CUSTOMER CARE REGISTRY

CUSTOMER JOURNEY MAP



TEAM DETAILS:

Team No : PNT2022TMID50972

College Name: V.P.M.M.Engineering College for Women

Department : Computer Science & Engineering

PROBLEM MEMBERS:

- □ KRISHNAVENI A
- ☐ ABISHREE G
- ☐ SAMITHABEGUM S
- ☐ KANIMOZHI K



PROJECT DESIGN PHASE -II

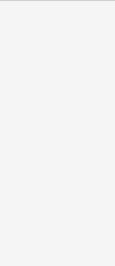
CUSTOMER JOURNEY MAP

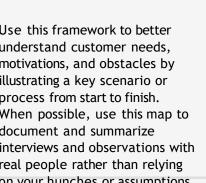
DATE	08 October 2022
TEAM ID	PNT2022TMID37544
PROJECT NAME	CUSTOMER CARE REGISTRY
MAXIMUM MARKS	2 Marks

Customer Journey Map

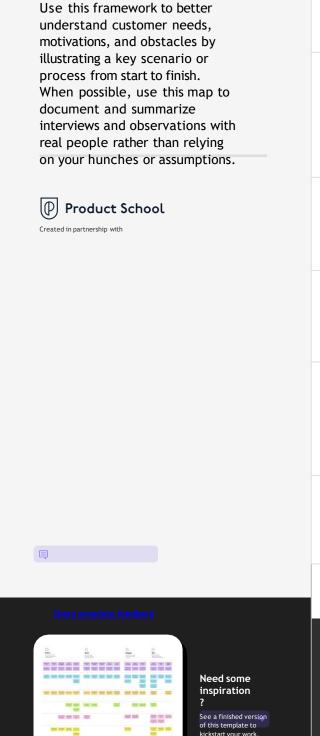


Customer experience journey map

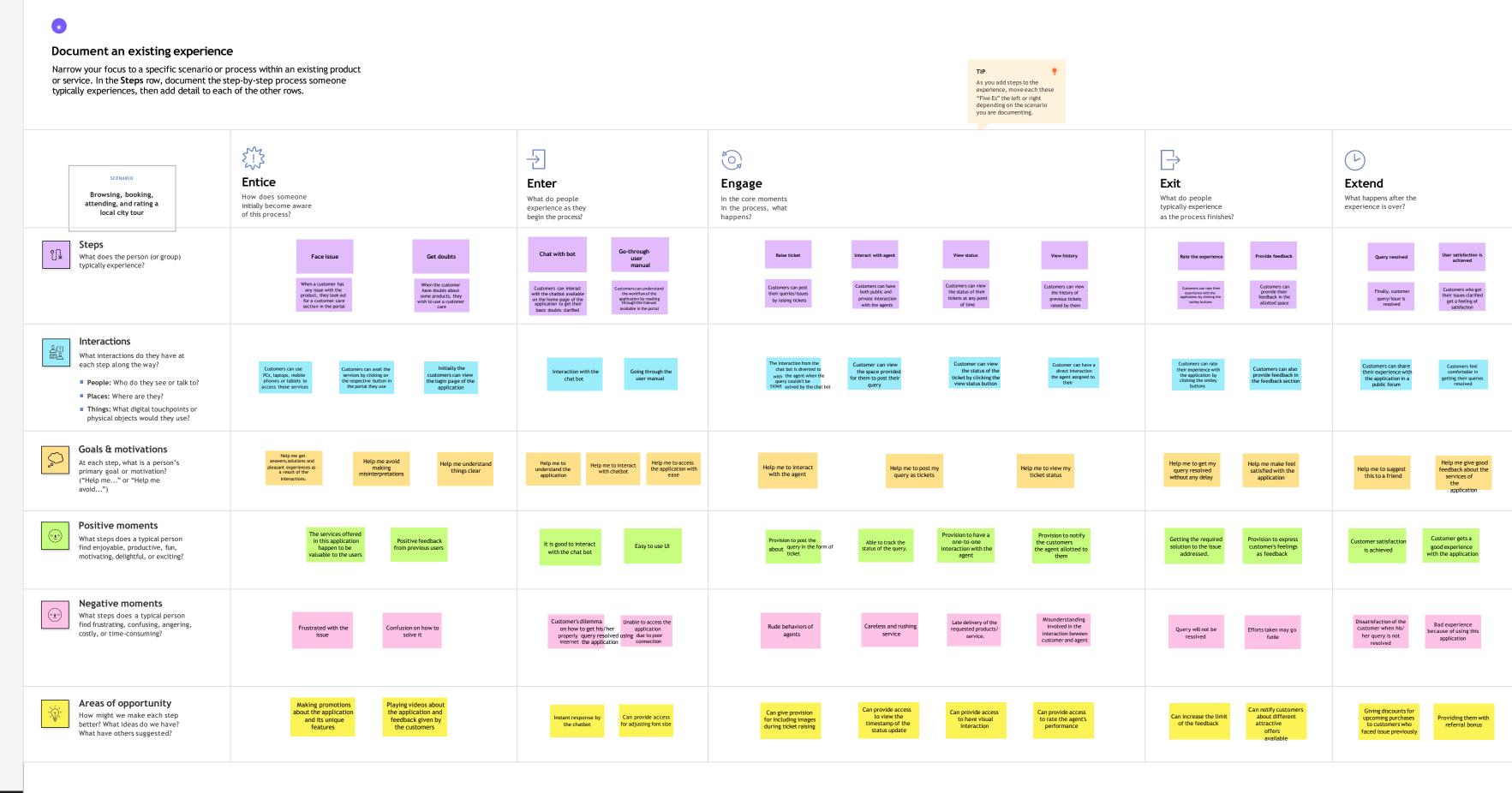












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