Real-Time Communication System Powered by AI for Specially Abled



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1. <u>INTRODUCTION</u>

1.1 Project Overview

In our society, we have people with disabilities. The technology is developing day by day but no significant developments are undertaken for the betterment of these people. Real-time communications (RTC) is any mode of telecommunications in which all users can exchange information instantly.

Communication plays a significant role in making the world better place. It creates a bonding and relations among the people.

1.2 Purpose

The project aims to develop a system that converts the sign language into a human hearing voice in the desired language to convey a message to normal people, as well as convert speech into understandable sign language for the deaf and dumb using the convolutional neural network.

An app is built which enables the deaf and dumb people to convey their information using signs which is converted to human understandable language and output is given as speech.

2.LITERATURE SURVEY

2.1 Existing problem

Communications between deaf-mute and a normal person has always been a challenging task. It is very difficult for mute people to convey their message to normal people. Since normal people are not trained on hand sign language. Only specially abled people are taught sign language and the common person is unaware its working causing a communication gap. Under emergency situations, it is even more difficult for specially abled people to get help. Non-Emergency normal environments can also be hard for them to navigate needing special assistance.

2.2 References

- Upendran, S., and Thamizharasi, A., "American Sign Language interpreter system for deaf and dumb individuals", In the Proceedings of the International Conference on Control, Instrumentation, Communication and Computational Technologies (ICCICCT), pp. 1477-1481, 2014
- Lotti, F., Tiezzi, P., Vassura, G., Biagiotti, L., and Melchiorri, C., "UBH 3: an anthropomorphic hand with simplified endo-skeletal structure and soft continuous fingerpads", In Proceedings IEEE International Conference on Robotics and Automation, 2004 (ICRA'04), Vol.5, pp. 4736-474, IEEE, 2004.
- Rajamohan, A., Hemavathy, R., and Dhanalakshmi, M., "Deaf-Mute Communication Interpreter", International Journal of Scientific Engineering and Technology, Vol.2, No.5, pp.336-341, 2013.
- Verma, P., Shimi S. L. and Priyadarshani, R., "Design of Communication Interpreter for Deaf and Dumb Person", Vol.4, no.1, 2013.

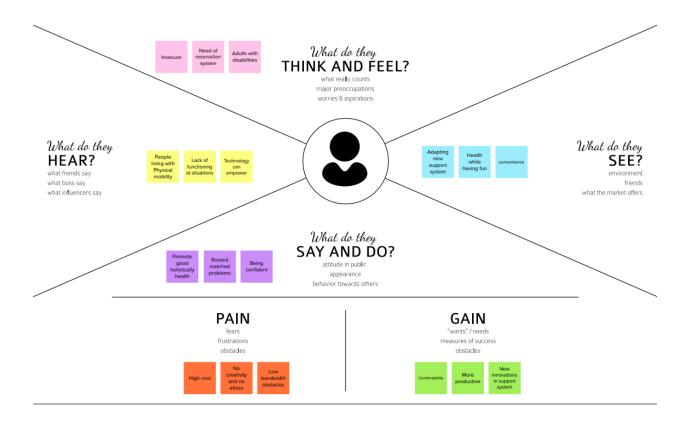
2.3 Problem Statement Definition

Only specially abled people are taught sign language and the common person is unaware its working causing a communication gap. Under emergency situations, it is even more difficult for specially abled people to get help. Non-Emergency normal environments can also be hard for them to navigate needing special assistance.

Communications between deaf-mute and a normal person has always been a challenging task. It is very difficult for mute people to convey their message to normal people. Since normal people are not trained on hand sign language.

3.IDEATION & PROPOSED SOLUTION

3.1 Empathy Map Canvas



3.2Ideation & Brainstorming

Brainstorm

Write down any ideas that come to mind that address your problem statement.

10 minutes



Dhiva	gar		Ва	laji		Dinesh kuma	ır	Dhara	anidhar	an
Analytics	Easy to learn	Ad free	Good Image Resolution	Error Correction	Facilitate Communication	Show numbers of Accurate result in Updates advance	Make Distinctve	Personalisation	precise and clear	Offline work
Frictionless navigation feature	Enclorages User Engagement	Problem solving, Versatility	Offline work	Security and user privacy	Detailed Information	Understanding User Insight Consistent Color Scheme	Automatic sort of resuts	Responsive	make distinctive	encourages User Engagement
Color Scheme	Periodic Update	Free to use	Open to suggestion	Fast Loading time	Responsive	Short and Sentences Friendly layout	Actualization	Push Notification	Detailed one	Expedious

Group ideas

Take turns sharing your ideas while clustering similar or related notes as you go. Once all sticky notes have been grouped, give each cluster a sentence-like label. If a cluster is bigger than six sticky notes, try and see if you and break it up into smaller sub-groups.

