

Assignment -3

Assignment Date	28 September 2022
Project Name	Plasma Donar Application
Student Name	Selwin
Student Roll Number	7228191040134
Maximum Marks	2 Marks

4.Design a chatbot using IBM Watson assistant for hospital.

Link:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Ffeu-gb.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-2b196611-6023-489e-b785-9b3a4a9a40b1%3A%3A3e1e3208-ce15-4fdd-9891-d899c10d5d18&integrationID=5ec75e13-7785-47eb-b21c-45f81d08b155®ion=eu-gb&serviceInstanceID=2b196611-6023-489e-b785-9b3a4a9a40b1>

The screenshot displays the IBM Watson Assistant configuration interface. On the left, a sidebar lists steps for a chatbot flow: Step 4 (30 minutes), Step 5 (15 minutes), Step 6 (1 hour), and Step 7. The main area shows the configuration for Step 1, which is taken 'without conditions'. The assistant's response is 'To set up a meeting, I'll need a few details. First, what's your first name?'. A 'Preview' section on the right shows the chatbot's interaction with a user, including a 'book a consultation' button and a text input field with the placeholder 'Type something...'. The interface also includes a 'New step' button at the bottom left.

Blood

4

30 minutes 15 minutes + 1

Continue to next step

4

is 15 minutes

Thank you we'll send the meeting link in 15 min

Continue to next step

4

is 1 hour

Thank you we'll send the meeting link within 1 hour

Continue to next step

7

check your mailbox you'll receive an email.

New step +

Step 1 is taken without conditions

Assistant says

To set up a meeting, I'll need a few details. First, what's your first name?

User enters free text

And then

Continue to next step

Preview

Greet customer [default]

Welcome, how can I assist you?

book a consultation

Blood recognized

To set up a meeting, I'll need a few details. First, what's your first name?

Ramkumar

Thanks! And what's your last name?

Use the up arrow for prior messages

The screenshot displays the IBM Watson Assistant interface, which is used for creating and managing conversational AI bots. The interface is divided into three main sections:

- Left Sidebar (Steps):** A list of steps in the conversation flow. Step 1 is highlighted, showing its name, duration (30 minutes), and a '+1' icon. Below the list, a 'New step' button is visible.
- Main Workspace (Step Editor):** The area for editing a specific step. It shows 'Step 1' is taken 'without conditions'. The 'Assistant says' section contains the text: 'To set up a meeting, I'll need a few details. First, what's your first name?'. Below this, there are options to 'Edit response' or 'Edit validation', and a 'Continue to next step' button.
- Right Sidebar (Preview):** A chat window showing the interaction between the user and the assistant. The user asks: 'I want to set up a meeting reminder. Can you help me with that?'. The assistant responds: 'To set up a meeting, I'll need a few details. First, what's your first name?'. The user then responds: 'My name is John Doe'. The assistant then asks: 'Male or Female?'. The user responds: 'male'. The assistant then asks: 'How long would you like to meet for?'. The user responds: '15 minutes'. The assistant then says: 'Thank you we'll send the meeting link in 15 minutes. We will email you the link to your mailbox. You will receive an email. Check your mailbox you will receive an email.'.

Blood

4

30 minutes 15 minutes + 1

Continue to next step

4

is 15 minutes

Thank you we'll send the meeting link in 15 min

Continue to next step

4

is 1 hour

Thank you we'll send the meeting link within 1 hour

Continue to next step

7

check your mailbox you'll receive an email.

New step +

Step 1 is taken without conditions

Assistant says

To set up a meeting, I'll need a few details. First, what's your first name?

User enters free text

And then

Continue to next step

Preview

male

How long would you like to meet for?

15 minutes 30 minutes 1 hour

15 minutes

Thank you we'll send the meeting link in 15 min

check your mailbox you'll receive an email.

There are no additional steps for this action. Add a new step or end the action.

Type something...