

CREATING SAVINGS ACCOUNT ACTION

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STEP1:

savings account skill has been added successfully.

The screenshot displays the IBM Watson Assistant configuration interface in a web browser. The browser's address bar shows the URL: `us-south.assistant.watson.cloud.ibm.com/cn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F241b81820f374ccca7569947527fc8b%3A09914a8a-d02a-4009-9047-287d...`. The interface is titled 'savings account' and includes a 'banking bot' dropdown menu. On the left, a 'Conversation steps' panel shows a sequence of steps for creating a savings account. Step 1 asks 'Which type of savings account do you want to create?' with options 'Zero balance...', 'Kids savings ...', and '+1'. Step 2 is labeled '1 is Regular savings account' and includes a 'Free text' input field. Step 3 is labeled '1 is Kids savings account' and also includes a 'Free text' input field. A 'New step' button is at the bottom of this panel. The main area on the right, titled 'Customer starts with:', provides instructions on how to configure the skill. It includes a text box for 'Enter phrases that a customer types or says to start the conversation about a specific topic...' and another for 'Enter phrases your customer might use to start this action'. The 'Total: 1' is displayed next to the second text box. A 'Preview' button is located at the bottom right of the main area. The bottom of the screen shows a Windows taskbar with various application icons and a system tray indicating the temperature is 26°C and it is raining.

STEP2:

Conversation step has been created

IBM Watson Assistant interface showing the configuration for a "savings account" conversation. The interface is divided into two main panels: "Conversation steps" on the left and "Assistant says" on the right.

Conversation steps:

- Step 1: "Which type of savings account do you want to create?" with buttons for "Zero balance...", "Kids savings...", and "+1".
- Step 2: "Great ! . Please take the following documents and head towards the nearest branch." with a "Free text" input field.
- Step 3: "Great ! . Please take the following documents and head towards the nearest branch." with a "Free text" input field.

Assistant says:

Step 1 is taken without conditions. The assistant's response is: "Which type of savings account do you want to create?". Below the response, there are buttons for "Regular savings account", "Kids savings account", and "Zero balance savings account".

Buttons at the bottom include "New step" and "Preview".

STEP3:

Query has been added

IBM Watson Assistant interface showing the configuration for a "savings account" conversation. The interface is divided into two main panels: "Conversation steps" on the left and "Assistant says" on the right.

Conversation steps:

- Step 1: "Which type of savings account do you want to create?" with buttons for "Zero balance...", "Kids savings...", and "+1".
- Step 2: "Great ! . Please take the following documents and head towards the nearest branch." with a "Free text" input field.
- Step 3: "Great ! . Please take the following documents and head towards the nearest branch." with a "Free text" input field.

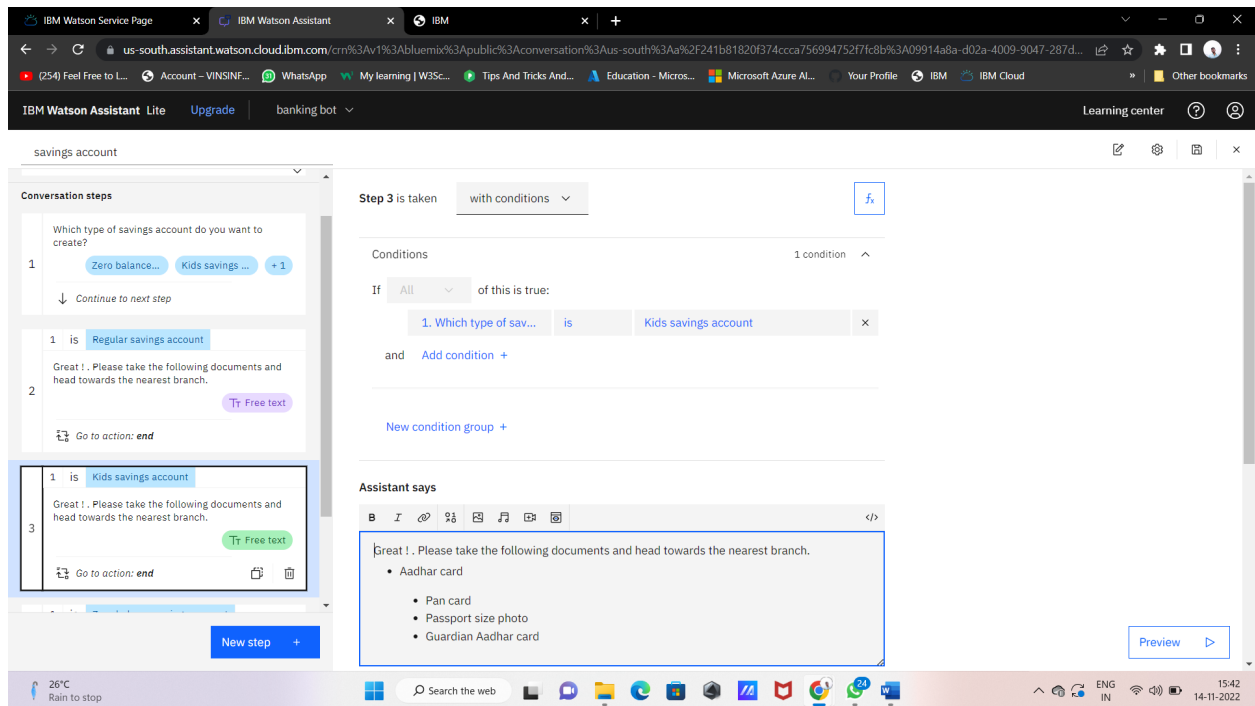
Assistant says:

Step 2 is taken with conditions. The conditions are: "1. Which type of sav... is Regular savings account". The assistant's response is: "Great ! . Please take the following documents and head towards the nearest branch." with a list of documents: "Aadhar card", "Pan card", and "Passport size photo".

Buttons at the bottom include "New step" and "Preview".

STEP4:

Another query has been added



STEP5:

Final query for saving account has been created

