

Team ID
PNT2022TMID45758

Project Name
Customer care Registry

File Complaint

The screenshot shows a web browser window with the URL 127.0.0.1:5000/NewComplaint. The page has a header with the title 'Customer Care' and a navigation bar with links: Home, NewComplaint, ComplaintInfo, and Logout. Below the navigation bar, the section 'New Complaint Info' contains two input fields: 'UserName' with the value 'san456' and 'Complaint Info' with the value 'problem'. There are 'Submit' and 'Reset' buttons at the bottom of the form.

Customer Care

Home NewComplaint ComplaintInfo Logout

New Complaint Info

UserName

Complaint Info

The screenshot shows the same web browser window, but the 'Complaint Action Information!' section is now displayed. It contains a table with 5 columns: ComplaintId, UserName, Info, AgentName, and ActionInfo. The first row of data shows 'COMID001', 'san456', 'problem', and empty cells for 'AgentName' and 'ActionInfo'.

Customer Care

Home NewComplaint ComplaintInfo Logout

Complaint Action Information!

ComplaintId	UserName	Info	AgentName	ActionInfo
COMID001	san456	problem		

