

# CREATE IBM WATSON ASSISTANT SERVICE

Date	02 October2022
Team ID	PNT2022TMID16498
Project Name	AI-based discourse for Banking Industry

**STEP1:**  
**Create your IBM cloud account**

**STEP2:**  
**Select the location (DALLAS) and click create**

Watson Assistant - IBM Cloud

cloud.ibm.com/catalog/services/watson-assistant

IBM Cloud

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Watson Assistant

Watson Assistant lets you build conversational interfaces into any application, device, or channel.

Create About

Type Service

Provider IBM

Last updated 11/08/2022

Category AI / Machine Learning

Compliance EU Supported HIPAA Enabled IAM-enabled

Location Sydney Frankfurt London Tokyo Washington DC Dallas

Select a location

Dallas (us-south)

Select a pricing plan

Displayed prices do not include tax. Monthly prices shown are for country or location: [United States](#)

Plan	Features	Pricing
Lite	<b>Everything you need to get started, free for as long as you need it</b> Up to 1,000 unique monthly active users (MAUs) chatting with your assistant Up to 10,000 messages per month --- Features --- - World-class conversational AI with Watson - Make your website assistant your own with Webchat - deploy Webchat in minutes, or use our fully extensible architecture - Bootstrap your assistant by using some of our prebuilt content - Connect to any application or database with a prebuilt integration,	Free

Summary

**Watson Assistant** Free

Location: Dallas

Plan: Lite

Service name: Watson Assistant-b7

Resource group: Default

☒ I have read and agree to the following license agreements:  
[Terms](#)

Create

Add to estimate

### Step3:

## Then personalize your assistant

The screenshot shows the 'Personalize your assistant' interface. On the left, there are four sections for personalization: 'Tell us where your assistant will live' (with a dropdown set to 'I'm not sure'), 'Tell us about yourself' (with a dropdown set to 'N/A (I am a student)'), 'What is your role on the team building the assistant?' (with a dropdown set to 'Designer'), and 'Which statement describes your needs best?' (with a dropdown set to 'Not sure at this time.'). On the right, a preview window titled 'This is what your customers will experience' shows a chat conversation. The chat starts with a user asking 'Do you have the Speed Demons in stock?'. The assistant responds: 'The Speed Demons are in stock at our Downtown and Northgate locations, which are both within five miles of you. What size and color do you need?'. The user replies 'I'm looking for a size nine in white'. The assistant responds: 'Great news! The Speed Demons are available in white in a size 9. You can purchase them for curbside pick up or we can ship them to you. Which would you prefer?'. The user has two options: 'I'll pick them up!' and 'Ship them to me, please!'. The interface includes a 'Back' button and a 'Next' button at the top right.

### Step4:

## Customize your Watson Assistant

The screenshot shows the 'Customize your chat UI' interface. It includes a 'Restart conversation' button at the top right. The main section allows customization of the assistant's appearance: 'Assistant's name as known by customers' (set to 'Watson Assistant'), 'Primary color' (set to '#FFFFFF'), 'Secondary color' (set to '#3D3D3D'), 'Chat header' (set to '#0354E9'), and 'User message bubble' (set to 'On'). There is a section for 'Significant and interactive objects' with an 'IBM Watermark' option set to 'On'. A large blue preview window on the right shows a chat bubble with the text 'Hi! I'm a virtual assistant. How can I help you today?' and three example buttons: 'Example: Find nearby location', 'Example: Check account balance', and 'Example: See how I can help'. The interface includes a 'Back' button and a 'Next' button at the top right.

## Step5:

### Create Skill Creation

The screenshot shows the 'Create your first assistant' page in the IBM Watson Assistant console. The page has a dark header with the IBM Watson Assistant logo and a 'Next' button. The main content area is light gray and contains the following fields:

- Assistant name:** A text input field containing 'banking bot'. Below it, a note states: 'Your assistant name will be kept internally and not visible to your customers'.
- Description (optional):** A text area with a character count of 0/128. The placeholder text is 'Add a description for this assistant'.
- Assistant language:** A dropdown menu currently set to 'English (US)'. Below it, a note states: 'This is the language your assistant will speak.'

A 'Start' button is located at the bottom right of the form. The bottom of the browser window shows a Windows taskbar with various icons and a system tray displaying '26°C Rain to stop' and the date '14-11-2022'.

## Step6:

### Savings Account Is Created

The screenshot shows the 'New action' dialog box in the IBM Watson Assistant console. The dialog box is titled 'New action' and contains the following text:

Customer starts with:  
Example: I want to pay my credit card bill.

Conversation steps

1. This step has no content  
Continue to next step

The dialog box also has a 'Cancel' button and a 'Save' button. The background shows the 'Untitled action' page with a 'Preview' button. The bottom of the browser window shows a Windows taskbar with various icons and a system tray displaying '26°C Rain to stop' and the date '14-11-2022'.

## Step7:

**Skill has been added successfully.**

