

Project Design

Phase-I

Problem

Solution Fit

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| Date | 15 October 2022 |
| Team ID | PNT2022TMID44954 |
| Project Name | Intelligent Vehicle Damage Assessment and Cost Estimator for Insurance Companies |

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|-------------------------|--|--|---|-----------------------------------|
| Define CS, fit into CL | 1. CUSTOMER SEGMENT(S) CS Vehicle owner and Insurance companies. | 6. CUSTOMER LIMITATIONS <small>EG. BUDGET, DEVICES</small> CL <ul style="list-style-type: none"> Not good about Insurance knowledge. Lack of proper Documentation. | 5. AVAILABLE SOLUTIONS <small>PLUSES & MINUSES</small> AS We have 24/7 customer support to solve customer problems to get easier application to fill. | Explore AS, differentiate |
| | 2. PROBLEMS / PAINS <small>+ ITS FREQUENCY</small> PR It requires an or continuous internet connections to be successful. Server did not work properly all the time. | 9. PROBLEM ROOT / CAUSE RC <ul style="list-style-type: none"> The customer face wrong value for vehicle damage. In this app correct estimated value is given or shown. That can be ratify the problem in our application | 7. BEHAVIOR <small>+ ITS INTENSITY</small> BE Don't drive a vehicle during a phone call. Don't drunk and drive. Obey the traffic rules. Use headlight during night time. Use seatbelt. | |
| Identify strong TR & EM | 3. TRIGGERS TO ACT TR People should obey the traffic rules to avoid accident in national level so it reduces accident | 10. YOUR SOLUTION SL <ul style="list-style-type: none"> "AI based intelligent vehicle damage assessment and Cost Estimator for Insurance Companies" It helps vehicle owner to get correct estimated value for vehicle damage. | 8. CHANNELS of BEHAVIOR CH ONLINE: The customer Data send through application and Insurance data will send to the server to bank. | Extract online & offline CH of BE |
| | 4. EMOTIONS <small>BEFORE / AFTER</small> EM BEFORE: Customer can't get the exact damage value insurance. AFTER: Customer easily get the exact value for insurance within 24 hours | | OFFLINE: The customer should obey the rules correctly | |