# **Project Design Phase 2**

## **Customer Journey Map**

### **Step-1: Goals and needs**



Game changers are people who introduce new practices to their organizations. They want inspire others to co-create and innovate together.

#### What are their key goals and needs?



#### What do they struggle with most?



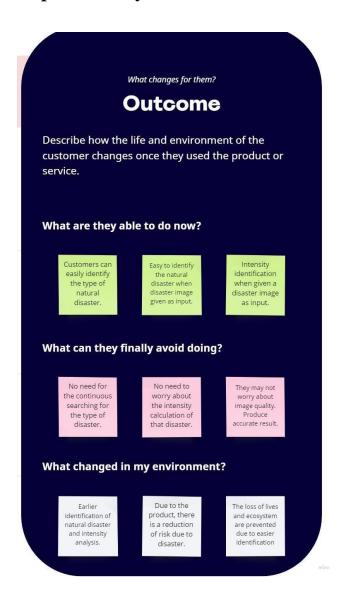
#### What tasks do they have?

They give images it will classification produce accurate webcam results

# **Step 2: Journey Steps**

<b>Journey Steps</b> Which step of the experience are you describing?	<b>Discovery</b> Why do they even start the journey?	Registration Why would they trust us?	Onboarding and First Use How can they feel successful?	Sharing Why would they invite others?
Actions What does the customer do? What information do they look for? What is their context?	Customer took for the name of the discounter	Connect with the good Emergency Take shots account	prepared Stay in a safe Fractice Stay area or a safety drills connected shelter safety drills and updated	Creating sharing the descriptions among the design of content them people unlike fluid flu
Needs and Pains What does the customer want to achieve or avoid? Tip: Reduce ambiguity, e.g. by using the first person narrotor.	Unwarded Popup Advertisement IntESSignS	Irrelevent Multiple Irrelevent verification Fayed Informations steps Information	Try no to be Always keep, Flan for awareness, proper emergency alternate programs; kes location sould be conducted.	Sturing Sharing the excessory things to the distant infrastructure and the study through some some some security than affected securit media security some security than affected security security some security some security some security
<b>Touchpoint</b> What part of the service do they interact with?	Press/Media social media Advertisement Flyers Telemarketing	Email Adertument google nestication	Be mindful of create an always keep listen to local different firs at let officials kinds of execution disaster plan	sharing sharing abundangurus analongurus analongurus analongurus analong gale perspectives perspectives of disaster on people disaster dis
Customer Feeling What is the customer feeling? Tip: Use the emoji app to express more emotions	<b>⊕</b>	<b>©</b>	<b>©</b>	<b>e</b>
Backstage				
Opportunities What could we improve or introduce?	A website can be created which identifies	The website can be made secure and more accurate so that it will	The customers can give a image as Input and the type of natural	The website can be made available to everyone who need to
Process ownership Who is in the lead on this?	After the website it created it will be in charge of Notes.	The NDRF team is in load of the website.	The NORF trans it is in lead of the website	The NORF team is in lead of the website MITO

**Step 3: Journey Outcomes** 



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