

AI based discourse for Banking Industry

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PROBLEM STATEMENT:

1. The Banking Industry work efficiently only when they clarify all the customers query.
2. It is very difficult to establish large number of employees to clarify the queries of the customer in the banking industry.
3. Clarifying query 24/7 a day is important to increase the productivity and also to make customer feel ease to access.
4. Analyzing the queries of customer help the banking industry to improve their Schemes as well as to improve customer relationship.
5. Arranging similar queries is important to answer them easily .
6. There should be communication between only two person Banker and Customer as the people interfere confusion increases.
7. In order to avoid such problems AI is important in Banking Industry.