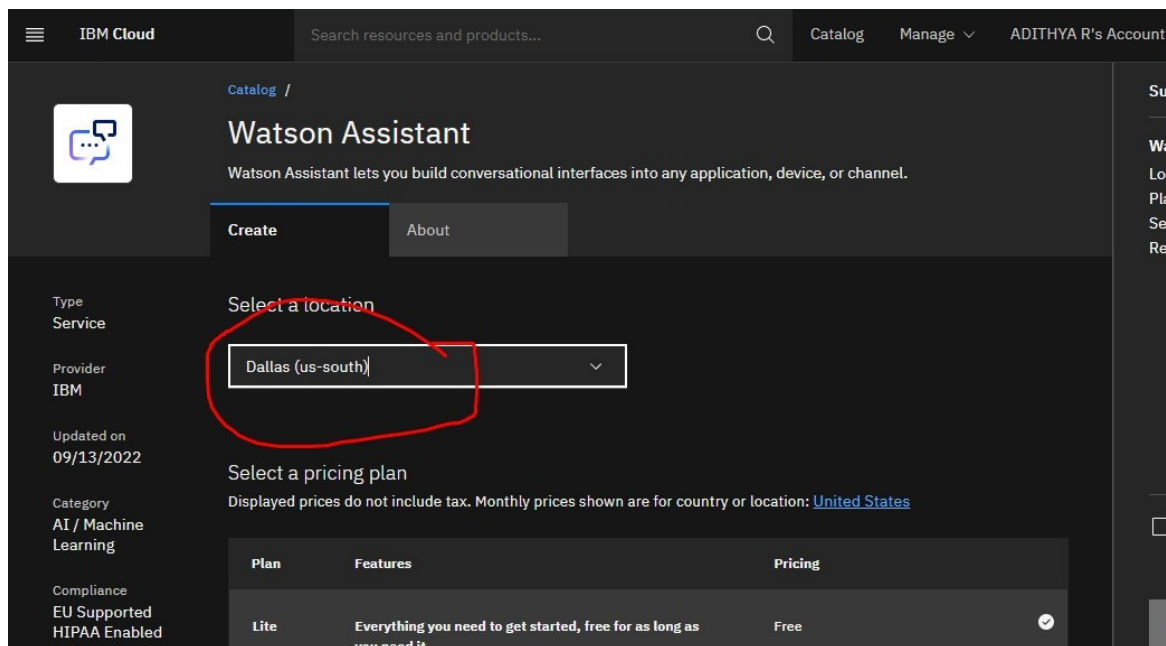
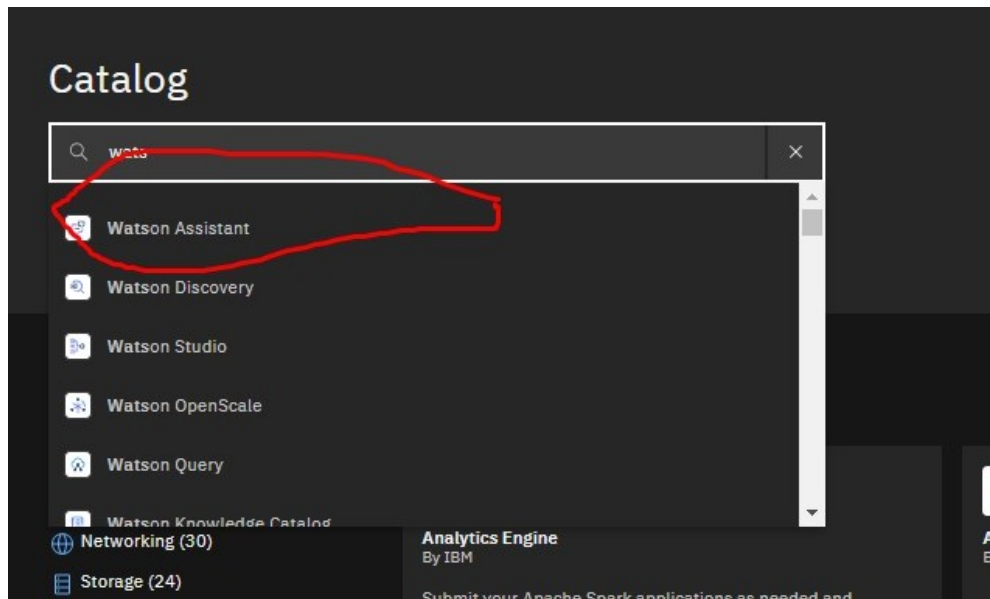


Project Development Phase Sprint 1

Date	29 October 2022
Team ID	PNT2022TMID25140
Project Name	AI BASED DISCOURSE FOR BANKING INDUSTRY

Screenshots of Sprint 1 Tasks:

Create IBM Watson Assistant Service:




IBM Cloud

Search resources and products...

Catalog

Manage

ADITHYA R's Account



Watson Assistant

Watson Assistant lets you build conversational interfaces into any application, device, or channel.

Create

About

Type

Service

Provider

IBM

Updated on

09/13/2022

Category

AI / Machine Learning

Compliance

EU Supported
HIPAA Enabled
IAM-enabled

Location

Sydney
Frankfurt

Select a location

Dallas (us-south)

Select a pricing plan

Displayed prices do not include tax. Monthly prices shown are for country or location: [United States](#)

Plan	Features	Pricing
Lite	Everything you need to get started, free for as long as you need it Up to 1,000 unique monthly active users (MAUs) chatting with your assistant Up to 10,000 messages per month --- Features --- - World-class conversational AI with Watson	Free

Summary

Watson Assistant

Free

Location: Dallas

Plan: Lite

Service name: Watson Assistant-ug

Resource group: Default

☒ I have read and agree to the following license agreements:
[Terms](#)

Create

Add to estimate

IBM Cloud

Search resources and products...

