

BOT

Customer starts with:  
HI

Conversation steps

1

HI I AM HOSPITAL BOT

Free text

Continue to next step

2

CHOOSE YOUR QUERY

NUMBER OF ... TOTAL NUMB... + 2

Continue to next step

3

2 == NUMBER OF BRANCHES

THERE ARE TOTALLY FOUR BRANCHES <br /> --->Nungambakkam --->T.Nagar --->Anna Nagar --->

Confirmation

Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 3

Enter a phrase

HELLO

HEY

HI

BOT

Customer starts with:  
HI

Conversation steps

1

HI I AM HOSPITAL BOT

Free text

Continue to next step

2

CHOOSE YOUR QUERY

NUMBER OF ... TOTAL NUMB... + 2

Continue to next step

3

2 == NUMBER OF BRANCHES

THERE ARE TOTALLY FOUR BRANCHES <br /> --->Nungambakkam --->T.Nagar --->Anna Nagar --->...

Confirmation

Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

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HELLO

HEY

HI

BOT

Continue to next step

2

CHOOSE YOUR QUERY

NUMBER OF ... TOTAL NUMB... + 2

Continue to next step

2 == NUMBER OF BRANCHES

THERE ARE TOTALLY FOUR BRANCHES <br /> --->Nungambakkam --->T.Nagar --->Anna Nagar ---...

Confirmation

Continue to next step

2 == TOTAL NUMBER OF DOCTORS

THERE ARE TOTALLY 150 DOCTORS.</BR> ANY OTHER QUERY:

Confirmation

Continue to next step

2 == TOTAL NUMBER OF BEDS AVAILABLE

New step +

Step 2 is taken without conditions

Assistant says

CHOOSE YOUR QUERY

NUMBER OF BRANCHES TOTAL NUMBER OF DOCTORS TOTAL NUMBER OF BEDS AVAILABLE

CUSTOMER RATING

Edit response Edit validation

And then

Continue to next step

Waiting for web-chat.global.assistant.watson.appdomain.cloud...

BOT

↓ Continue to next step

CHOOSE YOUR QUERY

2

NUMBER OF ... TOTAL NUMB... + 2

↓ Continue to next step

2 == NUMBER OF BRANCHES

THERE ARE TOTALLY FOUR BRANCHES <br /> --->Nungambakkam --->T.Nagar --->Anna Nagar ---...

3

Confirmation

↓ Continue to next step

2 == TOTAL NUMBER OF DOCTORS

THERE ARE TOTALLY 150 DOCTORS.</BR> ANY OTHER QUERY:

4

Confirmation

↓ Continue to next step

New step +

New condition group +

Assistant says

B I @ % </>

THERE ARE TOTALLY FOUR BRANCHES

--->Nungambakkam

--->T.Nagar

--->Anna Nagar

--->Adayar

Any Other Query

Yes No

View response Edit validation

And then

↓ Continue to next step



BOT

2 == TOTAL NUMBER OF DOCTORS

4

THERE ARE TOTALLY 150 DOCTORS.</BR> ANY OTHER QUERY:

Confirmation

Continue to next step

2 == TOTAL NUMBER OF BEDS AVAILABLE

5

There are totally 250 beds available in the hospital.</BR> Any Other Query

Confirmation

Continue to next step

2 == CUSTOMER RATING

6

The rating given by patient is 4.6/5. Any Other Query

Confirmation

Continue to next step

New step +

Step 4 is taken with conditions

Conditions 1 condition

If All of this is true:

2. CHOOSE YOUR Q... is TOTAL NUMBER OF DOCTORS

and Add condition +

New condition group +

Assistant says

B I @ % </>

THERE ARE TOTALLY 150 DOCTORS.</BR> ANY OTHER QUERY:

Yes No

BOT

2

==

TOTAL NUMBER OF BEDS AVAILABLE

There are totally 250 beds available in the hospital.  
</BR> Any Other Query

Confirmation

Continue to next step

2

==

CUSTOMER RATING

The rating given by patient is 4.6/5. Any Other Query

Confirmation

Continue to next step

3

==

No

4

==

No

5

==

No

6

==

No

7

THANK YOU

Action complete

3

==

Yes

4

==

Yes

5

==

Yes

6

==

Yes

New step +

2. CHOOSE YOUR Q...

is

TOTAL NUMBER OF BEDS AVAILABLE

x

and Add condition +

New condition group +

Assistant says

There are totally 250 beds available in the hospital.</BR> Any Other Query

Yes No

View response Edit validation

And then

Continue to next step

**BOT**

Confirmation

↓ Continue to next step

2 == CUSTOMER RATING

The rating given by patient is 4.6/5. Any Other Query

Confirmation

↓ Continue to next step

3 == No	4 == No
5 == No	6 == No

7

THANK YOU

✓ Action complete

3 == Yes	4 == Yes
5 == Yes	6 == Yes

8

This step has no content

↶ Re-ask previous step(s)

New step +

If All of this is true:

2. CHOOSE YOUR Q... is CUSTOMER RATING

and Add condition +

New condition group +

Assistant says

**B** *I* `</>`

The rating given by patient is 4.6/5.  
Any Other Query

Yes No

View response Edit validation

And then

↓ Continue to next step

**BOT**

Confirmation

↓ Continue to next step

2 == CUSTOMER RATING

The rating given by patient is 4.6/5. Any Other Query

6 Confirmation

↓ Continue to next step

3 == No	4 == No
5 == No	6 == No

7 THANK YOU

✓ Action complete

3 == Yes	4 == Yes
5 == Yes	6 == Yes

8 This step has no content

↶ Re-ask previous step(s)

New step +

If All of this is true:

6. The rating given b... is No

and Add condition +

New condition group +

Assistant says

B I @ % </>

THANK YOU

Define customer response

And then

End the action



BOT

Confirmation

↓ Continue to next step

2 == CUSTOMER RATING

The rating given by patient is 4.6/5. Any Other Query

6 Confirmation

↓ Continue to next step

3 == No	4 == No
5 == No	6 == No

7 THANK YOU

✓ Action complete

3 == Yes	4 == Yes
5 == Yes	6 == Yes

8 This step has no content

Re-ask previous step(s)

New step +

Step 8 is taken with conditions

Conditions 4 conditions

If All of this is true:

3. THERE ARE TOTA... is Yes

and Add condition +

or

If All of this is true:

4. THERE ARE TOTA... is Yes

and Add condition +

or

If All of this is true:

5. There are totally ... is Yes

and Add condition +

or