## PROJECT DESIGN PHASE-II

## **Customer Journey Map**

Date	13 Oct 2022
Team ID	PNT2022TMID08691
Project Name	IOT Based Safety Gadget For Child Safety Monitoring And Notification
Maximum Marks	4 Marks



Monitoring child location





notified to user?









Steps

Create a web application

Parent can create geofence Check whether child is inside geofence

Updating of child location

Location of child sent periodically

Review of application

Alert parents



Interaction



Guiding child

Regular

monitoring

Setting geofence

Geofence

need to be

set

Regular updates

Parent needs are meet

Connection terminated when gps is off



Goals and motivation

Monitori ng child

Prevent child missing

Taking care of child in absence

Notifying when child crosses geofence

Location is sent

Geofence location is set



Positive moments

Happy parents

Child taken care without User friendly

Regular updates

Less expensive



Negative moments

Alert sound is not given

GPS location is not proper

Message along with location not sent Regular updates not sent More features to



Areas of opportunity

In absence of caretaker

Alert sound along with

Alternate options if message not sent

Where no one is able to take care of child

Reviews may not asked frequently Periodic updates of child location