Catalog

Manage

ADITHYA R's Account

Resource list

Watson Assistant-ug

Active

Add tags

Details

Actions...

Manage

Service credentials

Plan

Connections

Start by launching the tool

Launch Watson Assistant

Getting started tutorial

API reference

Credentials

Download

Show credentials

API key:

.....

URL:

<https://api.us-south.assistant.watson.cloud.ibm.com/instances/b7b328e0-71c0-4100-b000-000000000000>

Plan

Lite

Upgrade

IBM Watson Assistant Lite

Upgrade

?

?

Welcome to the new Watson Assistant

Next

Create

Personalize

Customize

Preview

Create your first assistant

Let's get your assistant up and running. Name your assistant, add a description, and choose a language. In following steps we'll gather more information, show you basic customizations, and give you a preview of what your assistant will look like.

Assistant name

Banking Bot

Your assistant name will be kept internally and not visible to your customers

Description (optional)

0/128

IBM Watson Assistant

Life

Upgrade

Banking Bot

?

Welcome to the new Watson Assistant

Back

Next

Where do you plan on deploying your assistant?

Web

Tell us about yourself

This information will be used to personalize your onboarding experience.

Which industry do you work in?

Banking and financial services

What is your role on the team building the assistant?

Developer

Which statement describes your needs best?

I'm using Watson Assistant to complete a course or certifi

Do you have the Speed Demons in stock?

The Speed Demons are in stock at our Downtown and Northgate locations, which are both within five miles of you.

What size and color do you need?

I'm looking for a size nine in white

Great news! The Speed Demons are available in white in a size 9.

You can purchase them for curbside pick up or we can ship them to you. Which would you prefer?

I'll pick them up!

Ship them to me, please!

IBM Watson Assistant

Life

Upgrade

Banking Bot

?

Welcome to the new Watson Assistant

Back

Next

Customize your chat UI

Update the style to match your brand and your website. A developer can also add more advanced styling changes with code. [Learn more](#)

Restart conversation

Assistant's name as known by customers

Mr. Flexon

Primary color

#FFFFFF

Secondary color

#3D3D3D

Chat header

Accent color

#0354E9

Significant and interactive objects

IBM Watermark

Plus

Add an avatar image

Hi! I'm a virtual assistant. How can I help you today?

Example: Find nearby location

Example: Check account balance

IBM Watson Assistant

Life

Upgrade

Banking Bot

?

Home

Welcome, you're in the new Watson Assistant!

We have some exciting news for you!

Congratulations!

You've configured your first assistant! Now you can continue to build and get your assistant ready to interact with customers.

Faster build

We've simplified the build process making it up to 6 times faster to launch your assistant.

Get started

assistant without the usual heavy lift from a development team.

View documentation

JRES

in Assistant is loaded with features that empower you to meet the complexity of customer needs.

