## **CUSTOMER JOURNEY**

Date:26-11-2022

Team ID: PNT2022TMID25151

Topic: IOT BASED SAFETY GADGET FOR CHILD SAFETY MONITORING AND

NOTIFICATIONS.















Steps



Parent can create geofence Check whether child is inside geofence



Location of child sent periodically

Review of application

Alert parents







Regular

monitoring







Parent needs are meet





Goals and motivation







Notifying when child crosses geofence

Location is sent

Geofence location is set



Positive moments













Negative moments













Areas of opportunity





Alert sound along with massage



Where no one is able to take care of child

Reviews may not asked frequently Periodic updates of child location