

Assignment -3

Assignment Date	28 September 2022
Project Name	Plasma Donar Application
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Maximum Marks	2 Marks

4.Design a chatbot using IBM Watson assistant for hospital.

Link:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Ffeu-gb.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-2b196611-6023-489e-b785-9b3a4a9a40b1%3A%3A3e1e3208-ce15-4fdd-9891-d899c10d5d18&integrationID=5ec75e13-7785-47eb-b21c-45f81d08b155®ion=eu-gb&serviceInstanceID=2b196611-6023-489e-b785-9b3a4a9a40b1>

The screenshot displays the IBM Watson Assistant interface for configuring a chatbot named "Blood". The interface is divided into several sections:

- Left Sidebar:** A list of steps (4, 5, 6, 7) with a "New step" button at the bottom. Step 4 is selected, showing a duration of "30 minutes" and a "Continue to next step" button.
- Main Area:** The "Assistant says" section shows the chatbot's response: "To set up a meeting, I'll need a few details. First, what's your first name?". Below this, there are options to "Edit response" and "Edit validation".
- Right Panel:** A "Preview" window showing the chatbot's response in a simulated chat interface. It includes a "Greet customer" button, a "Welcome, how can I assist you?" message, and a "book a consultation" button. Below the preview, there is a text input field with the placeholder "Type something..." and a "Send" button.

Blood

4

30 minutes 15 minutes + 1

Continue to next step

4

is 15 minutes

Thank you we'll send the meeting link in 15 min

Continue to next step

4

is 1 hour

Thank you we'll send the meeting link within 1 hour

Continue to next step

7

check your mailbox you'll receive an email.

New step +

Step 1 is taken without conditions

Assistant says

To set up a meeting, I'll need a few details. First, what's your first name?

User enters free text

And then

Continue to next step

Preview

Greet customer [default]

Welcome, how can I assist you?

book a consultation

Blood recognized

To set up a meeting, I'll need a few details. First, what's your first name?

Ramkumar

Thanks! And what's your last name?

Use the up arrow for prior messages

The screenshot displays the IBM Watson Assistant interface, which is used for creating and managing conversational AI bots. The interface is divided into several sections:

- Top Navigation Bar:** Contains the IBM logo, navigation links like "Inbox", "Ideation", and "Cloud", and a search bar.
- Left Sidebar:** A list of steps in the conversation flow, numbered 1 through 7. Step 1 is highlighted, indicating it is the current step being edited.
- Main Workspace:** The central area for editing the conversation flow. It includes a "Step 1 is taken" dropdown, a "without conditions" dropdown, and a "Continue to next step" button. Below this is a "Script" editor with a rich text toolbar and a "User enters free text" input field.
- Preview Window:** A window on the right side that shows a simulated conversation between the user and the bot. It includes a "Preview" button, a "Refresh" icon, and a "Close" icon. The preview shows the bot's response to the user's input, including the "male" and "female" options for the gender question.

Blood

4

30 minutes 15 minutes + 1

Continue to next step

4

is 15 minutes

Thank you we'll send the meeting link in 15 min

Continue to next step

4

is 1 hour

Thank you we'll send the meeting link within 1 hour

Continue to next step

7

check your mailbox you'll receive an email.

New step +

Step 1 is taken without conditions

Assistant says

To set up a meeting, I'll need a few details. First, what's your first name?

User enters free text

And then

Continue to next step

Preview

male

How long would you like to meet for?

15 minutes 30 minutes 1 hour

15 minutes

Thank you we'll send the meeting link in 15 min

check your mailbox you'll receive an email.

There are no additional steps for this action. Add a new step or end the action.

Type something...