See what's new

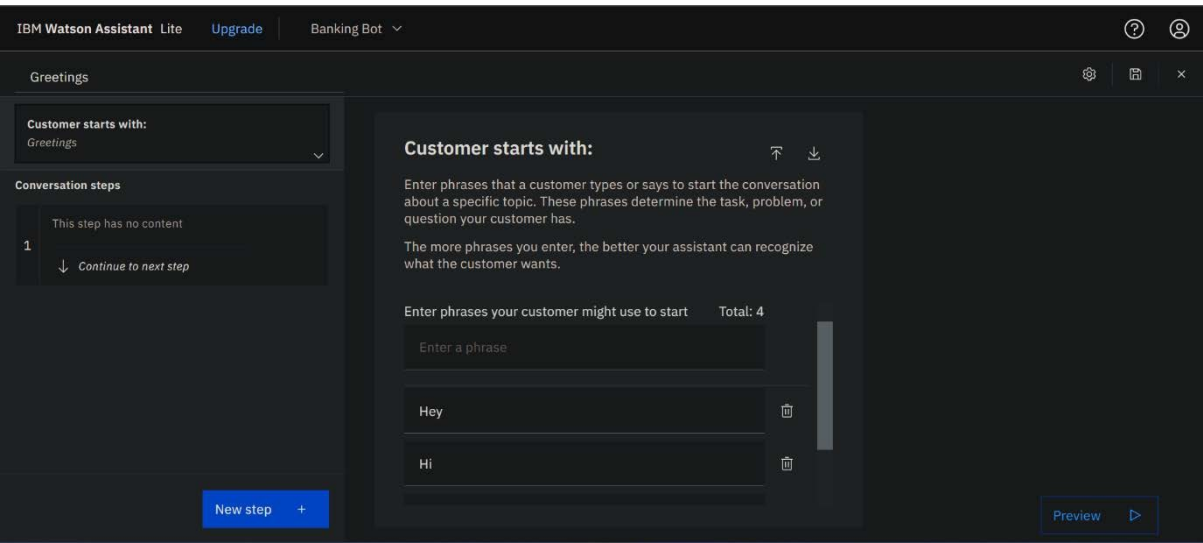
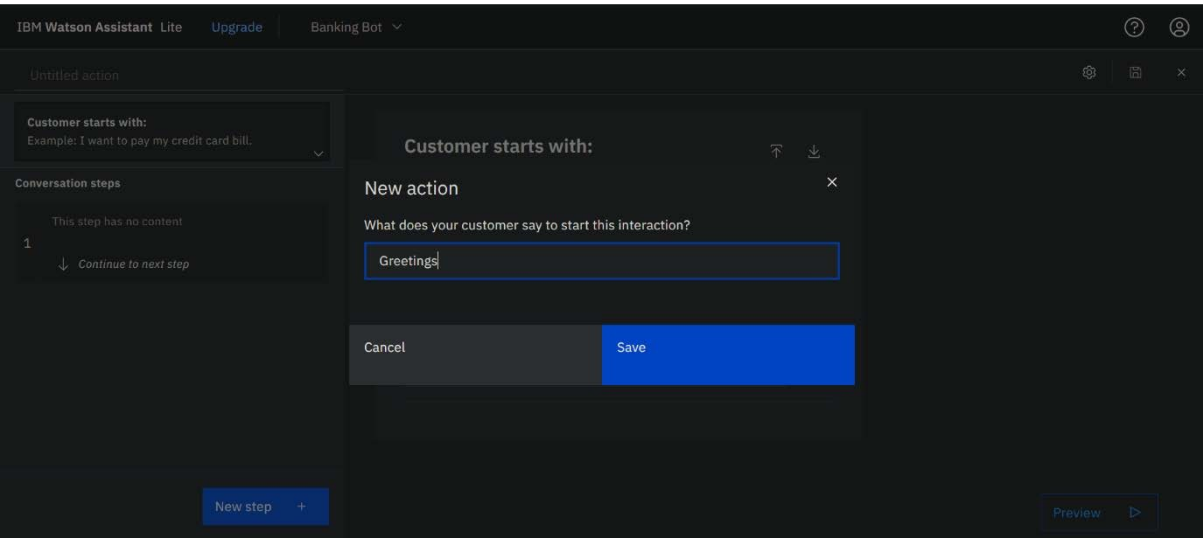
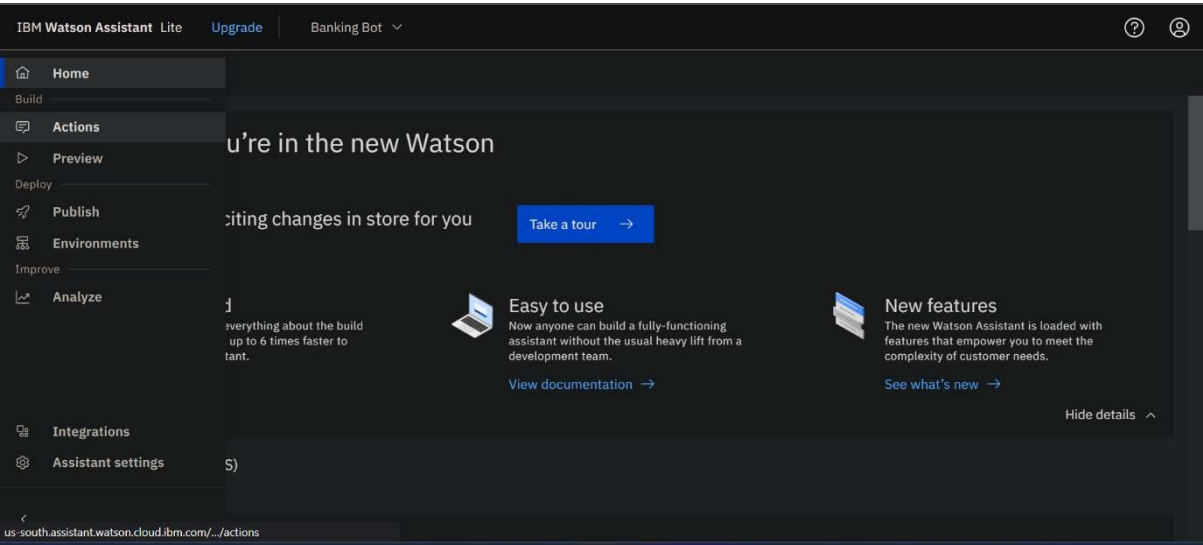
Hide details

