Define

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fit into

AS

# 1. CUSTOMER SEGMENT(S)

Who is your customer? i.e. working parents of 0-5 y.o. kids

Users having diabetes who are most prone to affected by diabetic retinopathy.

#### 6. CUSTOMER CONSTRAINTS

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J&P

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What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

Assumption that they may not get Diabetic retinopathy and laziness to upload the images of their eye and get diagnosed to it.

#### 5. AVAILABLE SOLUTIONS

CC

RC

Which solutions are available to the customers when they face the problem

or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking.

Diabetic patients can go to hostpital and manually take the test to find whether they are affected by diabetic retinopathy and can get diagonosed to it.

## 2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

Diabetic affected people should have the image of their eyes with clear clarity so that the results will be accurate.

### 9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do this job?

i.e. customers have to do it because of the change in regulations.

Clear and good vision of all is the major mission.

## 7. BEHAVIOUR

What does your customer do to address the problem and get the job done?
I.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

Users should take a clear snap of their eye and upload to the website.

#### 3. 1°RIGGERS

What tfiggefs customefs to act? i.e. seeing theif neighbouf installingsolaf panels, feading about a mofe efficient solution in the news.

Seeing other diabetic patients getting diabetic retinopathy and got their treatment earlier, leads to clear vision.

## 10. YOUR SOLUPION

If you ase working on an existing business, write down your cuffent solution first, fill in the canvas, and check how much it fits feality.

If you ase working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customes limitations, solves a problem and matches customes behavious.

Diabetic retinopathy can be efficiently detected by using

#### 8. CHANNELS of BEHAVIOUR

1. ONLINE

What kind of actions do customeís take online? Extíact online channels fíom 7

OIILINE

What kind of actions do customeís take offline? Extíact offline channels fíom 7 and use them foí customeí development.

1. Users should upload the



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BE

# 4. EMOPIONS: BEÏORE / AÏIPER

EM

How do customers feel when they face a problem of a job and afterwards? i.e. lost, insecure > confident, in control -use it in your communication strategy & design.

The Users will be very happy if they got early diagnosis of the disease which leads to live a happy and healthier life.

CNN algorithm in machine learning and transfer learning techniques.

image in the Online website.

2. First they should take the clear snap of the eye with good quality.

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