

Define CS, fit into CC	<p>CUSTOMER SEGMENT(S) CS</p> <p>According to our problem statement, the person who prefer train as a mode of transport is the Customer.</p>	<p>CUSTOMER CONSTRAINTS CC</p> <p>Our application is easily handled by the young generation .The old people feel little difficult in handling or using the App and it would work only with network connection and it is available on all smart devices.</p>	<p>AVAILABLE SOLUTIONS AS</p> <p>In the case of any App crash or error occuring while using the App ,the passenger have an alternative ,they can book their tickets through the website .In past the passenger have to go their nearby railway station to solve such problems, but now it is quiet easy and convenient wit our solution.</p>	Explore AS, differentiate
Focus on J&P, tap into	<p>JOBS-TO-BE-DONE / PROBLEMS J&P</p> <p>An Application should be developed for the passengers to book tickets through seat availability and the customer details are stored in a database which can be retrieved by scanning the QR code.</p>	<p>PROBLEM ROOT CAUSE RC</p> <p>Our application usually works with internet connection and hence the Ticket booking and the GPS tracking is interrupted without proper Network Connection. The QR scanning is also done with smart device.</p>	<p>BEHAVIOUR BE</p> <p>The customers can reach the customer service in case of any problem and they will responded immediately.The customers can also give review about the application for further improvement of the application.</p>	Focus on J&P, tap int
Identify strong TR & EM	<p>TRIGGERS TR</p> <p>For example: If a person has to travel a long distance he can use this application to book the tickets and he can also know the location of the train through the GPS and the entire info can also be shared with the family members too .This triggers the installation and use of the app.</p> <p>EMOTIONS: BEFORE / AFTER EM</p> <p>The customer feel ease of booking ticket after using this application.Senior citizens can decide their own comfortable seats.A.lot of time can be saved through QR ticket verification.</p>	<p>YOUR SOLUTION SL</p> <p>Our Solution is to create an Application through which tickets can be booked by seeing the seat availability. It also consist of Smart QR verification and a database in which customer details are stored.</p>	<p>CHANNELS of BEHAVIOUR CH</p> <p>In online mode, the customers can make a report in the helpsection present in the setting option.</p> <p>In offline mode, the customers can directly send a feedbackmail or message to the corresponding official</p>	Extract online & offline CH of BE