

TEAM ID : PNT2022TMID21463

Gas Leakage monitoring & Alerting system for Industries

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Customer Journey Map

	STAGE 1	STAGE 2	STAGE 3
OBJECTIVES	Write a goal or activity	Gas leakage detection system protect personnel and the environment from potentially hazardous exposure to gases	The system comprise of sensor for detection gas leak interface to microcontroller that will give an alert to user whenever there is a gas leakage , display warning information by using liquid
NEEDS	Write a need you want to meet	Fire hazard prevention	Harmful gas detection
FEELINGS	Write an emotion you expect the customer to have	Happy about this solution	Embrassed on the solution and promoted the good words towards this project
BARRIERS	Write a potential challenge to your objective	Higher Officials	Commercial companies