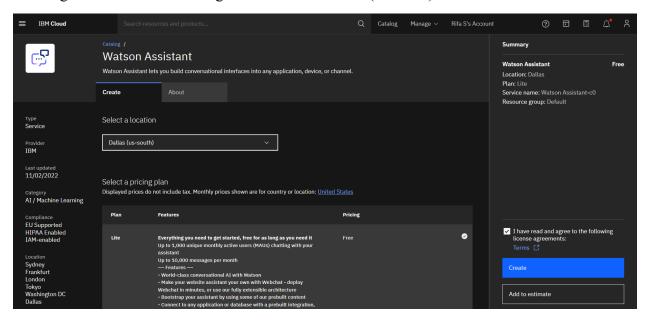
PROJECT DEVELOPMENT PHASE Sprint 1

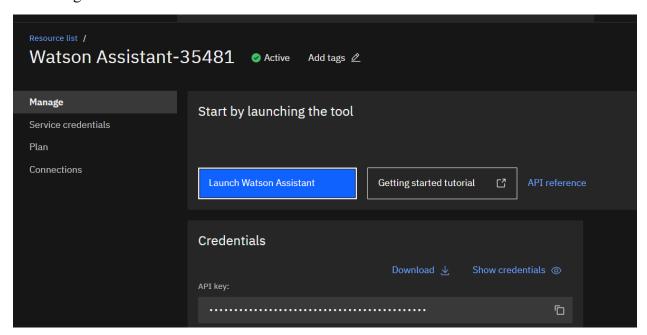
Date	10 November 2022
Team ID	PNT2022TMID35481
Project Name	AI Based Discourse for Banking Industry

CREATING IBM WATSON ASSISTANT:

Creating the assistant and setting the location as Dallas (us-south) – Watson Assistant 35481

