

PROJECT DEVELOPMENT PHASE

Sprint 3

Date	18 November 2022
Team ID	PNT2022TMID35481
Project Name	AI Based Discourse for Banking Industry

NET BANKING ACTION

Net Banking

Customer starts with:
Net Banking

Conversation steps

- 1 Queries regarding Net Banking
How to regist... Facing errors... +4
Continue to next step
- 1 is What is Net Banking
Net Banking gives the customers access to their accounts anytime, anywhere for their comfort. The...
Go to action: End
- 1 is How to register to Net Banking
Please get the Net Banking form from your nearby bank and fill the required details. Make note of the...
Go to action: End
- 1 is Features of Net Banking
1. Check account balances and statements 2. 24 x 7 Fund Transfer 3. Bill Payments and Recharge 4....

Step 1 is taken without conditions

Assistant says

Queries regarding Net Banking

Choose an option

Edit response Edit validation

And then

Continue to next step

Step 7 is taken with conditions

Conditions 1 condition

If All of this is true:

1. **Queries regarding Net Banking** is Facing errors in Net Banking

and Add condition +

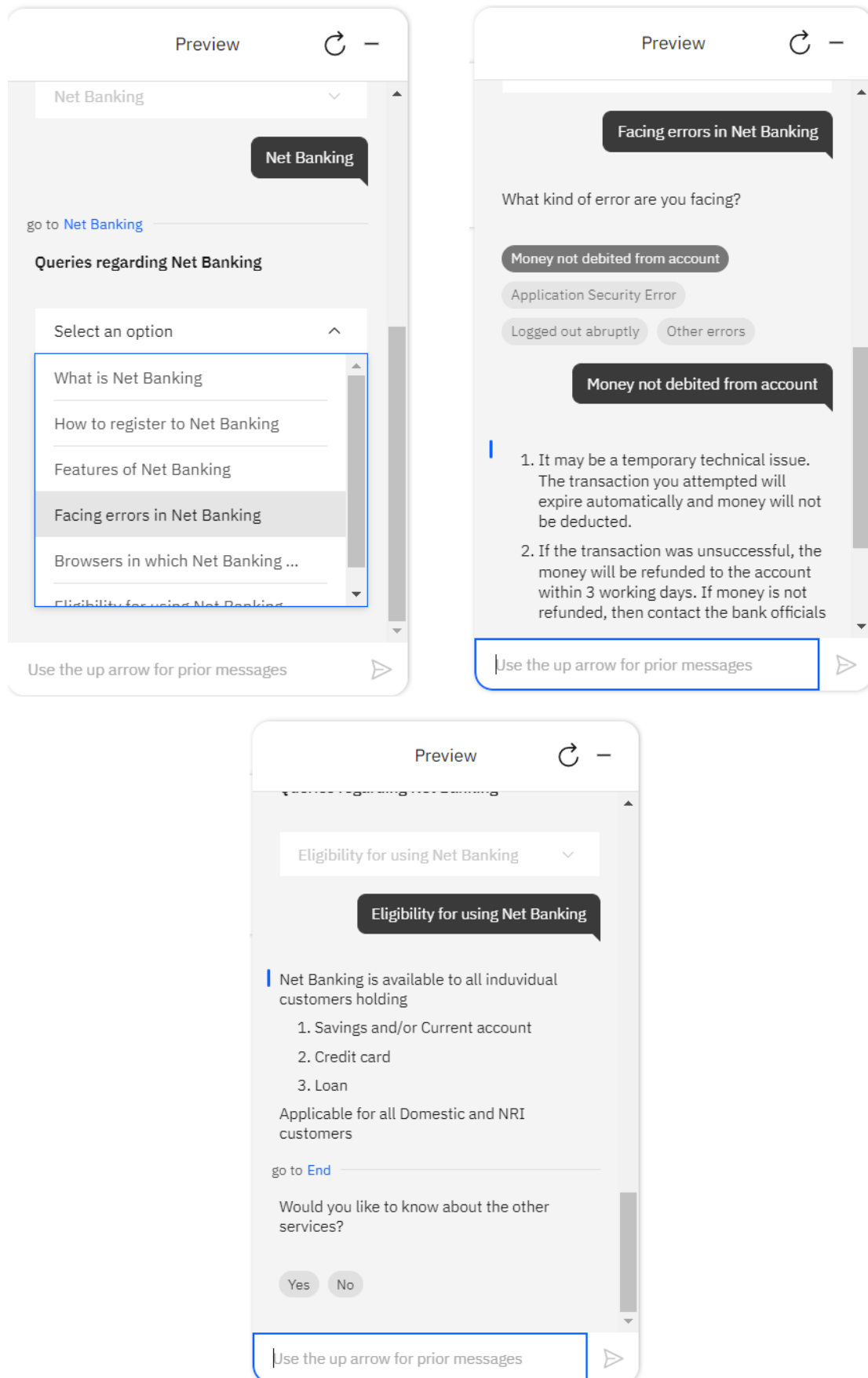
New condition group +

Assistant says

What kind of error are you facing?

Money not debited from account Application Security Error Logged out abruptly Other errors

Preview:



PYTHON CODE FOR RUNNING THE APPLICATION WHICH CAN BE DONE ONCE THE WEB PAGE GETS READY:

```
#IMPORTING LIBRARIES
from flask import Flask, render_template

#CREATING FLASK APPLICATION AND LOADING
app = Flask(__name__)

#ROUTING TO THE HTML PAGE
@app.route('/')
def chatbot:
    return render_template('chatbot.html')

#MAIN FUNCTION - Runs the application in localhost
if __name__ == '__main__':
    app.run()
```