Ideation Phase Define the Problem Statements

Date	17 OCTOBER 2022			
Team ID	PNT2022TMID16605			
Project Name	Developing a Flight Delay Prediction Model using Machine Learning			
Maximum Marks	2 Marks			

l am	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying to	List their outcome or "Job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way — what bothers them most?	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view – how does it impact them emotionally?	Describe the emotions the result from experiencing the problems or barriers



Problem	l am	I'm trying to	But	Because	Which makes me feel
Statement (PS)	(Customer)				
PS-1	A Business Man	Fly to Delhi to attend a conference	Aircraft is delayed	Preparing the aircraft	Drive up the wall
PS-2	Doctor	Fly to London for an operation	Delay in reaching the destination	Adverse weather condition	Anxious
PS-3	Singer	Fly to Amsterdam for a concert	Delay in landing	Aircraft traffic control restrictions	Dejected