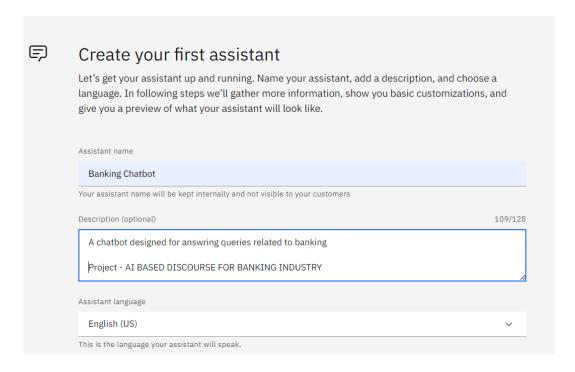


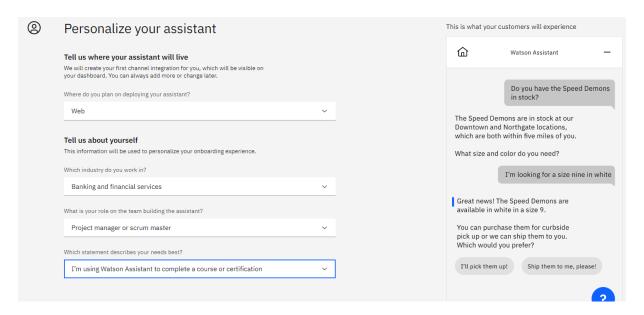
Launching the assistant



Customizing the assistant

Welcome to the new Watson Assistant

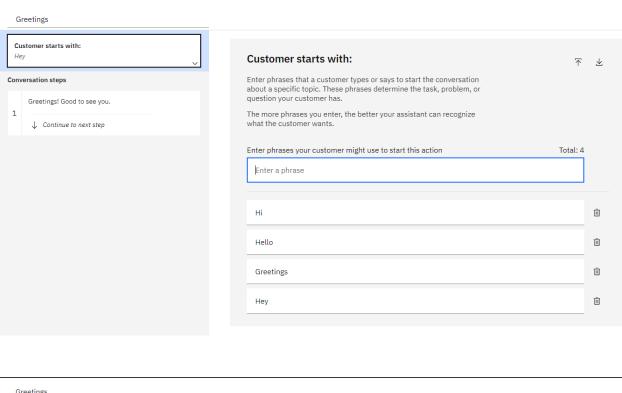


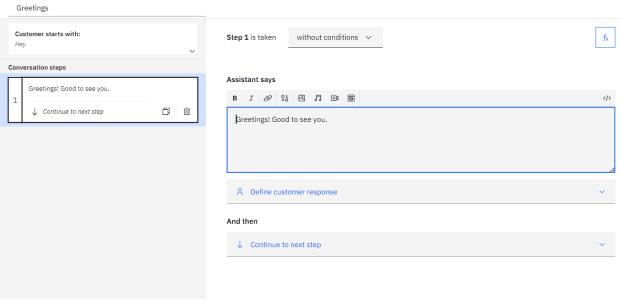


CREATING ACTIONS

The chatbot is created using the assistant. For the chatbot to do its job, certain actions are to be created. We have first started with the simple greetings action

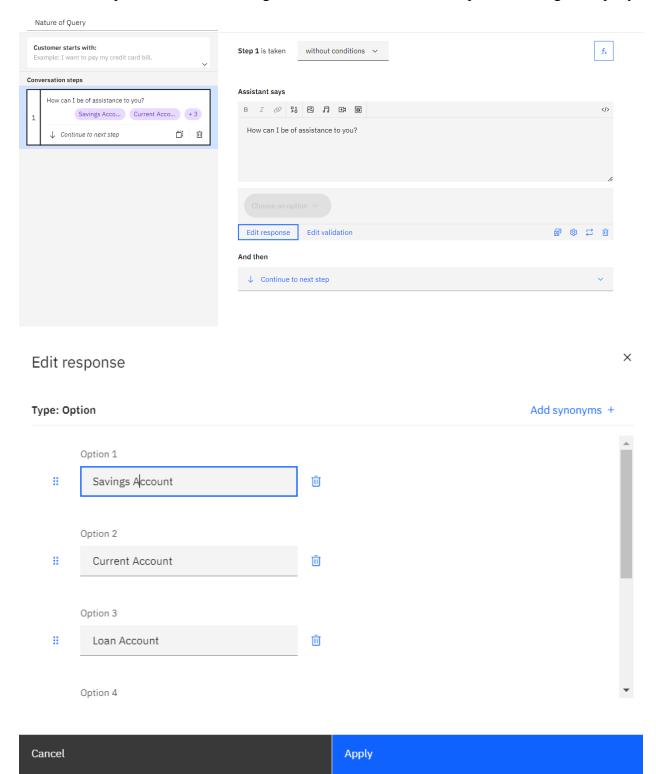
i) GREETINGS ACTION:





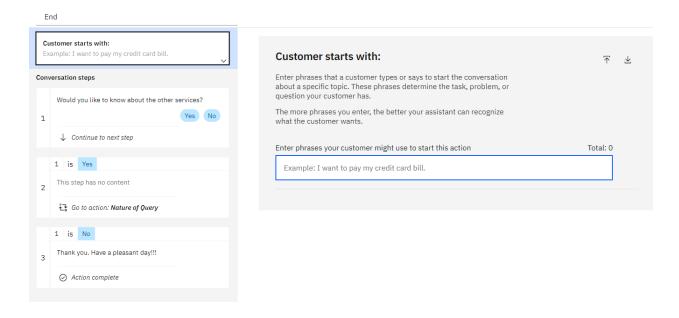
ii) NATURE OF QUERY

This action helps the customer to navigate to the action which will help in answering their query.