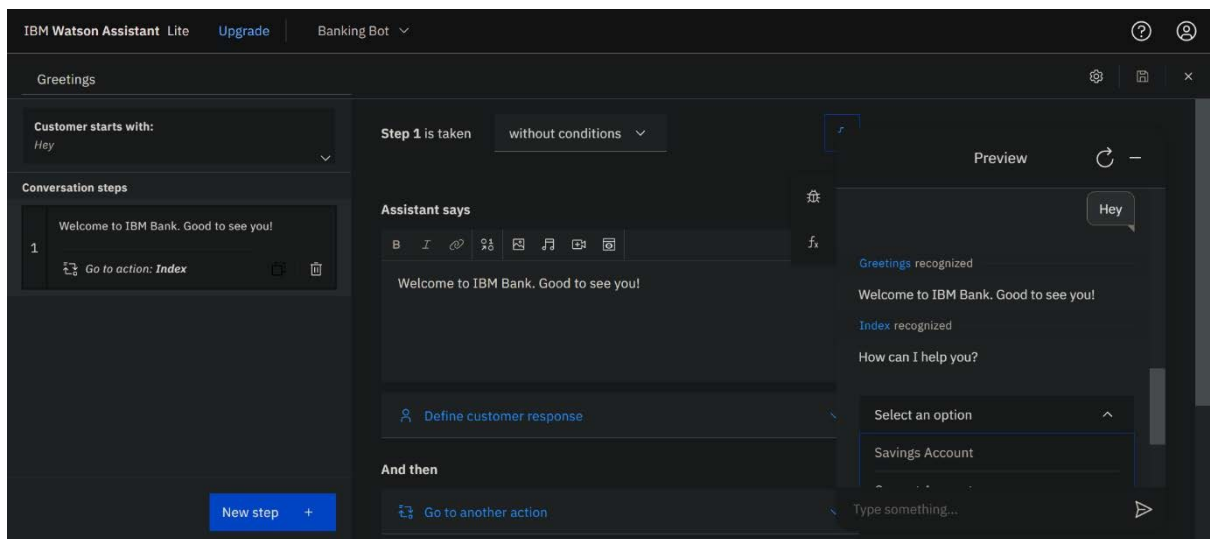
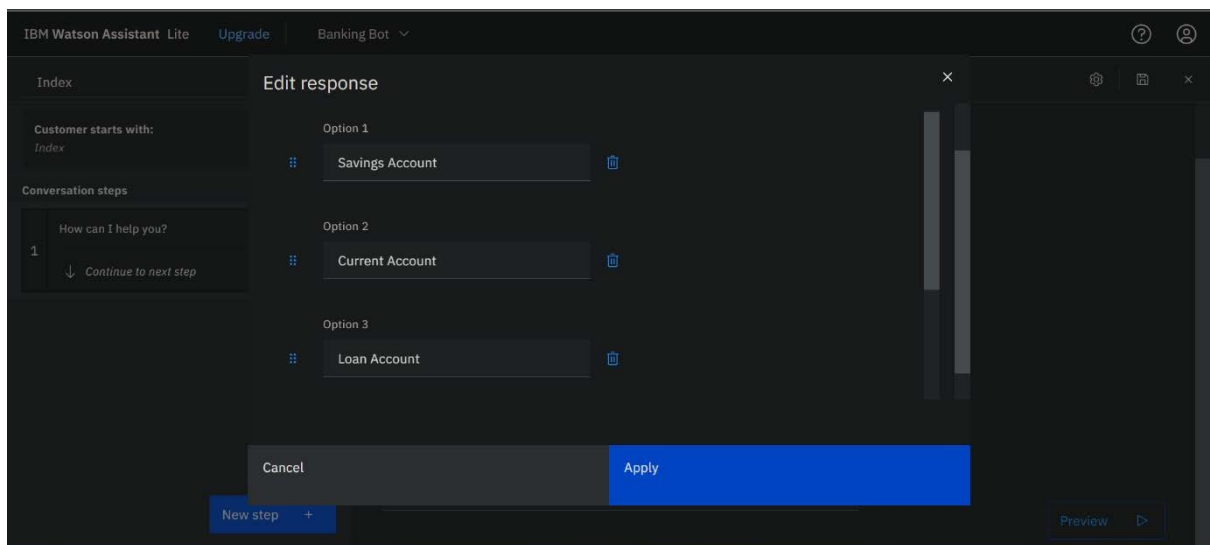
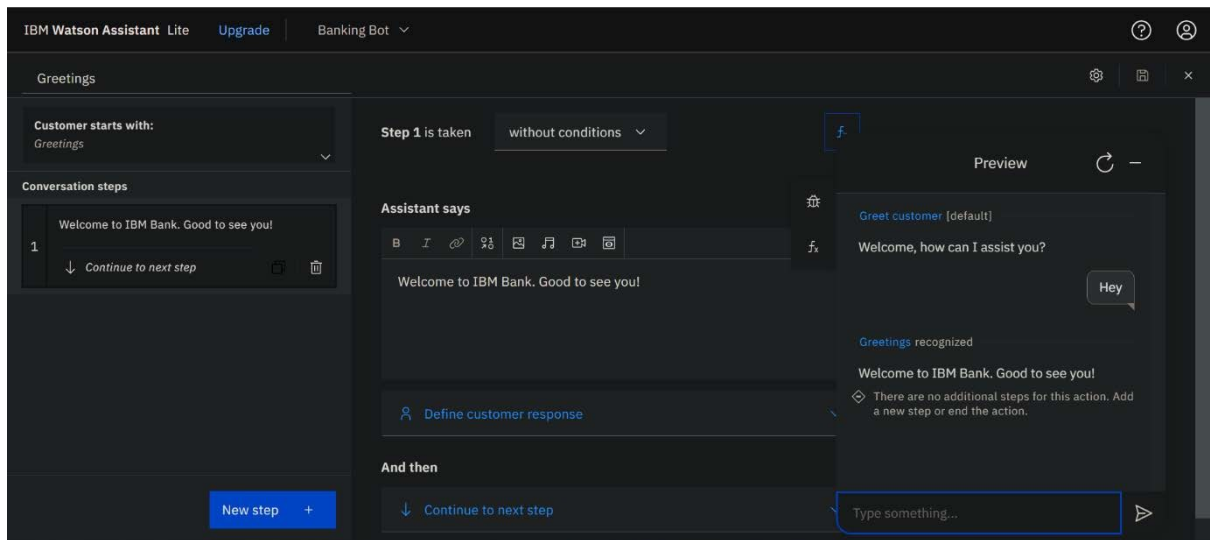
Banking Bot | English (US)

