Ideation Phase
Define the Problem Statements

Date	30 September 2022
Team ID	PNT2022TMID01193
Project Name	AI BASED DISCOURSE FOR BANKING INDUSTRY
Maximum Marks	2 Marks

Customer Problem Statement Template:

Miro Link: https://miro.com/app/board/uXjVPRFi7M8=/?share_link_id=290339262419

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Customer	Recharge for my prepaid mobile	I cannot pay recharge amount	It shows like your money is not debited	frustrated as I have money in my bank account
PS-2	Customer	Make merchant payments	QR code is not scanning	The website is not responsive	I'm afraid as I don't know what to do