

Phase	Motivation	Level Checking	Notifies Authority	Sends message to people	Feedback
Activities Performed	<div>To monitor the Temperature of the river water.</div>	<div>Detects the temperature of the river water</div>	<div>Alerts the authorities by alarm</div>	<div>The message is sent to people through SMS</div>	<div>Rating is given to authority</div>
Emotions	<div>Motivated to keep the people healthy</div>	<div>Happy to monitor the River water</div>	<div>Satisfied when the alarm alerts correctly</div>	<div>Relief as the SMS sent to people.</div>	<div>Best and trusted source</div>
Overall Experiences	<div>Excellent</div>	<div>Very Good</div>	<div>Good</div>	<div>Average</div>	<div>Good</div>
Customer Expectations	<div>Wants to live a healthy and hygenic life</div>	<div>User Friendly</div>	<div>Notifications at the correct timely intervals</div>	<div>This is useful for people</div>	<div>Worries less about infections to them</div>