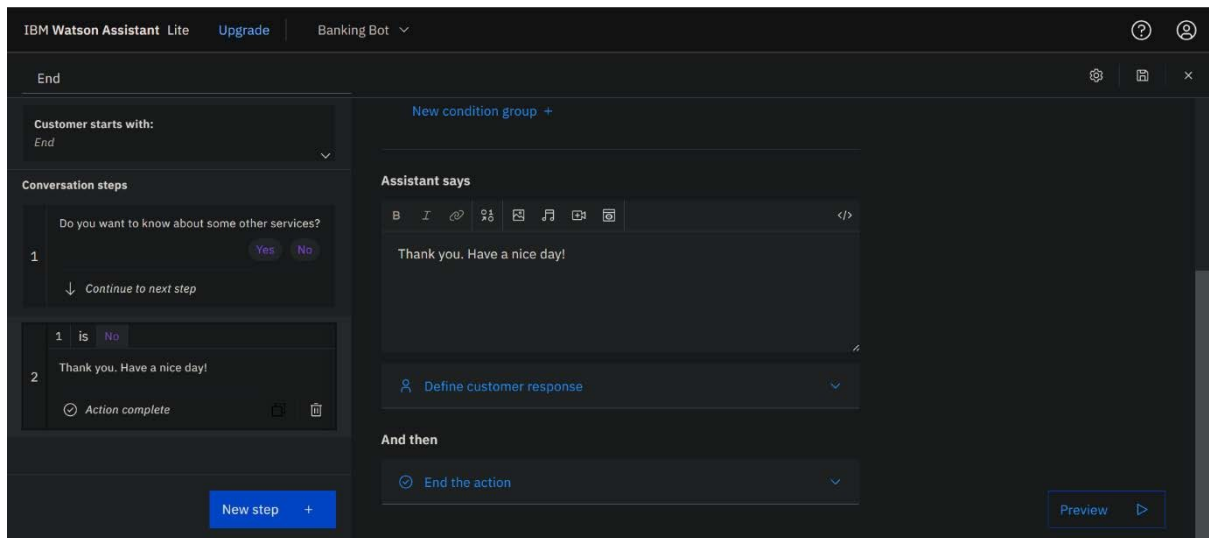
No description

Waiting for vimeo.com...

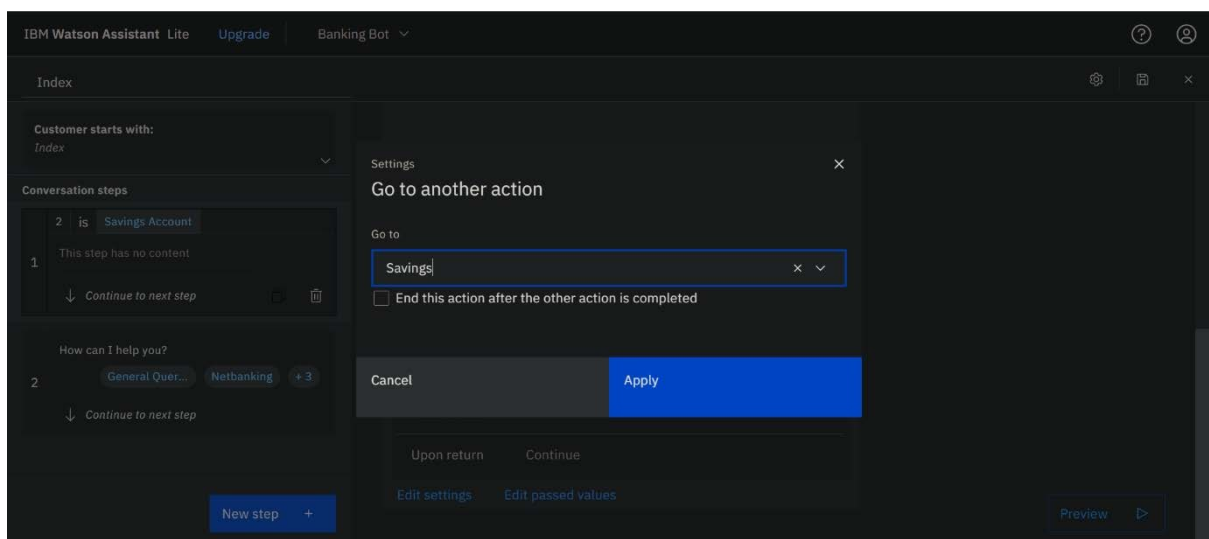
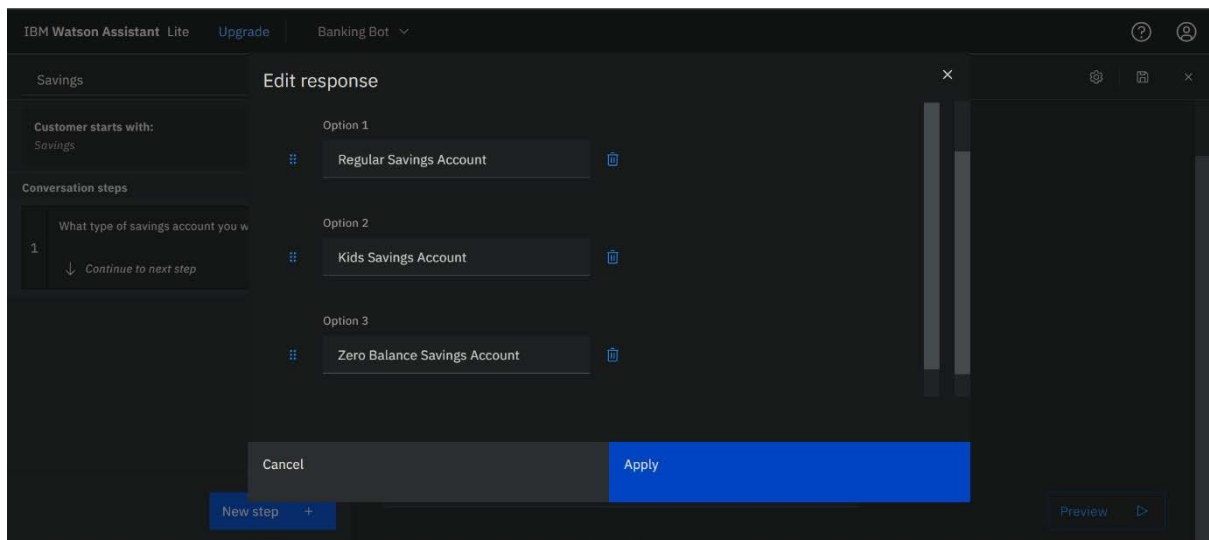
Chatbot Skills Creation:

