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Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

Browsing, booking, attending, and rating a local city tour Steps	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit What do people typically experience as the process finishes?	Extend What happens after the experience is over?
What does the person (or group) typically experience?	User will be provide with the manual on how to work on the system.	The user should enter the parameters of water to be predicted. The user should accept the terms and conditions.	Calculating Water Quality Index to predict the quality of water. In case of wrong input, warning will be displayed.		The user will be navigated to the home page. The user can also provide another was parameter sample input for prediction
Interactions What interactions do they have at each step along the way? People: Who do they see or talk to Places: Where are they? Things: What digital touchpoints or physical objects would they use?	with the technical sensors to find the parameter values of	The user interact with the system while giving parameters of taken water as input. The user can interact with various options present in the Dashboard to accessfunctionality they require	The system will display the Water Quality Index to the user. The user can also go through the previous submitted inputs.	display whether the disp:av the various	give another input
Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	To predict the water quality. To setup a proper signin/signup page.	To successfully provide the input values.	To successfully calculate the Water Quality Index. To check whether the quality of water is good or not.	ter display the result	To get navigated back to home page.
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	Customer need not spend so much time to find the quality of water	Provided with the correct input.	Accurate calculation of Water Quality Index. The model having a disp system make it easy to understand.		Return to home page.
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	Difficulty in finding the water parameter values.	Providing input with incorrect measure.	Error occurs	Inaccurate results.	System get stopped.
Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested?	Should be available to use in 24/7. Visualization of process.	Using IOT sensors.	Automated calculation.	Displaying result automatically.	System update.