# 1. CUSTOMER SEGMENT(S)

Who is your customer? i.e. working parents of 8-6 y.c. kids.

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- Patients who are affected by the kidney disease
- Doctors and clinical labs in the hospitals

#### 6. CUSTOMER CONSTRAINTS

What constraints prevent your customers from taking action or Ever objects a spending power budget, no cash, network of saladina was label dendered.

- To wait for long time for the results
- High cost for clinical test

### 5. AVAILABLE SOLUTIONS

Which solutions are available to the castomers when they face the problem

or need to get the job danc? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an attenuative to digital notetaking.

- Dialysis
- Kidney Transplant
- Treatment in the good hospital

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# 2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your oustomers? There could be more than one; explore different sides.

- Collect all their requirements
- Developing a model that could predict the disease

## 9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do this job? i.e. customers have to do it because of the change in regulations.

- Diabetes
- Heart disease
- obesity

7. BEHAVIOUR

What does your customer do to address the problem and get the job done? The directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

- Need to visit the Doctor
- Take test for the disease prediction

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## 3. TRIGGER

What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

Symptoms of kidney disease include fatigue, cold, shortness of breath, swelling, dizziness

## 4.EMOTIONS:BEFORE/AFTER

How do customers feel when they face a problem or a job and afterwards?

i.e. lost,insecure,> confident,, in control - use it in your communication strategy & design

People cannot afford so much money for testing

But after this project testing cost will be lowered

# 10. YOUR SOLUTION

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

Generating a user application that gets the input and predicts the current condition of patient health

## **8.**CHANNELS of BEHAVIOUR



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### 8.1 ONLIN

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What kind of actions do customers take online? Extract online channels from #7

# Users can get their results online

### 8.2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

With the results obtained from online, they can visit the doctor for proper treatment