

Date	14 November 2022
Team ID	PNT2022TMID47409
Project Name	CUSTOMER CARE REGISTRY

### Test cases:

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Comments	TC for Automation(Y/N)	BUG ID	Executed By
User_Page_TC_01	Functional	USER PAGE	Verify user is able to see the Show Complaint popup when user clicked on popup	1.Enter URL and click go 2.Scroll down 3.Verify login/signup popup displayed or not	<a href="http://169.31.206.215:30106/">http://169.31.206.215:30106/</a>	Show Complaint popup should display	Working as expected	PASS	Successful			ANNAMALAI
User_Page_TC_02	UT	USER PAGE	Verify the User has No Complaint	Click on the Uri and go to user page by giving Correct Credentials	<a href="http://169.31.206.215:30106/">http://169.31.206.215:30106/</a>	No Complaint should shown	Working as expected	PASS	Successful			RICHARD M
User_Page_TC_03	UT	USER PAGE	Verify User Total Complaint is Zero	Click on the Uri and go to user page by giving Correct Credentials	<a href="http://169.31.206.215:30106/">http://169.31.206.215:30106/</a>	Total Number of Complaint is Zero	Working as expected	PASS	Successful			ABIDARSH MOHAN

Agent_Login_TC_O4	UI	AGENT Login	Visible for test field for enter email id	<ol style="list-style-type: none"> <li>1. Enter URL(<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>) and click go</li> <li>2. To the User Login page and seen your testfields</li> </ol>	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Text Fields for Email in Agent Page	Working as expected	PASS	Successful			RITCHARD M
LoginPage_TC_O5	UI	USER Login	Visible for test field for enter email id	<ol style="list-style-type: none"> <li>1. Enter URL(<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>) and click go</li> <li>2. To the User Login page and seen your testfields</li> </ol>	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Text Fields for Email in Agent Page	Working as expected	PASS	Successful			SRINATHA ABIDARSH MOHAN
Agent_Login_TC_O6	Functional	AGENT Login	Visible for Password on Forgot Password	<ol style="list-style-type: none"> <li>1. Enter URL(<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>) and click go</li> <li>2. To the Agent Forgot Page after verification Password should Visible</li> </ol>	<a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a>	Password should Visible	Working as expected	PASS	Successful			ANNAMALAI

user acceptance testing:

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Comments	TC for Automation(Y/N)	BUG ID	Executed By
LoginPage_TC_01	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	1. Enter URL and click go 2. Scroll down 3. Verify login/Signup popup displayed or not	<a href="http://169.51.204.211:30106">http://169.51.204.211:30106</a>	Login/Signup popup should display	Working as expected	PASS	Successful	Y		ANNAMALAI
LoginPage_TC_02	UI	Home Page	Verify the UI elements in Login/Signup popup	1. Enter URL and click go 2. Click on Signup button for User 3. Verify login/Signup popup with below UI elements: a. id text box b. password text box c. Login button d. New customer? Create account link e. Last password? Recovery password link	<a href="http://169.51.204.211:30106">http://169.51.204.211:30106</a>	Application should show below UI elements: a. email text box b. password text box c. Login button with orange colour d. New customer? Create account link e. Last password? Recovery password link	Working as expected	PASS	Successful	Y		RICHARD M ANNAMALAI
LoginPage_TC_03	Functional	Home page	Verify user is able to log into application with Valid credentials	1. Enter URL( <a href="http://shopenzer.com">http://shopenzer.com</a> ) and click go 2. Click on My Account dropdown button 3. Enter Valid ID in ID text box 4. Enter valid password in password text box 5. Click on login button	ID: 5342 password: Testing123	User should navigate to user account homepage	Working as expected	PASS	Successful	Y		SRIKATLA ARIDARSHI MOHAN

LoginPage_TC_004	Functional	Login page	Verify user is able to log into application with Invalid credentials	1.Enter URL( <a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a> ) and click go 2.Click on My Account dropdown button 3.Enter Invalid ID in ID text box 4.Enter valid password in password text box 5.Click on login button	ID: 5342 password: Testing123	Application should show 'Incorrect email or password' validation message.	Working as expected	PASS	Successful	Y		Srinatha Airdarsh Mohan
LoginPage_TC_005	Functional	Login page	Verify user is able to log into application with Invalid credentials	1.Enter URL( <a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a> ) and click go 2.Click on My Account dropdown button 3.Enter Valid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	ID: 5342 password: Testing123678686786876876	Application should show 'Incorrect email or password' validation message.	Working as expected	PASS	Successful	Y		RITCHARD M
LoginPage_TC_006	Functional	Login page	Verify user is able to log into application with Invalid credentials	1.Enter URL( <a href="http://169.51.204.215:30106/">http://169.51.204.215:30106/</a> ) and click go 2.Click on My Account dropdown button 3.Enter Invalid ID in ID text box 4.Enter Invalid password in password text box 5.Click on login button	ID: 5342 password: Testing123	Application should show 'Incorrect email or password' validation message.	Working as expected	PASS	Successful	Y		ANNAMALAI