


User journey

by the Design Team of Accenture Interactive NL

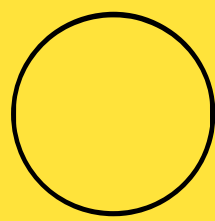
Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users. 



People
2–9



Time
30 min



Difficulty
Beginner

1 Phases

High-level steps your user needs to accomplish from start to finish

PURPOSE

UPLOAD
HANDWRITTEN
IMAGES OF DIGITS

RECOGNIZE
DIGIT

OUTPUT

2 Steps

Detailed actions your user has to perform

Use the application to recognize the handwritten digits

Use the website to recognize the handwritten diigits

Choose the clear handwritten images

Upload the choosen handwritten image

Process of recognize the handwritten image

Recognized digit output is displayed

To know about the accuracy of recognize handwritten digit

3 Feelings

What your user might be thinking and feeling at the moment



Reduced human power

Time reduced

Can be easier form of writing

Knowing about the upload image status

Recodnize the status

Get the experted output



Not always accurate

Concerned about file size

Tough to recognize complex handwritten digit

Getting error output

4 Pain points

Problems your user runs into

Tolerance to know about the proper handwritten digits recognition

Choose the clear image

Patience to get recognize the handwritten digit

Worry about the accuracy of digit

5 Opportunities

Potential improvements or enhancements to the experience

Availability in market

Easy to use

Simple process

Time taken for recognition app or website

Recognized handwritten digit correctness