

Faculty Mentor: H Summia Parveen  
Team Members:

- 1.Danush P S - Team Leader
- 2.Praveen Babu R - Team Member
- 3.Shalinisri J - Team Member
- 4.Kavipriyaa P - Team Member

Define CS, fit into CC	<div>1. CUSTOMER SEGMENT(S)<div>CS</div></div> <div>Retailers, shop keepers and other businesses</div>	<div>6. CUSTOMER CONSTRAINTS<div>CC</div></div> <div><ul style="list-style-type: none"><li>Delays in delivery</li><li>Lack of data</li><li>Availability of stock</li><li>Stock count maintenance</li></ul></div>	<div>5. AVAILABLE SOLUTIONS<div>AS</div></div> <div><ul style="list-style-type: none"><li>Manual counting</li><li>They can return the product if the quality not good</li><li>Hiring employees to maintain stock</li></ul></div>	Explore AS, differentiate
Focus on J&P, tap into BE, understand RC	<div>2. JOBS-TO-BE-DONE / PROBLEMS<div>J&amp;P</div></div> <div><ul style="list-style-type: none"><li>Stock management</li><li>Demand analysis</li><li>Supply chain complexity</li><li>Inaccurate data</li></ul></div>	<div>9. PROBLEM ROOT CAUSE<div>RC</div></div> <div><ul style="list-style-type: none"><li>Network issue</li><li>Stock data is not organized properly</li><li>Loss of data</li><li>Having low bandwidth to hold consumer data</li></ul></div>	<div>7. BEHAVIOUR<div>BE</div></div> <div><ul style="list-style-type: none"><li>Ensure the security of data</li><li>Proper stock maintenance</li><li>Get customer feedback for product quality</li></ul></div>	Focus on J&P, tap into BE, understand RC

Identify strong ER & TM	<b>3. TRIGGERS</b> <span>TR</span> <ul style="list-style-type: none"> <li>It will reduce the product cost</li> <li>large data set can be managed easily</li> <li>Improve the customer satisfaction</li> </ul>	<b>10. YOUR SOLUTION</b> <span>SL</span> <p>Development of an cloud application that "Tracks real-time inventory such as purchase details, sales information and stock management" and "alters the user on less availability of stocks"</p>	<b>8. CHANNELS OF BEHAVIOUR</b> <span>CH</span> <p><b>ONLINE</b> - Can access all the services and details.</p> <p><b>OFFLINE</b> - SMS notification for detailed list of enquiries.</p>	Extract online & offline CH of BE
	<b>4. EMOTIONS: BEFORE / AFTER</b> <span>EM</span> <p><b>BEFORE:</b> Frustrated, worried, Inadequate data  <b>AFTER:</b> Happy, profitable, flexible working, safe and secure, profitable website</p>			