understand RC

Define

CS,

fit into

1. CUSTOMER SEGMENT(S)

CS

Who is your customer? i.e. working parents of 0-5 y.o. kids

Job seekers

6. CUSTOMER CONSTRAINTS



What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

Network connection, Device availability with proper compatibility

5. AVAILABLE SOLUTIONS



Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

Job seekers would get tire themselves by searching jobs continuously due to anxiety. They should grow mutually with the people in the field of job they seek for

2. JOBS-TO-BE-DONE / PROBLEMS



Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

Job seekers should get job opening in web application according to their skills in the respective companies through recruitment process

9. PROBLEM ROOT CAUSE



What is the real reason that this problem exists? What is the back story behind the need to do this job? i.e. customers have to do it because of the change in regulations.

Due to unemployability and the requirements of jobs are high now a days, Job seekers need a platform where they search and get the job they like

7. BEHAVIOUR



What does your customer do to address the problem and get the job done? i.e. direct related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

User need to find the job they aim for through websites of the company they wish and the position they search for should be according to their skill

3. TRIGGERS



What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

Seeing their friends getting the jobs they like

10. YOUR SOLUTION



If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

8. CHANNELS of BEHAVIOUR



8.1 ONLIN

What kind of actions do customers take online? Extract online channels from #7

8.2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

User would be stressed due to searching jobs and unsure > positiveness, calm, stress free and composed

User can filter the job they search according to the requirements and skills using the application in the system and User may able to reach the job offers soon due to the realtime updates on the current job offers

8.1 ONLINE

User need to surf internet about job offers

8.2 OFFLINE

Job seeker need to move from place to place in search of jobs