

Customer Journey Map					
PHASES	Motivation	Information gathering	Analyzes various products	chooses the most efficient product	Payment
Actions	wishes to protect the lives of individuals in danger	wishes to obtain a high-quality product	Based on it, Sears created a product.	Automatic systems are strongly advised.	following product satisfaction
Touchpoints	The purchaser is pleased.	They can feel more secure after purchasing the merchandise.	They have several options.	The secured phase will be reinstated.	We make adjustments based on client requirements.
Customer Feeling					
Customer Thoughts	They thought it was beneficial.	He will be given an everlasting lead.	another solution is also available	inexpensive product	They will be willing to purchase it.
Opportunities	The customer receives security.	We taught the method to the consumer.	Other products are also recommended by customers.	they get the best one	They may be more satisfying.