

Project Development Phase

Delivery of Sprint - 3

Date	22 November 2022
Team ID	PNT2022TMID39123
Project Name	AI-based discourse for Banking Industry

Creating Loan Account Action

Loan action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a 'Loan' action. The left sidebar displays the 'Conversation steps' for the 'Loan' action, which includes three steps: 1. 'What type of loan are you looking at?' with options 'Vehicle loan', 'Trip loan', and '+3'; 2. 'To be eligible for a house loan, please contact our bank service providers with all existing...'; and 3. 'Go to action: End'. The main panel shows the 'Customer starts with:' section, which includes a list of phrases to start the conversation and a section for 'Enter phrases your customer might use to start this action'. The 'Loan' action is selected, and the 'How to apply loan?' section is visible. A 'Preview' button is located at the bottom right.

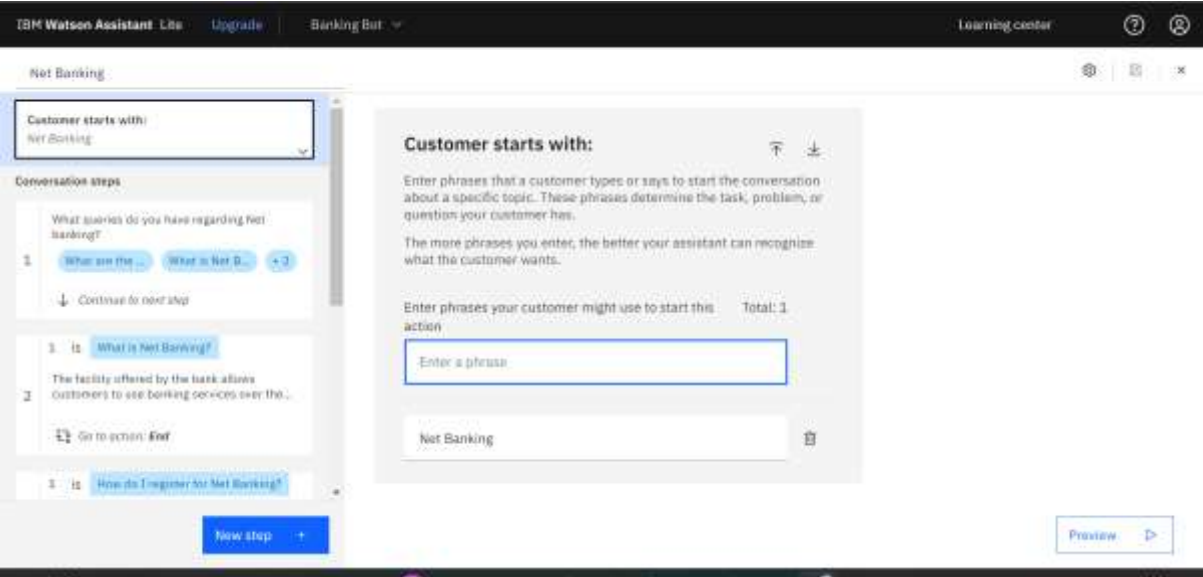
Creating General Query Action

General query action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a 'Query' action. The left sidebar displays the 'Conversation steps' for the 'Query' action, which includes three steps: 1. 'Select the general queries listed below.' with options 'CBD', 'Bank Working...', and '+4'; 2. 'The bank is open all days from Monday to Saturday from 9 am to 3 pm, with exception...'; and 3. 'List of branches'. The main panel shows the 'Customer starts with:' section, which includes a list of phrases to start the conversation and a section for 'Enter phrases your customer might use to start this action'. The 'Query in general' section is visible, and the 'general' action is selected. A 'Preview' button is located at the bottom right.

Creating Net Banking Action

Net banking action is created with the necessary steps.



In addition to this greeting, end greeting ,index and end actions are also created.

New action +			
Name	Last edited	Status	
Current	2 days ago	✓	⋮
Index	2 days ago	✓	⋮
Register	3 days ago	✓	⋮
Greeting	2 days ago	✓	⋮
End Greeting	2 days ago	✓	⋮

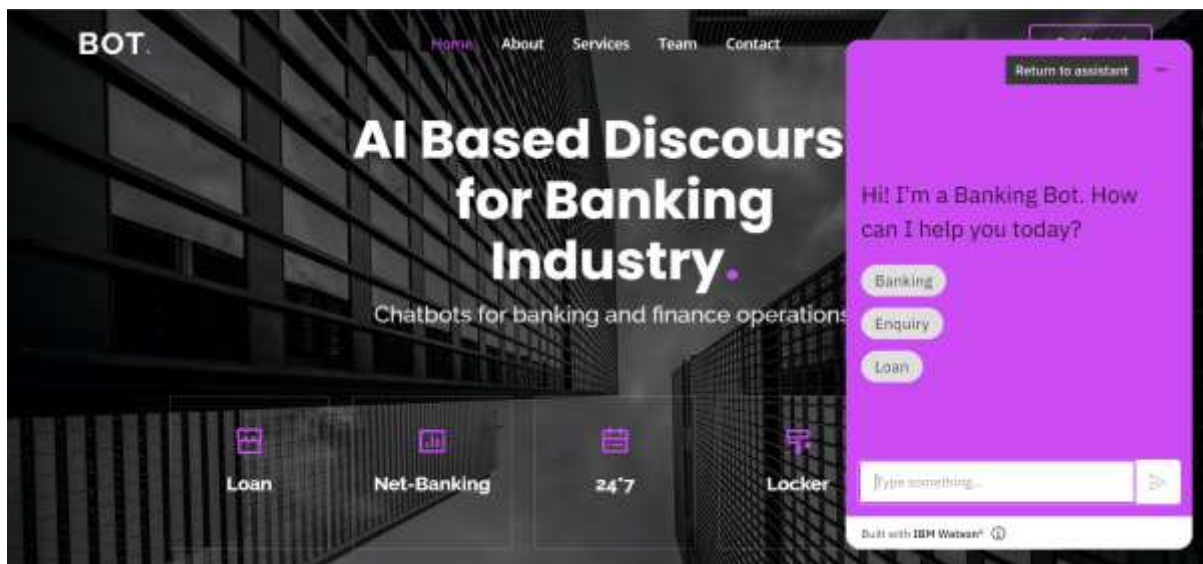
Name	Last edited	Status
Net Banking	3 minutes ago	✓
End	2 days ago	✓
Loan	2 days ago	✓
Query	a few seconds ago	✓
Savings	16 minutes ago	✓
Current	2 days ago	✓

Items per page: 50 Showing 1-10 of 10 actions 1 1 of 1 pages

PROJECT: <https://chatbotprojectibm.000webhostapp.com/>

PREVIEW OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-785992fb-b6cf-4d51-b222-23f37f3cee20%3A%3A33c532ec-f7b3-46f0-becb-d89ad77b3d68&integrationID=fafa4141-555c-427c-9e44-66a101cbb178®ion=us-south&serviceInstanceID=785992fb-b6cf-4d51-b222-23f37f3cee20>



Note: No code for this project. So, I attached the screenshot and step to build it.