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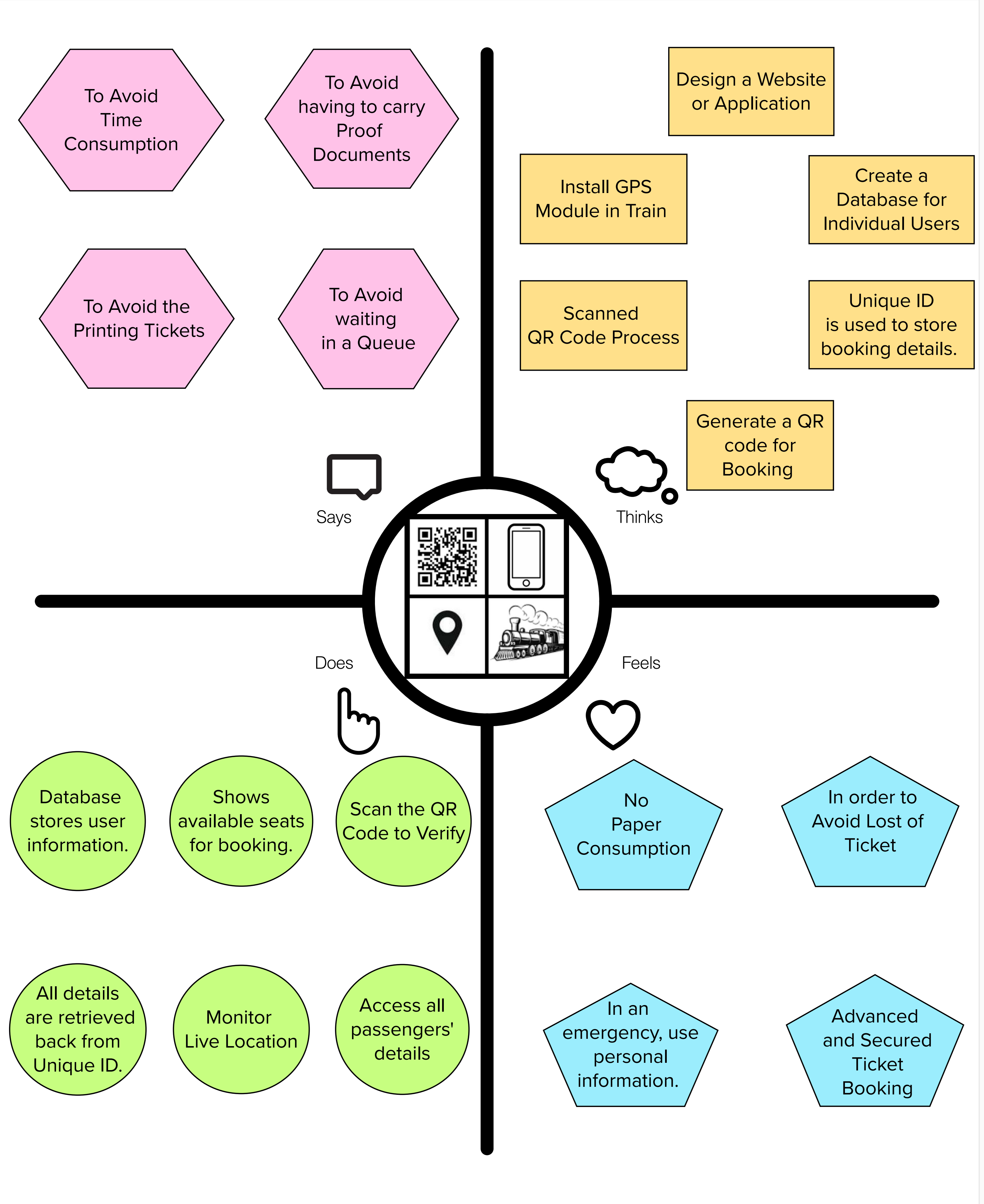
Empathy Map

Dive into the mind of the user for focused product development

● Build empathy and keep your focus on the user by putting yourself in their shoes.

TEAM MEMBERS DETAILS

S.NO	NAME	DESIGNATION/DEPT.	COLLEGE NAME
1	SAHITH AFRIDI S	TEAM LEADER /ECE	K RAMAKRISHNAN COLLEGE OF ENGINEERING
2	SANJAY B	TEAM MEMBER 1 /ECE	K RAMAKRISHNAN COLLEGE OF ENGINEERING
3	DIWAKAR M	TEAM MEMBER 2 /ECE	K RAMAKRISHNAN COLLEGE OF ENGINEERING
4	PALANIYAPPAN A	TEAM MEMBER 3 /ECE	K RAMAKRISHNAN COLLEGE OF ENGINEERING



Says

To Avoid Time Consumption

To Avoid having to carry Proof Documents

To Avoid the Printing Tickets

To Avoid waiting in a Queue

Thinks

Design a Website or Application

Install GPS Module in Train

Create a Database for Individual Users

Scanned QR Code Process

Unique ID is used to store booking details.

