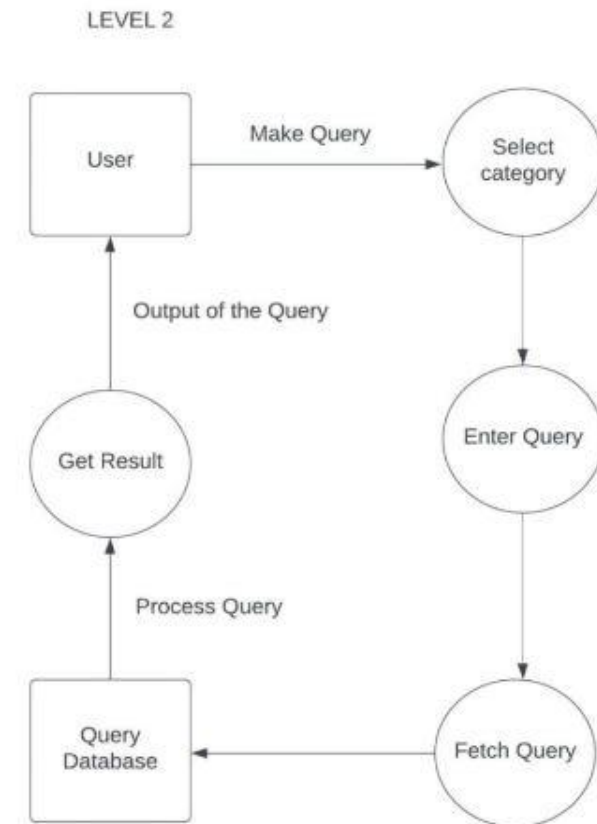
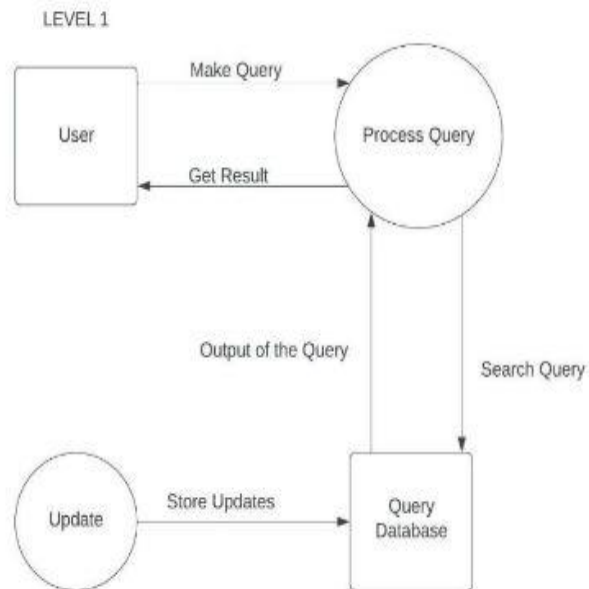
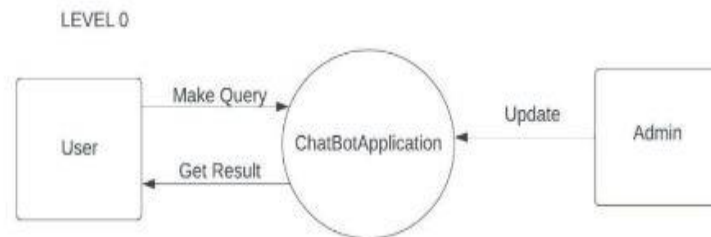


Project Design Phase-II

Data Flow Diagram & User Stories

Date	29 October 2022
Team ID	PNT2022TMID35481
Project Name	AI based discourse for banking industry
Maximum Marks	4 Marks

Data Flow Diagrams:



User Stories

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority
Customer (Mobile user)	Registration	USN-1	As a user, I can register by entering my email, password, and confirming my password.	I can access my account / dashboard	High
		USN-2	As a user, I will receive confirmation mail once I have registered.	I can receive confirmation email & click confirm	High
		USN-3	As a user, I can register the application through Facebook	I can register & access the dashboard with Facebook Login	Low
		USN-4	As a user, I can register for the application through Gmail		Medium
	Login	USN-5	As a user, I can log into the application by entering the email and password		High
	Dashboard	USN-6	As a user, I can get the application completion status and files to be required to create the account	I can receive the completion status and create the account	Low
Customer (Web user)	Registration	USN-1	As a user, I can go through social media websites, get the details and can register the application	I can access my application dashboard	High
		USN-2	As a user, I can get the details of the application through email	I can receive confirmation email to link my application	Medium
	Login	USN-3	As a user, I can link my google account to register my application	I can register my application	High
	Dashboard	USN-4	As a user, I can get a detailed view of the application that is registered	Any changes in the application comes to my knowledge while checking the dashboard	Low
Customer Care Executive	IBM Watson		IBM Watson provides full support for the customer to guide and create new banking account	I can fill the respective details in the respective field	High
Administrator	Modifying action skills		As an admin, I can change response to queries and modify them as and when needed	I can modify responses of the bot	High
	Creating action skills		As an admin, I can add more options to queries as new features get updated.	I can add more options and queries into the chatbot	High
	Verification		Administrator can verify the submitted application	I can get verified for the application	High