flow.

Search

ENG IN

12:08 16-11-2022



IBM Watson Assistant Lite Upgrade hospital bot Learning center

Create an account

Customer starts with: Begin account

Conversation steps

- 1 I can help you with that! To create an account, we will need a few pieces of information. Let...
Continue to next step
- 2 First, please provide your first name.
Continue to next step
- Thanks! Now, enter your last name.
New step

Step 1 is taken without conditions

Assistant says

I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!

Define customer response

And then

Continue to next step

Preview

IBM Watson Assistant Lite Upgrade hospital bot Learning center

Create an account

- 10 Thanks! Does the following information look correct? If so, I will proceed with creating...
Confirmation
Continue to next step
- 9 is No 10 is No
11 Sorry about that. Let's try this again.
Re-ask previous step(s)
- 9 is Yes 10 is Yes
12 You did it! Your new account is being created and you will receive an email confirmation...
Action complete
New step

New condition group +

Assistant says

You did it! Your new account is being created and you will receive email confirmation shortly.
Welcome!

Define customer response

And then

End the action

Preview

I didn't understand. You can try rephrasing.

usha sree

Can you reword your statement? I'm not understanding.

how to create account

I didn't get your meaning.

Use the up arrow for prior messages

<script>

```
window.watsonAssistantChatOptions = {  
  integrationID: "65c01ed6-9fc1-4883-979a-3676279ebe44", // The ID of this  
  integration.  
  region: "us-south", // The region your integration is hosted in.  
  serviceInstanceID: "8fcd017f-a192-420a-aafe-18cb0330efca", // The ID of your  
  service instance.  
  onLoad: function(instance) { instance.render(); }  
};  
setTimeout(function(){  
  const t=document.createElement('script');  
  t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/" +  
  (window.watsonAssistantChatOptions.clientVersion || 'latest') +  
  "/WatsonAssistantChatEntry.js";  
  document.head.appendChild(t);  
});  
</script>
```

