

## **AI BASED DISCOUSE FOR BANKING**

**TEAM ID: PNT2022TMID54439**

**Creating Skills And Assistant For ChatBot:**

**Creating General Query Action:**

IBM Watson Assistant - Live Upgrade banking bot Learning center

### GENERAL QUERY

Customer starts with:  
GENERAL QUERY

Conversation steps

1. SELECT THE GENERAL QUERIES LISTED BELOW  
NEAREST AV... BANK WORK... +3  
Continue to next step
1. is BANK WORKING DAYS  
THE BANK IS OPEN ALL DAYS FROM MONDAY TO SATURDAY FROM 9 AM TO 5 PM, WITH EXCEPTIO...  
Free text  
Go to action: End

New step

Step 1 is taken without conditions

Assistant says

SELECT THE GENERAL QUERIES LISTED BELOW

Choose an option

Edit response Edit validation

And then Preview

Creating Current A...pdf Show all

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