

# Project Development Phase

## Delivery of Sprint - 3

Date	10 November2022
TeamID	PNT2022TMID16498
ProjectName	AI-based discourse for Banking Industry

### Steps:

#### Step 1:

Loan action is created with the respective procedures.

#### Step 2:

General query action is created with the respective procedure.

#### Step 3:

Net banking action is created with the necessary steps.

In addition to it. greeting, end greeting, index and end actions are also created

# Creating Loan Account Action

Loan action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for a 'loan enquiry' action. The left sidebar displays the 'Conversation steps' for the action, which include: 1. 'What type of loan are you looking at?' with options 'Vehicle loan', 'Student loan', and '+3'. 2. 'Continue to next step'. 3. '1 is House loan' with a description 'To be eligible for a House loan please contact our bank service providers with all existing loan details.' and a 'Go to action: end' button. 4. '1 is Gold loan' with a description 'Great !. Please take the following documents and head towards the nearest branch.' and a 'Go to action: end' button. The main area shows the 'Customer starts with:' section with a text input field 'Enter a phrase' and a 'loan enquiry' button. The bottom status bar shows the temperature as 26°C and the time as 15:44 on 14-11-2022.

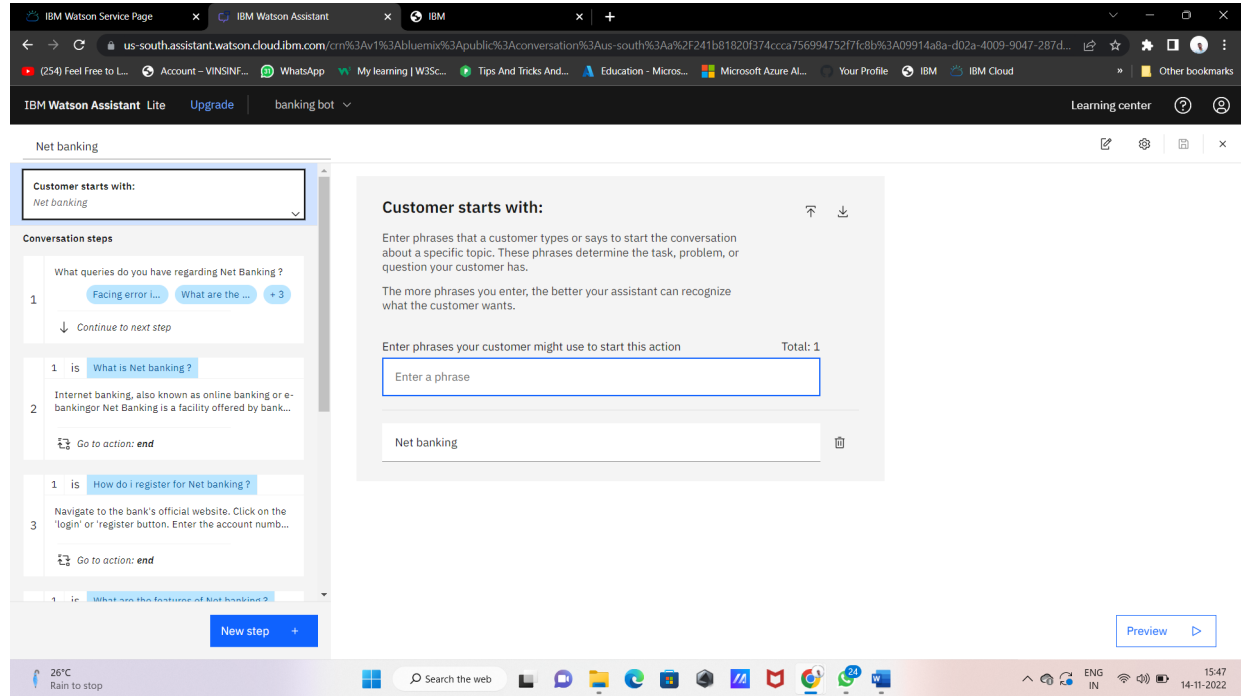
# Creating General Query Action

General query action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for a 'general query' action. The left sidebar displays the 'Conversation steps' for the action, which include: 1. 'Select the general query listed below' with options 'Find a neares...', 'Bank Workin...', and '+4'. 2. 'Continue to next step'. 3. '1 is Bank Working Days' with a description 'The bank is open all days from 9 a.m to 3 p.m with exception of 2nd saturday.' and a 'Go to action: end' button. 4. '1 is List of branches' with a description 'Branches available are Adyar Anna Nagar West Anna Salai Annanagar Arumbakkam Ashok Nagar Asiad...' and a 'Go to action: end' button. The main area shows the 'Customer starts with:' section with a text input field 'Enter a phrase' and a 'general query' button. The bottom status bar shows the temperature as 26°C and the time as 15:45 on 14-11-2022.

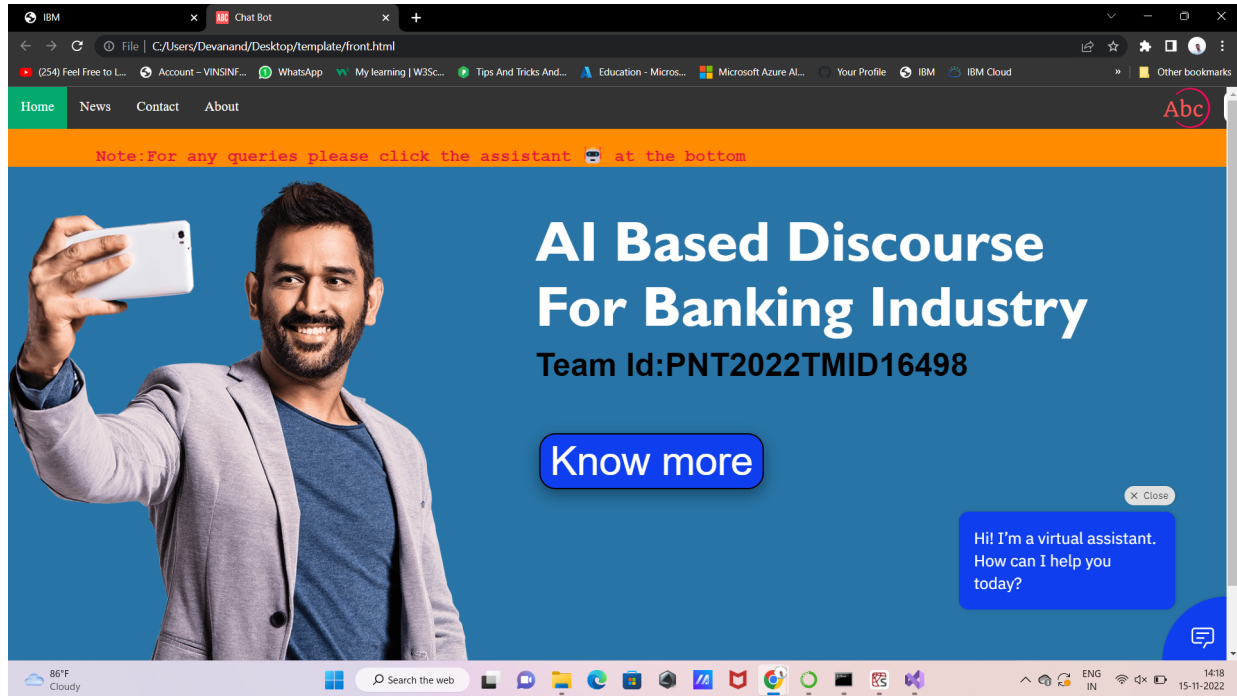
# Creating NetBanking Action

Net banking action is created with the necessary steps.



In addition to this greeting , end greeting , index and end actions are also created.

## PROJECT FINAL OUTPUT:



**NOTE : SINCE NO CODES WERE USED IN CREATING LOAN ACCOUNT ACTION . SCREENSHOTS OF EACH STEPS IS BEEN MENTIONED WITH APPROPRIATE SCREENSHOTS.**