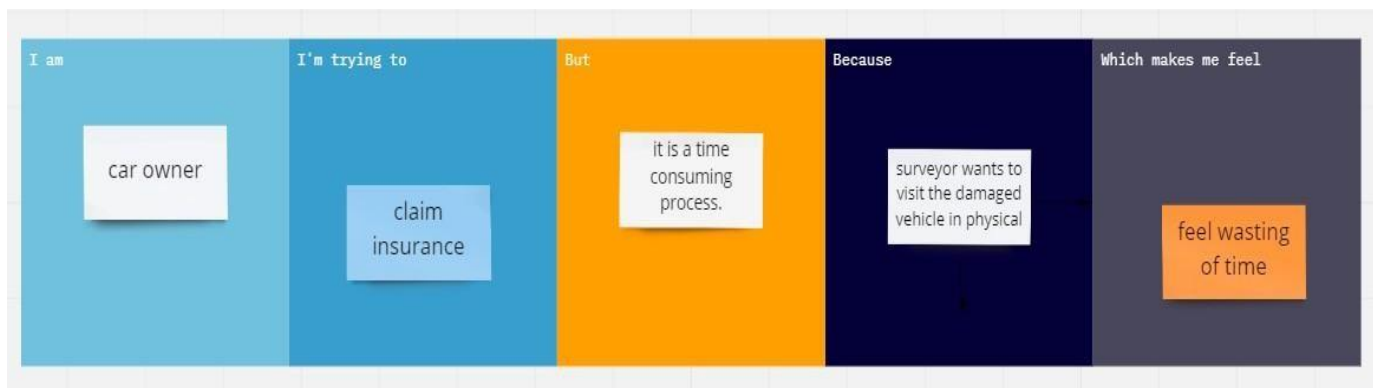


Ideation Phase

Define the Problem Statements

Date	05 October 2022
Team ID	PNT2022TMID47627
Team Members	Team Leader: Princiya.v Team Member 1: Boomika.S Team Member 2: Vijayalakshmi.S Team Member 3: Nivetha.A
Project Name	Intelligent Vehicle Damage Assessment & Cost Estimator for Insurance Companies

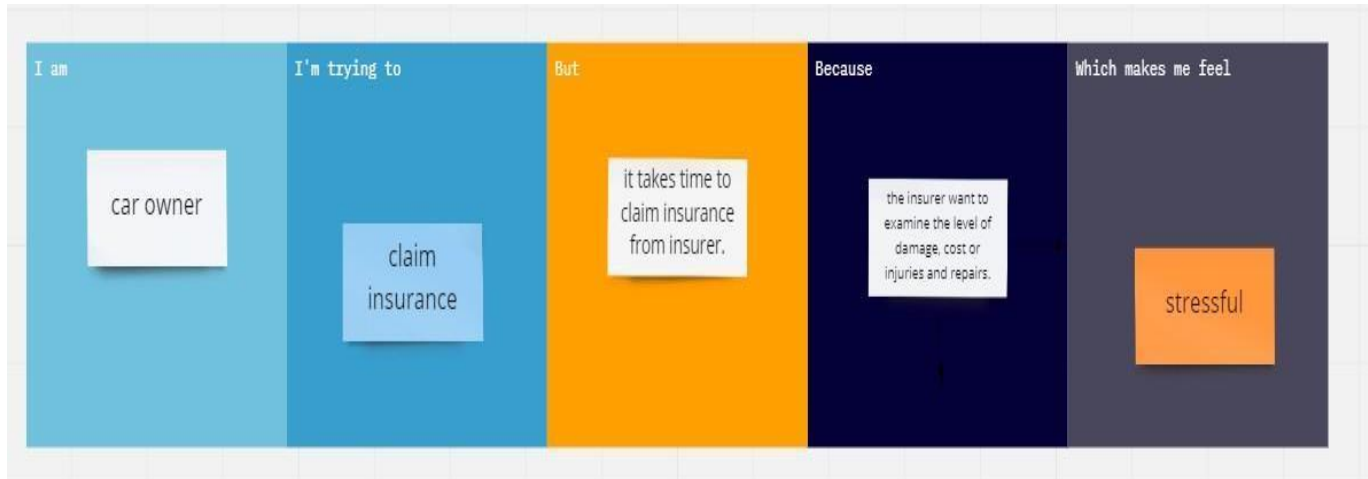
Problem Statement - 1



Problem Statement – 2



Problem Statement – 3



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Car owner	Claim insurance	It is a time consuming process	Surveyor wants to visit the damaged vehicle in physical.	Feel wasting of time.
PS-2	Car owner	Claim insurance	A lot of money is being wasted in the car insurance business due to leakage claims.	Of the discrepancy between actual payment of claims made and sum that should have been paid if all of industry's leading practices were applied.	Not satisfied
PS-3	Car owner	Claim insurance	It takes time to claim insurance from insurer	The insurer wants to examine the level of damage, cost or injuries and repair.	stressful