

Acceptance Testing UAT Execution & Report Submission

Date	24-Nov-22
Team ID	PNT2022TMID50971
Project Name	AI-based discourse for Banking Industry
Maximum Marks	4 marks

1. Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the AI-based discourse for Banking Industry project at the time of the release to User Acceptance Testing (UAT).

2. Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	5	3	1	2	11
Duplicate	1	0	3	1	5
External	3	2	1	1	7
Fixed	10	1	3	15	29
Not Reproduced	0	0	0	1	1
Skipped	0	1	2	1	4
Won't Fix	0	5	2	1	8
Totals	19	12	12	22	65

3. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	Fail	Pass
Bank's website	5	0	0	5
Complex query handling	3	0	0	3
Clerical error handling	7	0	0	7
Response for unknown question	5	0	0	5

Dynamic greeting	5	0	0	5
Next action suggestion	13	0	0	13
Chatbot query handling	47	0	0	47