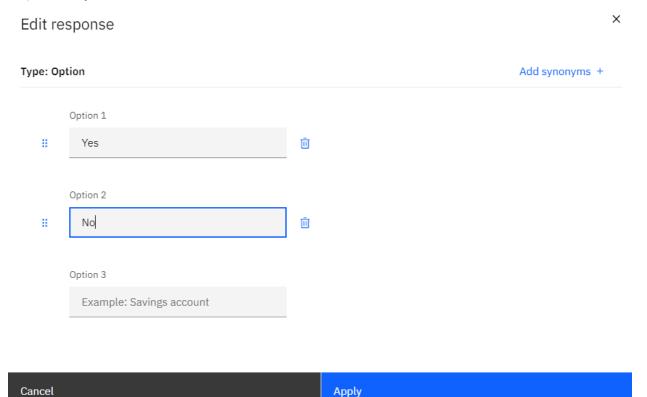


iii) END TASK

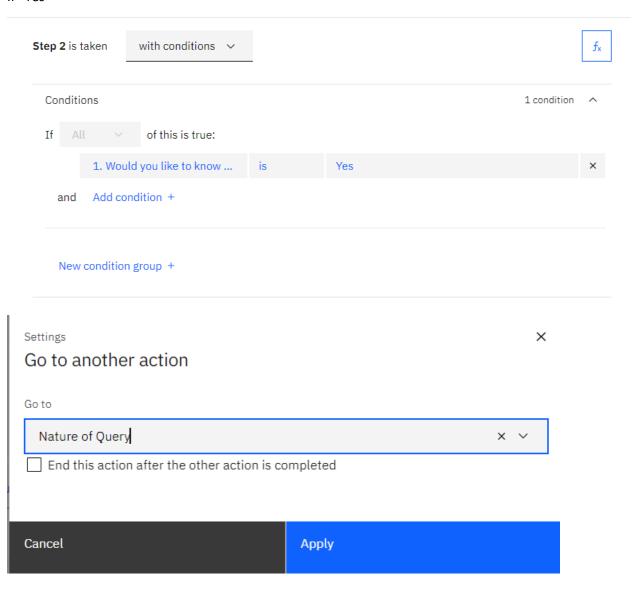
This action helps the customer to either redirect them to get answers for another query or will end the conversation.



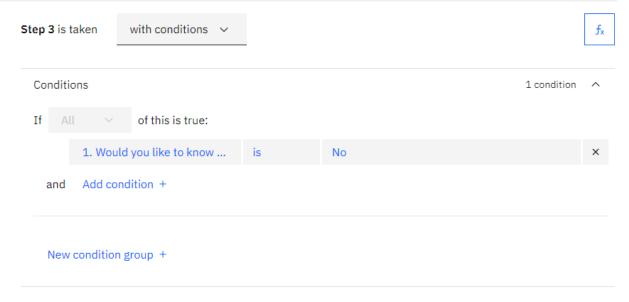
Qn) Would you like to know about the other services?



If "Yes"



If "No"

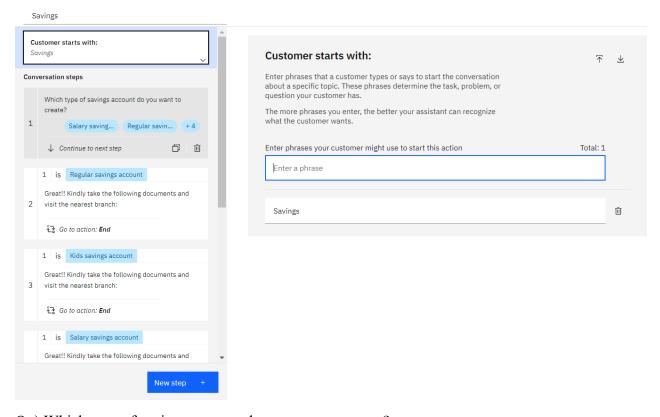


Assistant says



iv) SAVINGS ACCOUNT

This action helps the customer in answering all queries related to the savings account service available at the bank.

