

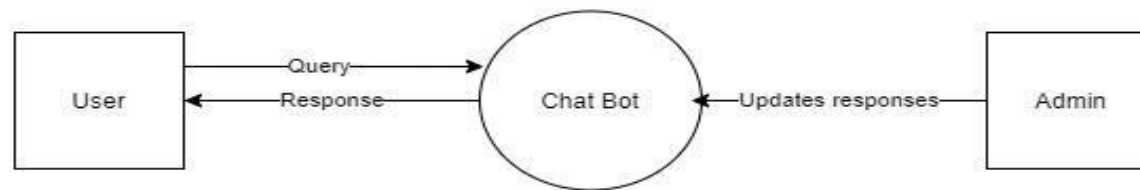
Project Design Phase-II

Data Flow Diagram & User Stories

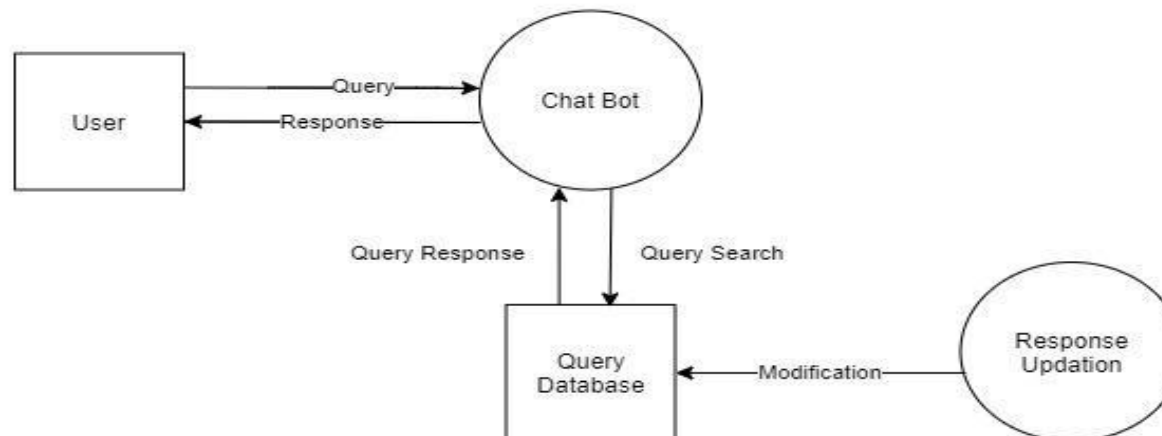
Date	24 November 2022
Team ID	PNT2022TMID50971
Project Name	AI based discourse for Banking Industry
Maximum Marks	4 Marks

Data Flow Diagrams:

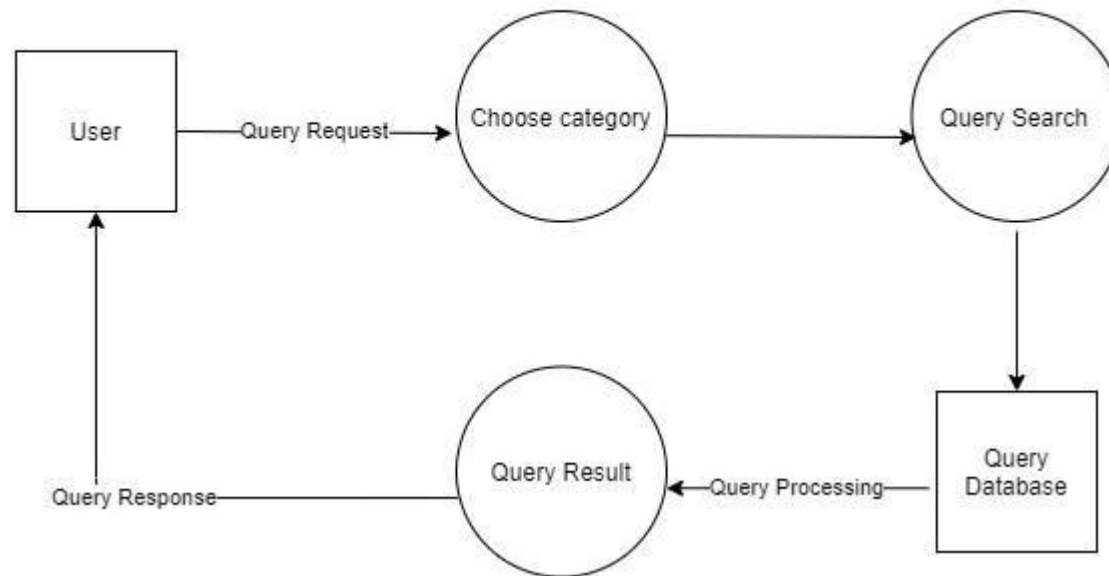
Level 0 - DFD



Level 1 - DFD



Level 2 - DFD



User Stories

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile or Web user)	Savings Account Action	USN-1	As an user, he/she can get the details of required documents for Regular Savings Account.	I can clear my queries regarding Regular Savings Account creation.	High	Sprint-1
		USN-2	As an user, I can check the details for creating Kids Savings Account.	I can clear my queries regarding Kids Savings Account creation.	High	Sprint-1
		USN-3	As an user, I can check the details for creating Zero Balance Savings Account.	I can clear my queries regarding Zero Balance Savings Account creation.	Low	Sprint-1

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
	Current Account Action	USN-4	As an user, he/she can get the details of required documents for creating Partnership Account.	I can clear my queries regarding Partnership Account creation.	Medium	Sprint-2
		USN-5	As an user, I can check the details for creating Proprietorship Account.	I can clear my queries regarding Proprietorship Account creation.	High	Sprint-2
	Loan Action	USN-6	As an user, he/she can get the details of required documents for availing student loan from the bank.	I can clear my queries regarding Student loan approval.	High	Sprint-2
		USN-7	As an user, I can check the details for availing gold loan, top-up loan,house loan, vehicle loan from the bank.	I can clear my queries regarding gold loan, top-up loan, house loan, vehicle loan approval.	High	Sprint-2
	General Query Action	USN-8	As an user, he/she can question the bot about bank working hours, currency conversion policy, storage facility available in the bank.	I can clear my queries regarding bank working hours, currency conversion policy, storage facility available in the bank.	High	Sprint-3
		USN-9	As an user, I can query the bot about CIBIL score, list of available branches, nearest branch.	I can clear my queries regarding CIBIL score, list of available branches, nearest branch.	Medium	Sprint-3
	Net Banking Action	USN-10	As an user, he/she can question the bot about the significance and advantages of net banking.	I can clear my queries regarding features of net banking.	Low	Sprint-3
		USN-11	As an user, I can get the details about steps involved in signing up for net banking, issues related to net banking.	I can clear my queries regarding issues in net banking.	Medium	Sprint-3
Admin	Modifying Action Skills	USN-12	As an admin, I can modify the responses of the bot.	I can modify the chat bot responses.	High	Sprint-1
	Creating Action Skills	USN-13	As an admin, I can create new action skills and link it to existing ones.	I can add new action skills.	High	Sprint-1