() 20 minutes



3.3<u>Proposed Solution</u>

Proposed Solution

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	Deaf and dumb people couldn't able to communicate with the normal people easily.
2.	Idea/Solution description	A real time ML based system is built for the real time sign language detection with a Tensor Flow object detection.
3.	Novelty/Uniqueness	This model using SSD ML algorithm recognizing the signs as words instead of old traditional translators, that are very slow and take too much since every alphabet as to be recognized to form the whole statement in old methods.
4.	Social Impact/Customer satisfaction	It drastically reduce communication difference gap between normal people and specially abled people with the help of AI. So they can live their life independently.
5.	Business Model (RevenueModel)	We use freemium business revenue model for making revenue. In our device, we give most of the basic features for free of charge but they have to pay if they need more advanced features.

6.	·	The model which is TensorFlow model that has been used can be replaced with another model as well.
		The same system can be implemented for different sign languages by substituting the dataset.

3.4 Problem Solution fit

Problem-Solution fit canvas 2.0 Purpose / Vision CS 6. CUSTOMER CC 5. AVAILABLE SOLUTIONS People who lost their speech or hearing ability by Difficult accessibility, not user friendly, need The first ever approach to sign language it has more technical knowledge to handle, cost,...etc. There are so many choice of solutions available only 6 sign gestures detection. Using colored hands for hand position recognition. But our model birth or due to some other factors. but due to these some constraints, choice of is trained to detect different sign languages without any colour gloves, using bare hands only. solutions were limited. 2. JOBS-TO-BE-DONE / PROBLEMS 9. PROBLEM ROOT CAUSE Deaf and dumb people couldn't able to convey In our device, there's an option called In Previously developed solution, they have to their messages to the normal people easily. use coloured hand gloves for hand position recognition. Also, the old method uses problem detection display in which our customer can able to see the type of problem Deaf people cannot hear the words as others speaks and dumb people cannot express their traditional translators which take too much of occurs & solution will be displayed. feelings by words. time to process. TR 10. YOUR SOLUTION SL 8. CHANNELS of BEHAVIOUR СН By comparing normal people, Specially Abled Advertise on online with influencers to people should depend on others and want to live their life independently like other people test the product and promote it also on blog channels Using SSD ML algorithm recognizing the signs as words instead of old traditional 4. EMOTIONS: BEFORE / AFTER EM translators, that are very slow and take too much since every alphabet as to be recognized to form On offline, we have our product experience BEFORE: It is very difficult to convey the message to

the whole statement in old methods.

stores where our customer can experience the

4.REQUIREMENT ANALYSIS

4.1 Functional Requirements

Functional Requirements:

AFTER: They overcome their reluctance to have communication with normal people.

normal people.

Following are the functional requirements of the proposed solution.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	User Registration	Registration through Gmail
FR-2	User Confirmation	Confirmation via Email
FR-3	User Communication	Communication can be done through pc or mobile camera.
FR-4	User requirement	Option should be shown for hand sign to text and voice conversion and vice versa.
FR-5	Communication requirement	Tutor can be made available to have one to one teaching for user.
FR-6	Regulatory requirements	App shutdown in case of cyber attack
FR-7	Reporting	If any issues found in the application, automatically it will be notified to the developer.
FR-8	Compliance to rules or law	Terms and conditions, private policy, End user subscription agreement.

4.2 Non-Functional requirements

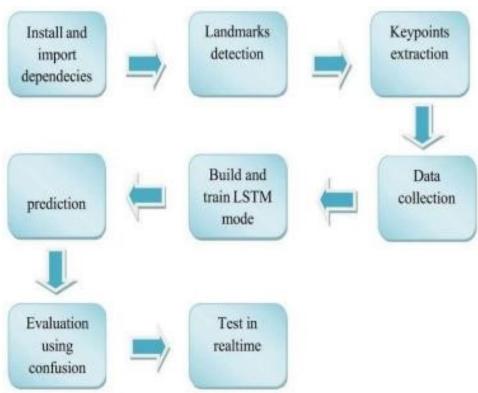
Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