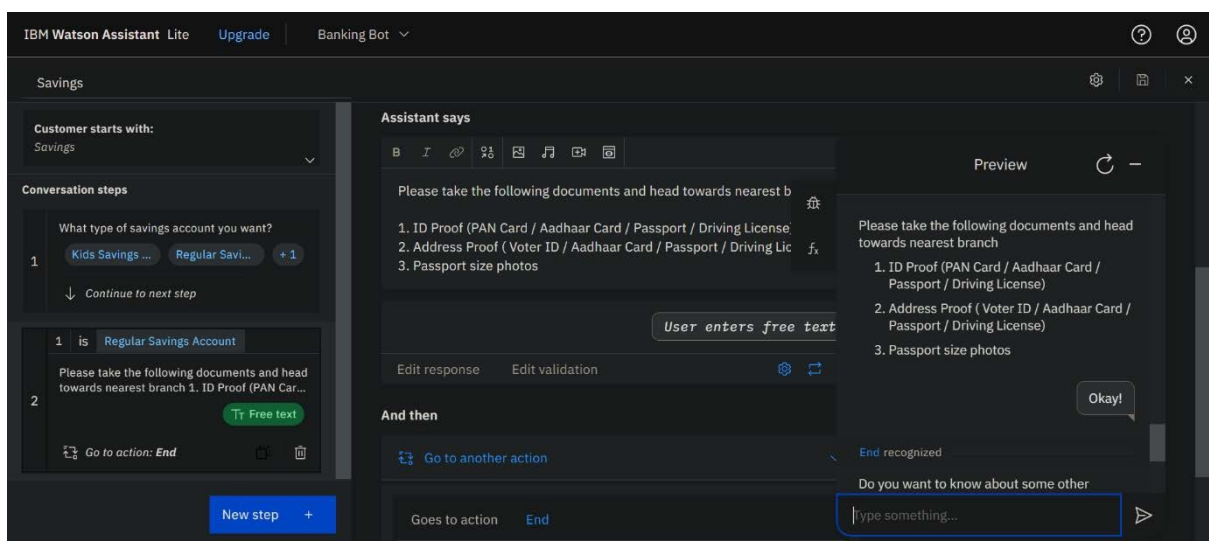
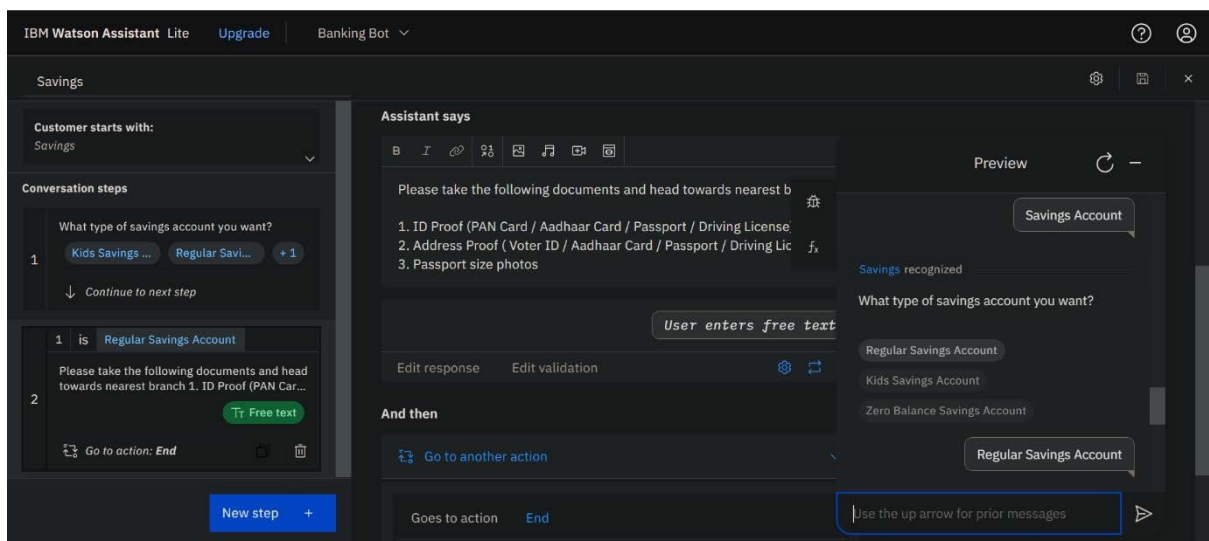
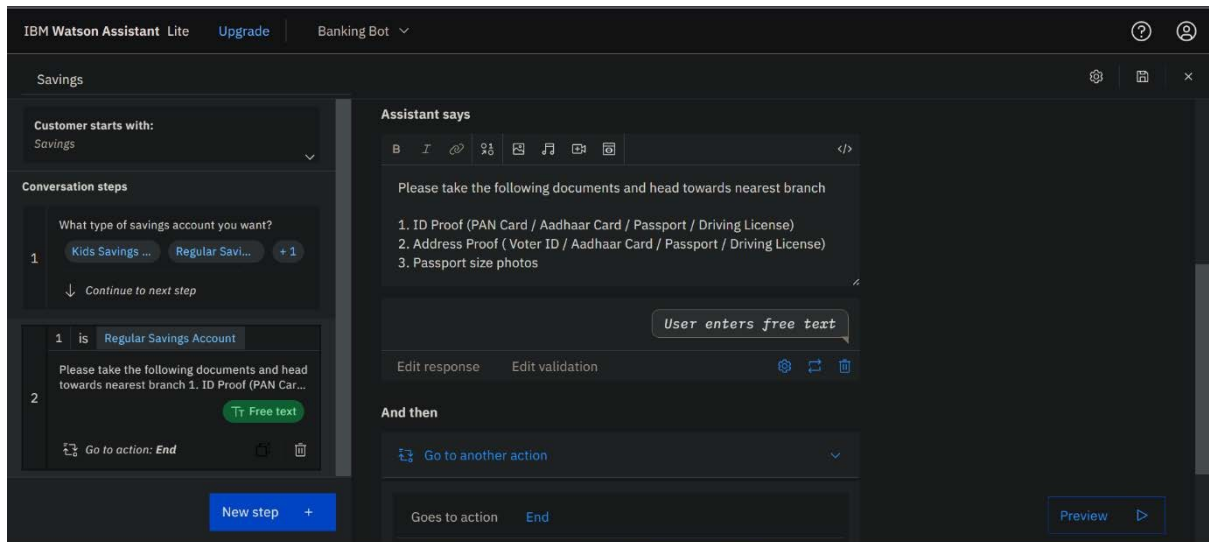


