












Project Design Phase-II

Customer Journey

Date	10/11/2022
Team ID	PNT2022TMID02859
Project Name	Containment zone alerting application
Maximum Marks	4 Marks

	<div>Entice How does someone initially become aware of this process?</div>	<div>Enter What do people experience as they begin the process?</div>	<div>Engage In the core moments in the process, what happens?</div>	<div>Exit What do people typically experience as the process finishes?</div>	<div>Extend What happens after the experience is over?</div>
<div>Steps What does the person (or group) typically experience?</div>	<div><div>First user can register into the website</div><div>Login to access the google map</div><div>Anyone can enters and see the home page of our site and they can able to register their account</div><div>Register account needs to login int he website to access the google map API</div></div>	<div><div>As they begin the process they see the home page before login or register</div><div>There is no need any authentication process to see the home page of our site</div></div>	<div><div>On entering into our site the authentication system will verify the user account</div><div>The authentication system will check the user mail id and password for verification</div><div>There is no need any authentication process to see the home page of our site</div><div>The non registered user will register to access the site</div></div>	<div><div>After finishing the process, User can able to logout their account</div><div>The logout button will provided in our site</div></div>	<div><div>After logout they again redirect to the home page without any account cache and block some</div></div>
<div><div>Interactions What interactions do they have at each step along the way? <ul style="list-style-type: none">■ People: Who do they see or talk to?■ Places: Where are they?■ Things: What digital touchpoints or physical objects would they use?</div></div>	<div><div>At beginning user can see the home page to clarify usage and description of our site</div><div>User can stay at the home page till they click the " call to action " button</div><div>They use the button to enters into the google map and click the allow button to give access to their location tracing</div></div>	<div><div>The home page will clarify the purpose and merits and demerits of our site</div><div>They enters into the monitoring section by clicking the specified button</div></div>			
<div><div>Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")</div></div>	<div><div>For first step user need to register their account and login into our site</div><div>Nextly the click the call to action button and they give a permission to access their location</div></div>	<div><div>During accessing our api is give a better accuracy and give a better experience</div></div>	<div><div>To detect or trace the user geolocation and notify when they enters into the infected zone</div></div>	<div><div>When they block their permission spotly the session is ended</div></div>	
<div><div>Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?</div></div>	<div><div>They easily identifies their location and path in our site by using our UI & UX design</div></div>	<div><div>Easy to use and give a better accurate result</div></div>			
<div><div>Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</div></div>	<div><div>They give a permission to access their location and having a proper network connection</div></div>	<div><div>When your network quality is poor the accuracy also collapsed</div></div>			
<div><div>Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested?</div></div>	<div><div>Simply logged into our website and use our google map api</div><div>Read our terms and condition carefully before use our site</div></div>	<div><div>During accessing our api is give a better accuracy and give a better experience</div></div>	<div><div>I t makes a way to protect their families and relatives for the infection</div><div>Make sure they travel or passing through the correct way</div></div>		