FR No.	Non- Functional Requirements	Description
NFR-1	Usability	The camera captures all expressions including facial expressions and hand gestures which can be easily used by all age groups. It can be used by deaf-mute people and their care takers.
NFR-2	Security	The system is more secure and information of the customers is also maintained confidentially.
NFR-3	Reliability	The system is very liable, it can last for long amounts of time if well maintained.
NFR-4	Performance	The performance of the model is efficient. The cost-effective nature of the system makes it extremely liable. The latency is very less for the conversion process.
NFR-5	Availability	The solution is suitable for different languages and can be used in many countries. It can be trained for all the available sign languages. This model can be used at any time anywhere.
NFR-6	Scalability	The system gives output rapidly. It also predicts quickly when it gets so many inputs at a time. It predicts different types of sign language at a time. Upto 25000 users can be use this model at a time.

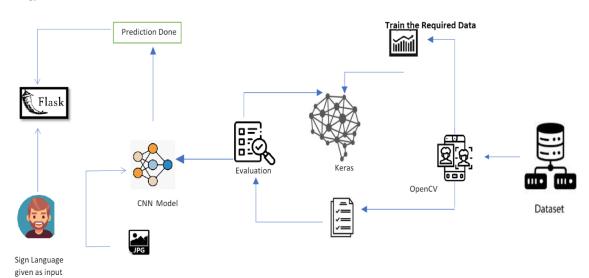
5.PROJECT DESIGN

5.1 Data Flow Diagram



5.2 Solution & Technical Architecture

Technology Architecture



5.3 User Stories

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority
Sprint-1	Data Collection	USN-1	Collect the dataset from alphabet A to Z.	2	Medium
Sprint-1	Training Dataset	USN-2	Train the collected dataset to identify the alphabet	3	High
Sprint-2	Testing the trained model	USN-3	To check whether the data got trained we do the testing for the trained model	1	low
Sprint-2	Saving the text	USN-4	Capture each alphabet and form it as a text and saving it	2	Medium
Sprint-3	Building application	USN-5	Build the flask application and Html page	3	High
Sprint-4	Integrate flask with test code	USN-6	Integrate the flask application with the test code	2	Medium
Sprint-4	Convert text to speech	USN-7	After capturing the text in the application convert to speech	3	High

6.PROJECT PLANNING & SCHEDULING

6.1 Sprint Planning & Estimation

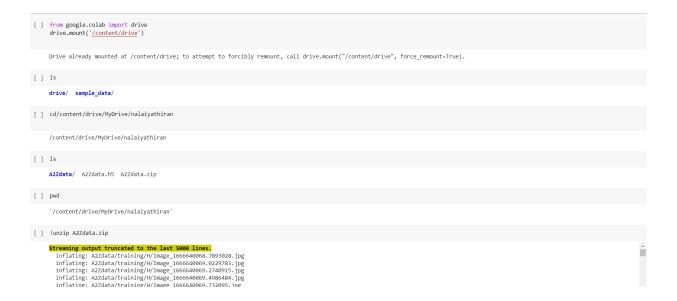
Milestone Activity Plan.

Milestone	Function (Epic)	Milestone Story Number	Story / Task
Milestone 1	Data collection	M1	we're collecting dataset for building our project and creating two folders, one for training and another one for testing.
Milestone 2	Image preprocessing	M2	Importing image data generator libraries and applying image data generator functionality to train the test set.
Milestone 3	Model building	МЗ	Importing the model building libraries, Initializing the model, Adding Convolution layers, Adding the Pooling layers, Adding the Flatten layers, Adding Dense layers, Compiling the model Fit and Save the model.
Milestone 4	Testing the model	M4	Import the packages first. Then we save the model and Load the test image, preprocess it and predict it.
Milestone 5	Application layer	M5	Build the flask application and the HTML pages.
Milestone 6	Train CNN model	M6	Register for IBM Cloud and train Image Classification Model.
Milestone 7	Final result	M7	To ensure all the activities and resulting the final output.

6.2 Sprint Delivery Schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Data Collection	USN-1	Collect the dataset from alphabet A to Z.	2	Medium	Harish Kumar
Sprint-1	Training Dataset	USN-2	Train the collected dataset to identify the alphabet	3	High	Stanley Deivanayagam N
Sprint-2	Testing the trained model	USN-3	To check whether the data got trained we do the testing for the trained model	1	low	Sachin Prakash Raj. R
Sprint-2	Saving the text	USN-4	Capture each alphabet and form it as a text and saving it	2	Medium	Sajith. M
Sprint-3	Building application	USN-5	Build the flask application and Html page	3	High	Sajith. M
Sprint-4	Integrate flask with test code	USN-6	Integrate the flask application with the test code	2	Medium	.Sachin Prakash Raj. R, Harish Kumar
Sprint-4	Convert text to speech	USN-7	After capturing the text in the application convert to speech	3	High	Sajith. M, Stanley Deivanayagam N