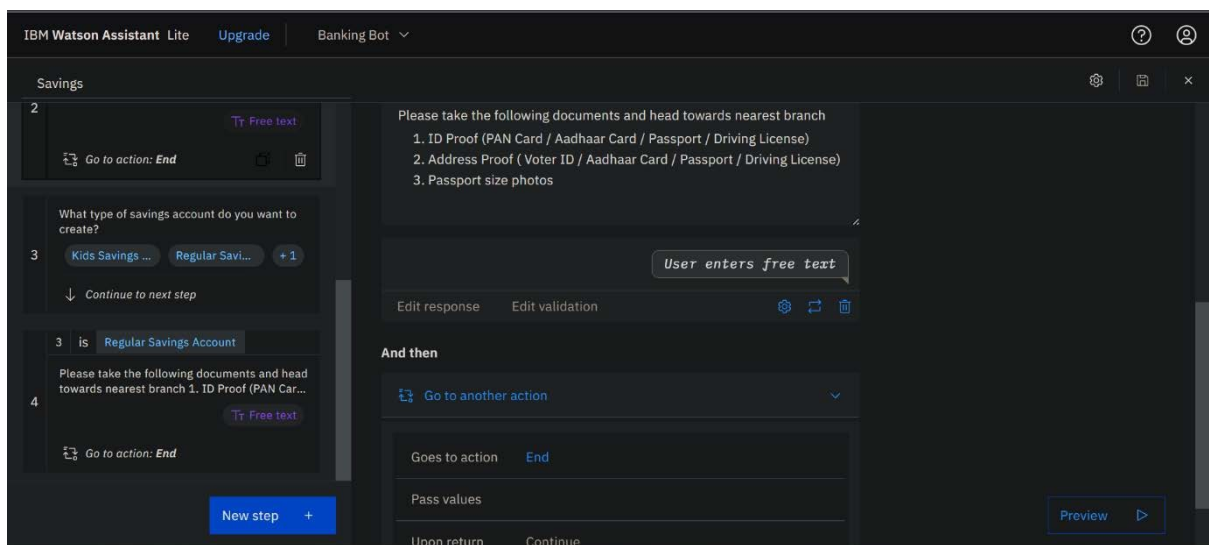
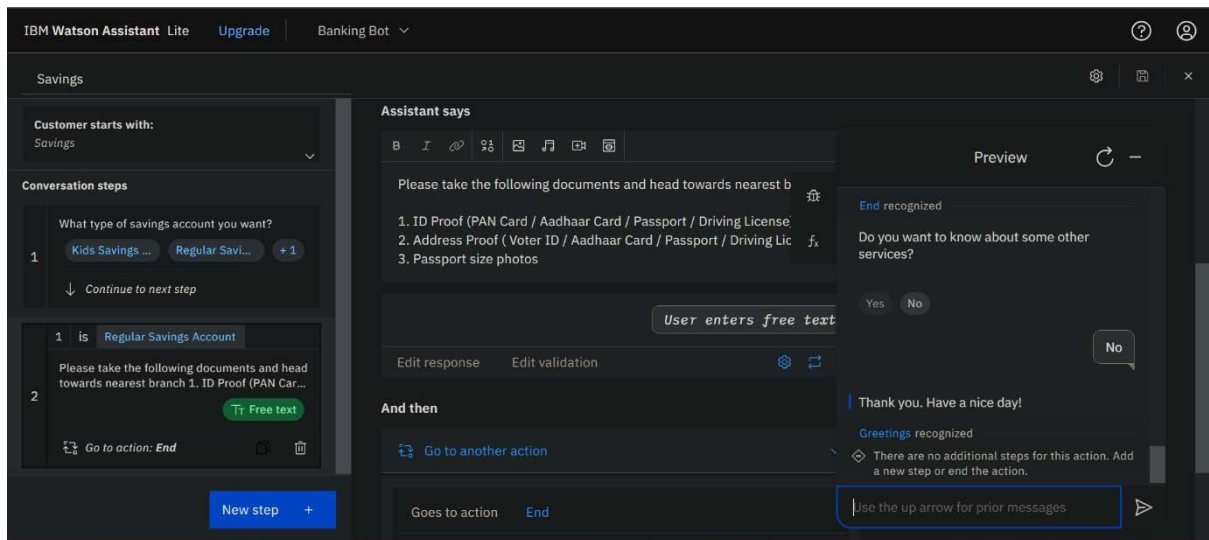




