	DATE		15 - 10 - 2022		
	TEAM ID		PNT2022TMID47490		
	PROJECT NAME		PLASMA DONOR APPLICATION		
Scenario Searching, Registering, Requesting, Receiving Notification about details of the plasma donor	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or only typically experience?	Search engine Known persons Blood banks now a days everyone having smart phones by searching through the search engines. Rnown persons Blood banks By asking any alternative methods instead of plasma and getting information about it.	At first login has to be done and entering the recipents details like age, blood group, how much needed and all other stuffs. After entering personal details, they have to enter the contact details including the phone number, location, etc. After entering personal details, finally confirmation will be asked and ends with a notification.	After confirmation, the donor who wants to volunteer will get your details and arrives to your location. After reaching your location the donor will contact the requester and follows up. And finally the process has done to collect the plasma.	After completion, act for reveiw Sharing the donation Review and rating After completion, certificates are provided Achieves rewards for donation through app	Recorded in the donation History Passing notifications It checks the health of the donor by asking some questions. It checks the health of the donor by asking some questions.
Interactions What interactions do they leach step along the way? People: Who do they se Places: Where are they? Things: What digital toughysical objects would to	Not only as apps but also as web applications. Smart phones, Tab, Laptops and Desktops. Chpoints or	Login and Signup section Signs up with required personal and contact details Confirmation sent through email or SMS.	Interaction with app interface requests Direct interaction with requester	Interaction takes place after donation and leaving. Interaction through mail services for receiving E-Certificates. Interaction through mail services for receiving E-Certificates.	Completed experiences section on the profile itself. Recommendation includes for sharing the donation completed. Interaction by passing general questions to both donor as well as recipient for health consideration.
Goals & motivations At each step, what is a person primary goal or motivations ("Help me" or "Help me a	proper donor with proper blood group. SON'S proper blood group. time.	Help me to get through the confirmation part without any problem. Help me to get through the confirmation part without any problem. Help me to contact the donor in time	Helps me to stay strong without burden. Helps me to find the right donor and start the process. Help me to find the contact details of the donor.	Help me to get out of this application with a good positive and a satisfied manner. Help me to tell about this application to more number of people in a good manner.	Help me to see what i have done before getting into this application. Help me to go through about doing next. Help me enhance more features for the availability of the donors.
Positive moments What steps does a typical principal find enjoyable, productive, motivating, delightful, or expected to the control of the co	fun,	brings lot of confidence and hope Entering details and needs and conforming is simple and easy. Emails and verification are done for safety.	Our search in donors tends to be good and reassured when they met the donors. People surely have a trust and confidence above 95%. Peel very thankful after getting the details of the matched plasma donor.	New Applicant really leaves this with lots of inspiration and response towards plasma donation.	Customer will really like looking about their past needs and their details. People will really recommend to many of others because of this work.
Negative moments What steps does a typical print frustrating, confusing, costly, or time-consuming?	person angering, sometimes due to some bugs and glitches.	Sometimes not getting hope about their need.	people may find some difficulty in finding exact location of donor.	They sometimes forget to fill up the review. Leaving negative reviews.	Negative reviews leads to prolonged distress even after donation.
How might we make each better? What ideas do we have others suggested	step have? simpler in filling out data. service without bugs.	Secured experience due to series of authentication process	Smooth request process Notification through many platforms	Appreciation for the donation through rewards. Could be available at different languages. App might eliminate unnecessary data.	Making applicant to remember about their past request. Maintaining privacy about donor contact details after donation.