7.CODING & SOLUTIONING (Explain the features added in the project along with code)



inflating: A2Zdata/training/I/Image_1666640123.3193011.jpg inflating: A2Zdata/training/I/Image_1666640123.916785.jpg inflating: A2Zdata/training/I/Image_1666640123.916785.jpg inflating: A2Zdata/training/I/Image_1666640124.267813.jpg inflating: A2Zdata/training/I/Image_1666640124.67861.jpg inflating: A2Zdata/training/I/Image_1666640124.67861.jpg inflating: A2Zdata/training/I/Image_1666640125.0837064.jpg inflating: A2Zdata/training/I/Image_1666640127.078098.jpg inflating: A2Zdata/training/I/Image_1666640127.078097.jpg inflating: A2Zdata/training/I/Image_1666640127.078098.jpg inflating: A2Zdata/training/I/Image_1666640127.078097.jpg inflating: A2Zdata/training/I/Image_1666640127.078097.jpg inflating: A2Zdata/training/I/Image_1666640129.395134.jpg inflating: A2Zdata/training/I/Image_1666640129.395134.jpg inflating: A2Zdata/training/I/Image_1666640129.395134.jpg inflating: A2Zdata/training/I/Image_1666640131.5184145.jpg	
Image Augmentation	
[] from tensorflow.keras.preprocessing.image import ImageDataGenerator	
[] train_datagen = ImageDataGenerator(rescale=1./255,zoom_range=0.2,horizontal_flip=Frue, vertical_flip=False)	
[] test_datagen= ImageOataGenerator(rescale=1./255)	
[] x_train = train_datagen.flow_from_directory(r"/content/drive/MyDrive/nalaiyathiran/AZZdata/training", target_size=(100,100), class_mode='categorical', batch_size=75)	
Found 7132 images belonging to 26 classes.	
[] x_test = test_datagen.flow_from_directory(r"/content/drive/MyDrive/nalaiyathiran/A2Zdata/testing",target_size=(100,100),class_mode='categorical',batch_size=75)	
[] x_train.class_indices	
('A': 0, 'B': 1, 'C': 2, 'D': 3, 'E': 4, 'F': 5, 'G': 6, 'H': 7, 'I': 8, 'J': 9, 'K': 10, 'L': 11, 'M': 12, 'N': 13, 'O': 14, 'P': 15, 'Q': 16, 'R': 17, 'S': 18, 'T': 19, 'U': 20, 'V': 21, 'W': 22, 'X': 23, 'Y': 24, 'Z': 25}	
Model	
[] from tensorflow.keras.models import Sequential	

Layers

[]	from tensorflow.keras.layers	import Dense, Convolutio	on2D, MaxPooling2D, Flatten
[]	model = Sequential()		
[]	model.add(Convolution2D(32,	(3,3), input_shape=(100,1	100,3),activation = 'relu')) #Feature map
[]	model.add(MaxPooling2D(pool_	size = (2,2))) #Pooled ma	atrix
[]	model.add(Flatten())		
[]	model.summary()		
	Model: "sequential"		
		Output Shape	Param #
	conv2d (Conv2D)	(None, 98, 98, 32)	896
	max_pooling2d (MaxPooling2D		0
	flatten (Flatten)	(None, 76832)	0
	Total params: 896 Trainable params: 896 Non-trainable params: 0		

[]	<pre>model.add(Dense(512,activation='relu')) model.add(Dense(256,activation='relu'))</pre>
[]	<pre>model.add(Dense(26,activation='softmax'))</pre>
Con	npile
[]	<pre>model.compile(loss='categorical_crossentropy',optimizer='adam',metrics=['accuracy'])</pre>
[]	len(x_train)
	96
0	len(x_test)
9	39
Fit t	he Model
[]	model.fit_generator(x_train, steps_per_epoch=len(x_train), validation_data=x_test, validation_steps=len(x_test),epochs=5)
	/usr/local/lib/python3.7/dist-packages/ipykernel_launcher.py:1: UserWarning: `Model.fit_generator` is deprecated and will be removed in a future version. Please use `Model.fit', which """Entry point for launching an IPython kernel. Epoch 1/5 96/96 [====================================