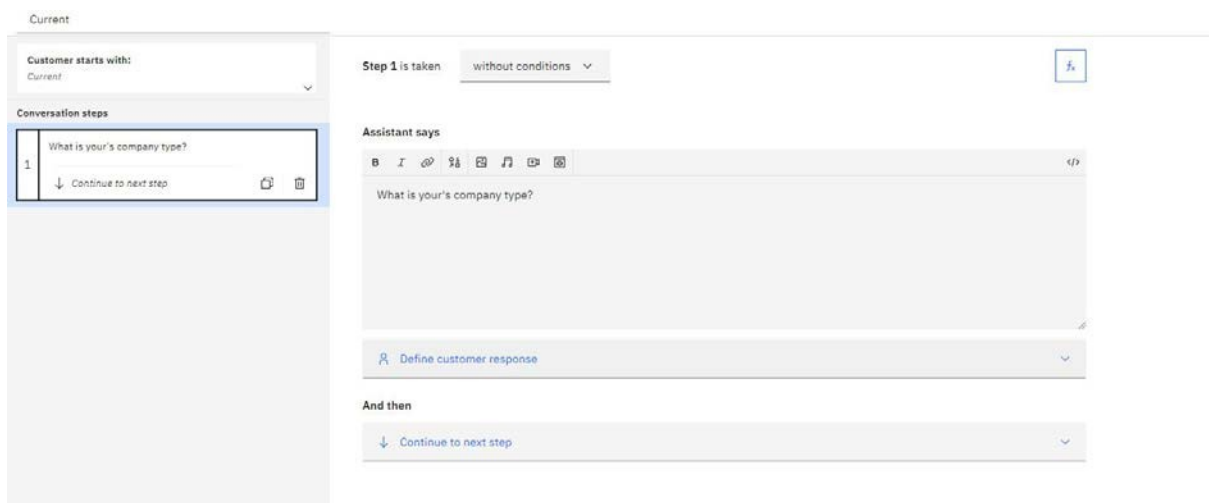
Creating Savings Account Action:







Creating Current Account Action:



Index

Customer starts with:
Index

Conversation steps

1

How can I help you?

Netbanking General Quer... + 3

Continue to next step

1

is Savings Account

This step has no content

Go to action: Savings

3

is Current Account

This step has no content

Continue to next step

Step 3 is taken

with conditions

fx

Conditions

1 condition

If All of this is true:

1. How can I help you? is Current Account

and Add condition +

New condition group +

Assistant says

B I % ☒ ☐ ☎ ☒

</>

For example: What type of transfer would you like to make?

Current

Customer starts with:
Current

Conversation steps

1

What is your's company type?

Proprietorship Partnership

Continue to next step

2

is Proprietorship

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Continue to next step

Step 2 is taken

with conditions

fx

Conditions

1 condition

If All of this is true:

1. What is your's company type? is Proprietorship

and Add condition +

New condition group +

Assistant says

B I % ☒ ☐ ☎ ☒

</>

Please take the following documents and approach the closest branch:

1. Income tax returns of proprietor for last 3 years

2. Company Agreement

3. Pan card

Current

Customer starts with:
Current

Conversation steps

1

What is your's company type?

Proprietorship Partnership

Continue to next step

2

is Proprietorship

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Free text

Go to action: End

3

is Partnership

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Continue to next step

Step 3 is taken

with conditions

fx

Conditions

1 condition

If All of this is true:

1. What is your's company type? is Partnership

and Add condition +

New condition group +

Assistant says

B I % ☒ ☐ ☎ ☒

</>

Please take the following documents and approach the closest branch

1. Income tax returns of proprietor for last 3 years

2. Company Agreement

3. Pan card for both partner

1 is Proprietorship

Please take the following documents and approach the closest branch:
 1. Income tax returns of...






2

Tr Free text

Continue to next step

new condition group +

Assistant says

B I %      </>

Please take the following documents and approach the closest branch:

1. Income tax returns of proprietor for last 3 years
2. Company Agreement
3. Pan card

User enters free text

Current

Customer starts with:
Current

Conversation steps

What is your's company type?

1 is Proprietorship Partnership

Continue to next step

1 is Proprietorship

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

2

Tr Free text

Go to action: End

1 is Partnership

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

3

Tr Free text






Continue to next step

1. What is your's company type? is Partnership

and Add condition +

New condition group +

Assistant says

B I %      x

Please take the following

1. Income tax returns
2. Company Agreement
3. Pan card for both p

Go to another action

Go to

End

End this action after the other action is completed

Cancel Apply

And then

Go to another action

Goes to action: Missing action. Edit settings.