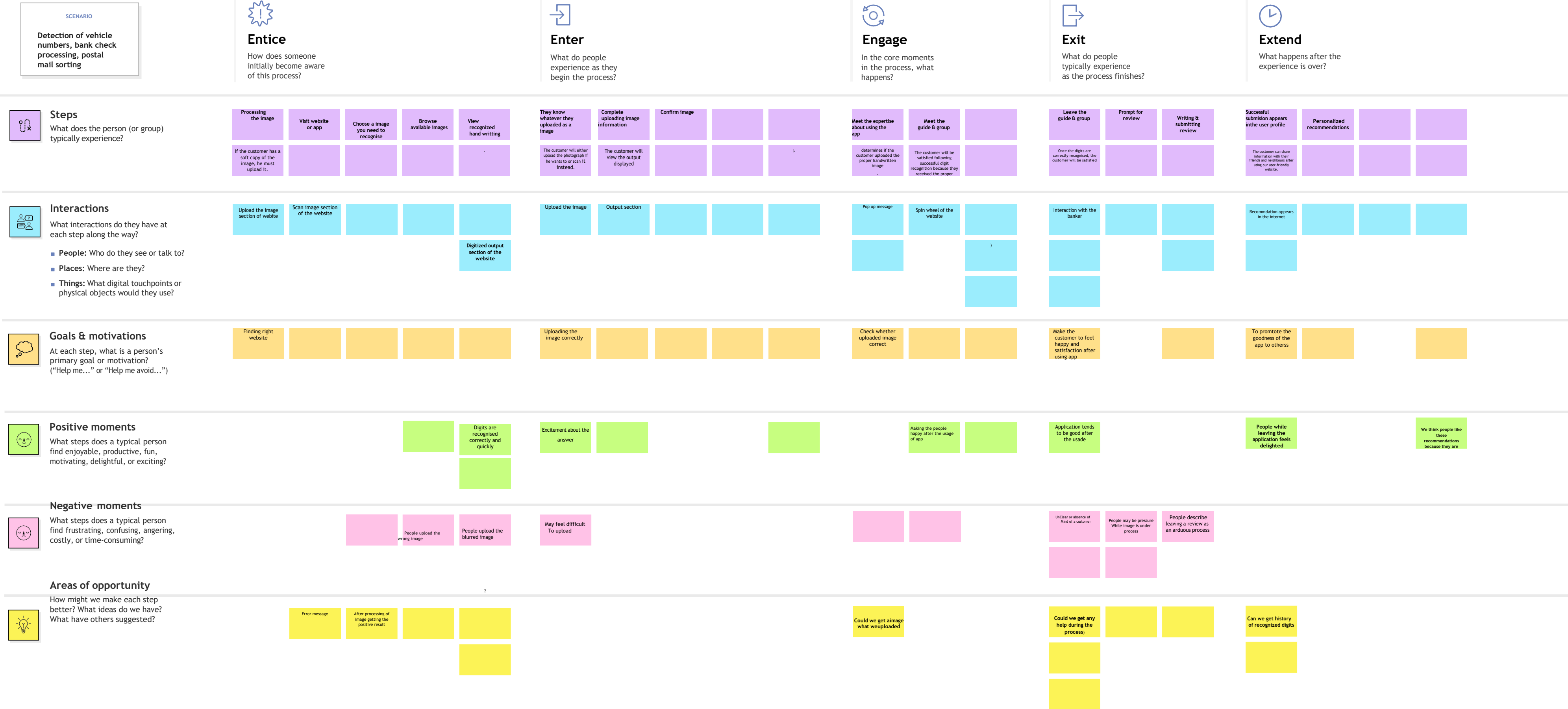
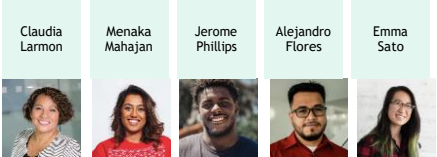


Handwritten Digit Recognition

Based on ten customer interviews and observations from the recpgnizer



Steps

What does the person (or group) typically experience?

Processing the image

Visit website or app

Choose a image you need to recognise

Browse available images

View recognized hand writing

If the customer has a soft copy of the image, he must upload it.

They know whatever they uploaded as a image

Complete uploading image information

Confirm image

The customer will either upload the photograph if he wants to or scan it instead.

The customer will view the output displayed

Meet the expertise about using the app

Meet the guide & group

Leave the guide & group

Prompt for review

Writing & submitting review

Successful submission appears inthe user profile

Personalized recommendations

determines if the customer uploaded the proper handwritten image

The customer will be satisfied following successful digit recognition because they received the proper

Once the digits are correctly recognised, the customer will be satisfied

The customer can share information with their friends and neighbours after using our user-friendly website.

Interactions

What interactions do they have at each step along the way?

People: Who do they see or talk to?

Places: Where are they?

Things: What digital touchpoints or physical objects would they use?

Upload the image section of webite

Scan image section of the website

Digitized output section of the website

Upload the image

Output section

Pop up message

Spin wheel of the website

Interaction with the banker

Recommendation appears in the internet

Check whether uploaded image correct

Make the customer to feel happy and satisfaction after using app

To promote the goodness of the app to otherss

Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")

Finding right website

Uploading the image correctly

Check whether uploaded image correct

Make the customer to feel happy and satisfaction after using app

To promote the goodness of the app to otherss

Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?

Digits are recognised correctly and quickly

Excitement about the answer

Making the people happy after the usage of app

Application tends to be good after the usade

People while leaving the application feels delighted

We think people like these recommendations because they are

Negative moments

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?

People upload the wrong image

People upload the blurred image

May feel difficult To upload

UnClear or absence of Mind of a customer

People may be pressure While image is under process

People describe leaving a review as an arduous process

Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?

Error message

After processing of image getting the positive result

Could we get aimage what weuploaded

Could we get any help during the process)

Can we get history of recognized digits