## Ideation Phase Define the Problem Statements

Date	17 September 2022		
Team ID	PNT2022TMID47461		
Project Name	Personal Expense Tracker Application		
Maximum Marks	2 Marks		

## **Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Young and recently entered the workforce	track my Income and expenses	its confusing and hard	hard to maintain notes and get insights just from numbers	annoyed
PS-2	busy, working person	pay rents, monthly installments, taxes and scheduled payments timily	i miss and pay them late	its hard to remember	frustrated