

Project Design Phase-II

Customer Journey

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| Date | 22/11/2022 |
| Team ID | PNT2022TMID45774 |
| Project Name | Containment zone alerting application |
| Maximum Marks | 4 Marks |

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| | <div></div> <div>Entice</div> <div>How does someone initially become aware of this process?</div> | <div></div> <div>Enter</div> <div>What do people experience as they begin the process?</div> | <div></div> <div>Engage</div> <div>In the core moments in the process, what happens?</div> | <div></div> <div>Exit</div> <div>What do people typically experience as the process finishes?</div> | <div></div> <div>Extend</div> <div>What happens after the experience is over?</div> |
| <div></div> <div>Steps</div> <div>What does the person (or group) typically experience?</div> | <div>First user can register into the website</div> <div>Any one can enters and see the home page of our site and they can able to register their account</div> <div>Register account needs to login int he website to access the google map API</div> <div>Login to access the google map</div> | <div>As they begin the process they see the home page before login or register</div> <div>There is no need any authentication process to see the home page of our site</div> | <div>On entering into our site the authentication system will verify the user account</div> <div>The authentication system will check the user mail id and password to verification</div> <div>There is no need any authentication process to see the home page of our site</div> <div>The non registered user will register to access the site</div> | <div>After finishing the process, User can able to logout their account</div> <div>The logout button will provided in our site</div> | <div>After logout they again redirect to the home page without any account cache and block some</div> |
| <div></div> <div>Interactions</div> <div>What interactions do they have at each step along the way?</div> <div>■ People: Who do they see or talk to?</div> <div>■ Places: Where are they?</div> <div>■ Things: What digital touchpoints or physical objects would they use?</div> | <div>At beginning user can see the home page to clarify usage and description of our site</div> <div>User can stay at the home page till they click the " call to action " button</div> <div>They use the button to enters into the google map and click the allow button to give access to their location tracing</div> | <div>The home page will clarify the purpose and merits and demerits of our site</div> <div>They enters into the monitoring section by clicking the specified button</div> | | | |
| <div></div> <div>Goals & motivations</div> <div>At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")</div> | <div>For first step user need to register their account and login into our site</div> <div>Nextly the click the call to action button and they give a permission to access their location</div> | <div>During accessing our api is give a better accuracy and give a better experience</div> | <div>To detect or trace the user geolocation and notify when they enters into the infected zone</div> | <div>When they block their permission spotly the session is ended</div> | |
| <div></div> <div>Positive moments</div> <div>What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?</div> | <div>They easily identifies their location and path in our site by using our UI & UX design</div> | <div>Easy to use and give a better accurate result</div> | | | |
| <div></div> <div>Negative moments</div> <div>What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</div> | <div>They give a permission to access their location and having a proper network connection</div> | <div>When your network quality is poor the accuracy also collapsed</div> | | | |
| <div></div> <div>Areas of opportunity</div> <div>How might we make each step better? What ideas do we have? What have others suggested?</div> | <div>Simply logged into our website and use our google map api</div> <div>Read our terms and condition carefully before use our site</div> | <div>During accessing our api is give a better accuracy and give a better experience</div> | <div>I t makes a way to protect their families and relatives for the infection</div> <div>Make sure they travel or passing through the correct way</div> | | |