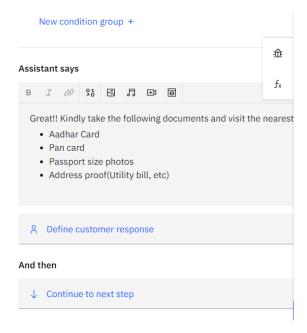


Qn) Which type of savings account do you want to create?

Edit response

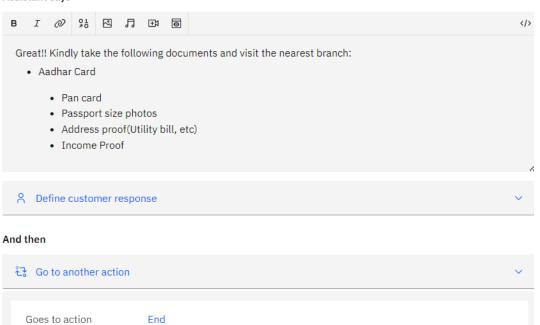
Enter a list of options or pull from a variable to generate a dynamic list of options. Learn more Dynamic Beta (i) Add synonyms + Option 1 Regular savings account Ū Option 2 Kids savings account Ū H Option 3 Zero Balance savings account Ū Family savings account Ū Option 5

If "Regular Savings Account", then



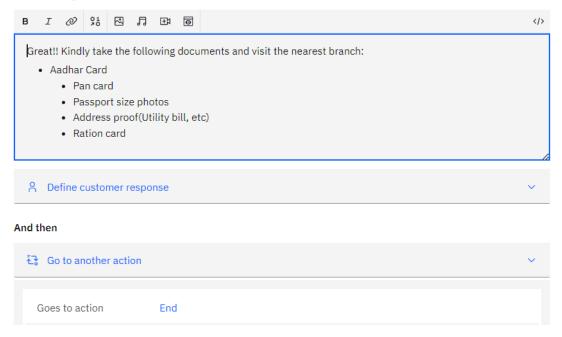
If "Salary Savings Account", then

Assistant says

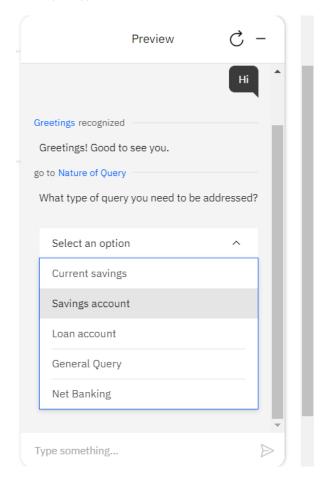


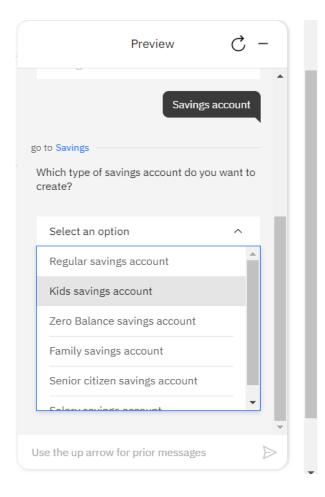
If "Family Savings Account", then

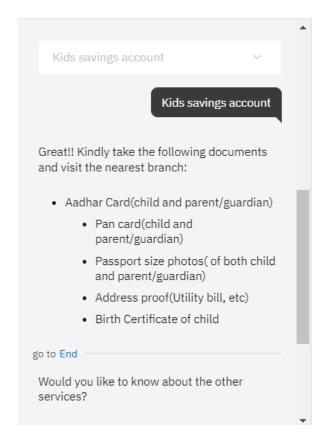
Assistant says



PREVIEW







Pan card(child and parent/guardian)
Passport size photos(of both child and parent/guardian)
Address proof(Utility bill, etc)
Birth Certificate of child
Would you like to know about the other services?
Yes No
Thank you. Have a pleasant day!!!
There are no additional steps for this action. Add a new step or end the action.
Greetings ended