	Epoch 4/5 96/96 [====================================							
		>						
S	Save the model							
[[] model.save('A2Z.h5')							
[] ls							
	A2Zdata/ A2Zdata.h5 A2Zdata.zip A2Z.h5							
Т	Fest the model							
[[] import numpy as np from tensorflow.keras.models import load_model							
[[] from tensorflow.keras.preprocessing import image							
[] model=load_model('A2Z.h5')							
[[] риd							
	'/content/drive/MyDrive/nalaiyathiran'							
[] img=image.load_img(r'/content/drive/MyDrive/nalaiyathiran/A2Zdata/testing/Y/Image_1667328891.1069646.jpg')							

[] img



[] img-image.load_img(r'/content/drive/MyDrive/nalaiyathiran/A2Zdata/testing/Y/Image_1667328891.1069646.jpg',target_size=(100,100))

[] img



[] x=image.img_to_array(img)

[] x

```
[ ] x
           array([[[196., 40., 201.], [247., 7., 238.], [240., 14., 235.],
                            [238., 13., 231.],
[234., 16., 224.],
[249., 6., 248.]],
                           [[208., 34., 207.],
[243., 132., 200.],
[219., 146., 175.],
                            [144., 99., 102.],
[143., 110., 91.],
[204., 56., 178.]],
                          [[202., 36., 206.],
[241., 144., 195.],
[224., 150., 185.],
                            [149., 110., 81.],
[148., 110., 87.],
[205., 58., 173.]],
                          [[203., 37., 199.],
[207., 118., 176.],
[192., 131., 149.],
                            [116., 133., 141.],
[138., 166., 170.],
[209., 93., 226.]],
                           [[206., 32., 207.],
[216., 118., 179.],
[186., 128., 140.].
                             [220., 82., 229.],
[237., 118., 246.],
[255., 62., 255.]]], dtype=float32)
 [ ] x.shape
             (100, 100, 3)
 [ ] x= np.expand_dims(x,axis=0)
 [ ] x
             array([[[[196., 40., 201.], [247., 7., 238.], [240., 14., 235.],
                               [238., 13., 231.],
[234., 16., 224.],
[249., 6., 248.]],
                              [[208., 34., 207.],
[243., 132., 200.],
[219., 146., 175.],
                                [144., 99., 102.],
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                             [[202., 36., 206.],
[241., 144., 195.],
[224., 150., 185.],
```

[149., 110., 81.], [148., 110., 87.], [205., 58., 173.]],

'Y'

x_train.class_indices

8.TESTING

8.1 Test Cases



8.2 User Acceptance Testing

1. Purpose of Document

The purpose of this document is to briefly explain the test coverage and open issues of the [ProductName] project at the time of the release to User Acceptance Testing (UAT).

2. Defect Analysis

This report shows the number of resolved or closed bugs at each severity level, and how they were resolved

Resolution	Severity 1	Severity 2	Severity 3	Severity 4	Subtotal
By Design	11	2	3	2	18
Duplicate	1	3	4	0	8
External	3	5	0	0	8
Fixed	12	2	5	22	41
Not Reproduced	0	1	0	0	1
Skipped	0	0	1	2	3
Won't Fix	0	4	1	4	7
Totals	27	17	14	27	86

3. Test Case Analysis

This report shows the number of test cases that have passed, failed, and untested

Section	Total Cases	Not Tested	Fail	Pass
Print Engine	8	0	0	8
Client Application	49	0	0	49
Security	4	0	0	4

Outsource Shipping	:4	0	0	4
Exception Reporting	11	0	0	11
Final Report Output	2	0	0	2
Version Control	1	0	0	1

9.RESULTS

9.1 Performance Metrics

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10.ADVANTAGES & DISADVANTAGES

Advantages:

- It is possible to create a mobile application to bridge the communication gap between deaf and dumb persons and the general public.
- As different sign language standards exist, their dataset can be added, and the user can choose which sign language to read.

Disadvantages:

- Also accuracy depends upon distance between camera and object.
- It takes a lot of time to listen, speak, read, or write to someone.

11.CONCLUSION

The proposed communication system between Deaf and Dumb people and ordinary people are aiming for it when bridging the communication gap between two societies. It provides complete two - sided communication in an efficient manner between the disabled and the normal person.

For communication between deaf person and a second person, a mediator is required to translate sign language of deaf person. But a mediator is required to know the sign language used by deaf person. But this is not always possible since there are multiple sign languages for multiple languages.

So to understand all sign languages, Hand gestures of deaf peoples by normal peoples this system is proposed.