Generate a QR code for Booking

Does

Database stores user information.

Shows available seats for booking.

Scan the QR Code to Verify

All details are retrieved back from Unique ID.

Monitor Live Location

Access all passengers' details

Feels

No Paper Consumption

In order to Avoid Lost of Ticket

In an emergency, use personal information.

Advanced and Secured Ticket Booking

BIG IDEAS

Easy to verify & Avoid carring Document

Use GPS find exact Location & Track Easily

Updated Version of Railways App

Avoid people standing in Queque

QR Genrator & QR Detector

Less Paper Use

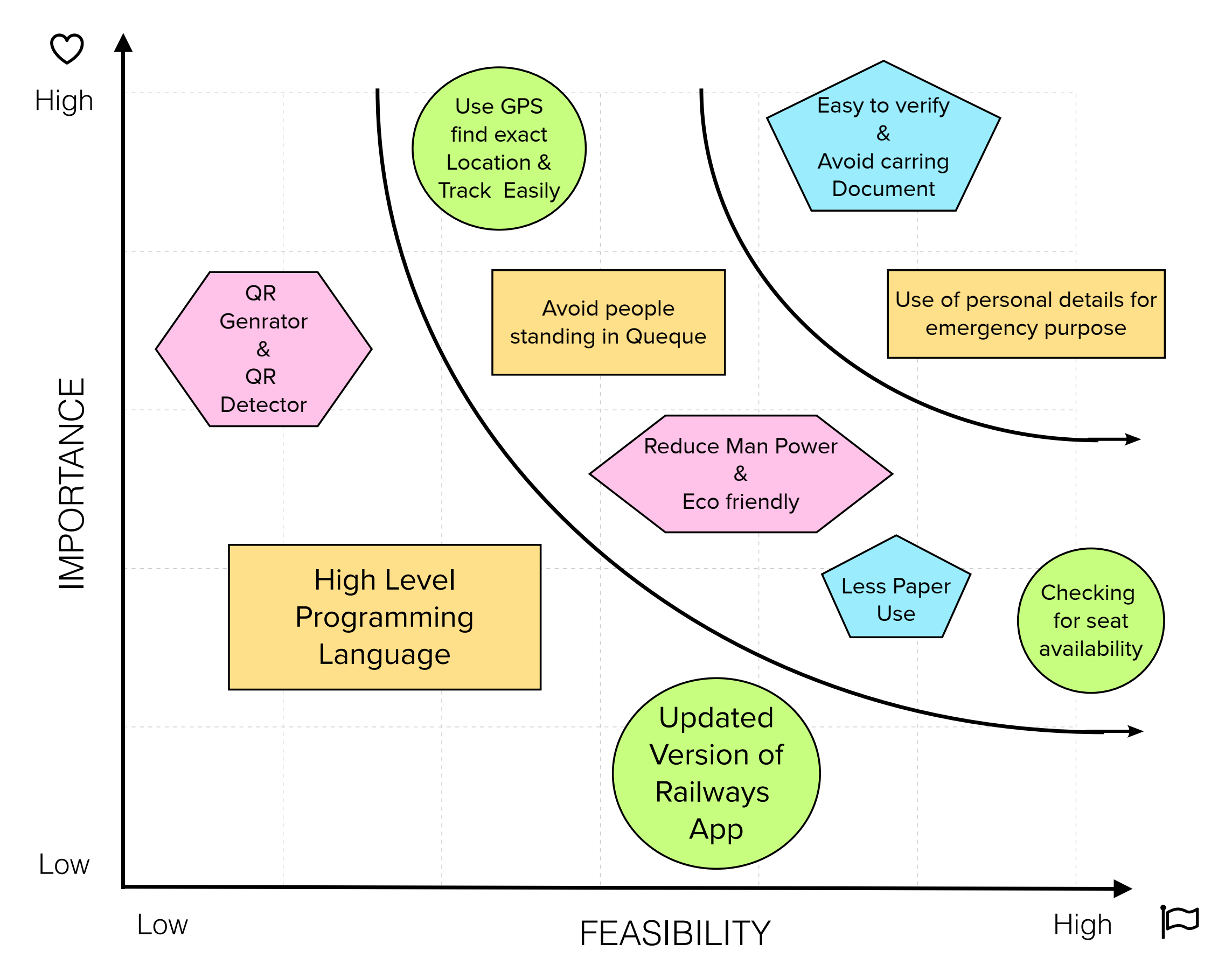
Checking for seat availability

High Level Programming Language

Use of personal details for emergency purpose

Reduce Man Power & Eco friendly

IDEA PRIORITIZATION



NEED STATEMENT

SMART RAILWAY *NEEDS A WAYS TO* ONLINE BOOKING & TRACKING LOCATION *SO THAT* OUR JOURNEY MIGHT NOT BE AT RISK

OUR JOURNEY WILL NOT BE AT RISK
BY USING SMART RAILWAY APPLICATION