12. FUTURE SCOPE

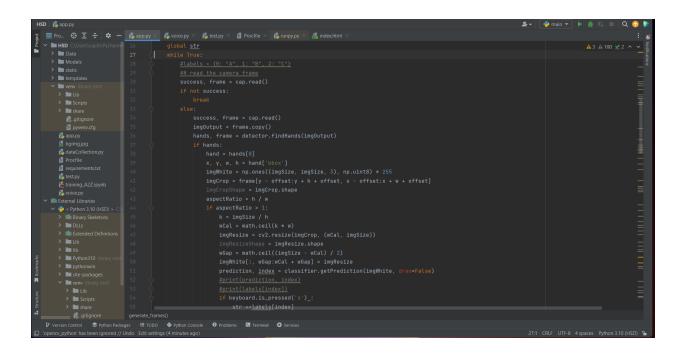
The speech-to-text and text-to-speech technologies helped those people who had difficulties in communicating or expressing their feelings to the normal people.

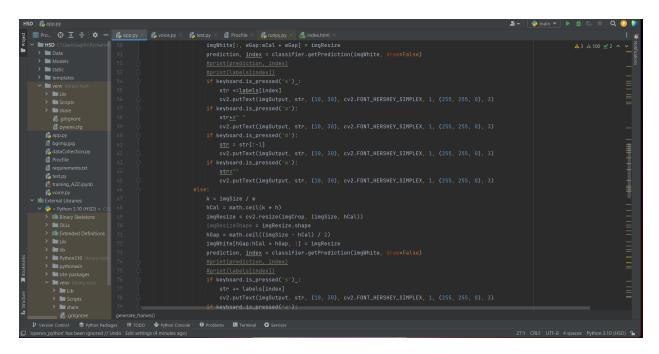
This reduces the communication gap between the normal people and the specially abled people.

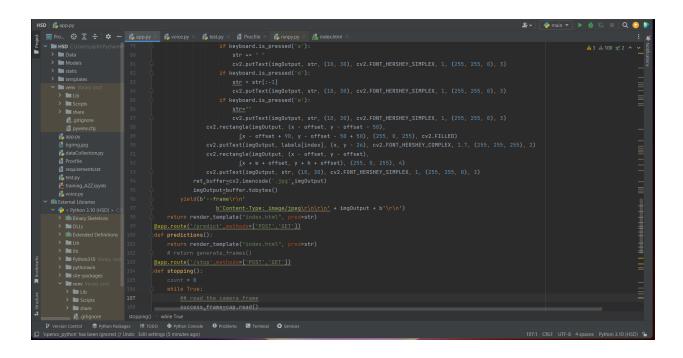
Using image pre-processing and Artificial Intelligence it is easy to understand the context of objects and clearly explains it to the people who use it for communication.

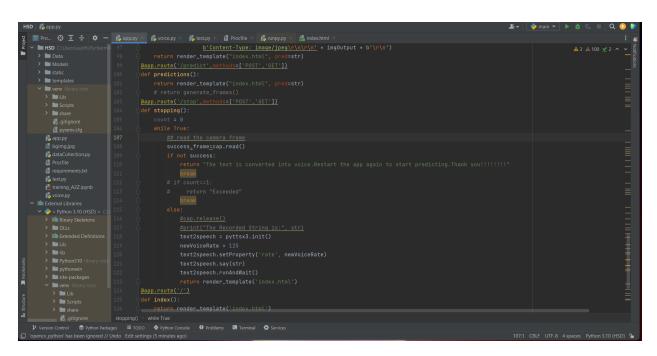
13.APPENDIX

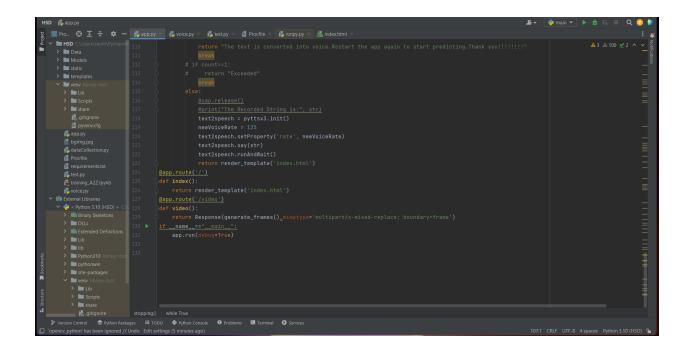
Source Code:











GITHUB LINK:

https://github.com/IBM-EPBL/IBM-Project-5609-1658811745