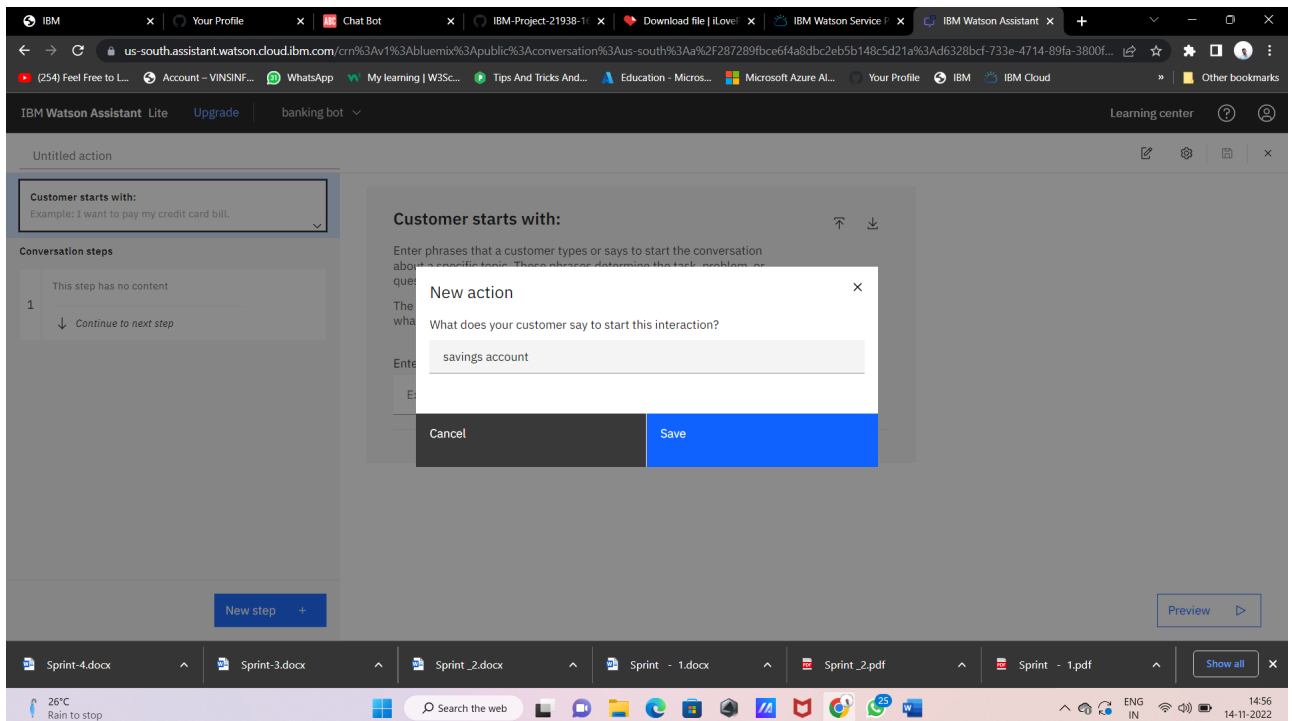


Project Development Phase Delivery of Sprint -2

Date	31 OCTOBER 2022
TeamID	PNT2022TMID16498
ProjectName	AI-based discourse for Banking Industry

Creating Saving Account Action

Create a saving accounting IBM Watson. Create new **Action** Saving.



Add steps in savings account

IBM Watson Assistant Lite Upgrade banking bot Learning center

savings account

Customer starts with:
savings account

Conversation steps

1 Which type of savings account do you want to create?
Zero balance... Kids savings ... +1
Continue to next step

1 is Regular savings account
Great ! . Please take the following documents and head towards the nearest branch.

2 Tr Free text
Go to action: end

1 is Kids savings account
Great ! . Please take the following documents and head towards the nearest branch.

3 Tr Free text
New step +

Preview

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

savings account

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Creating Current Account Action

Create a new **Action** Current for the current account action and add the steps in it .

IBM Watson Assistant Lite Upgrade banking bot Learning center

current account

Customer starts with:
current

Conversation steps

1 what's your company type ?
proprietorship partnership
Continue to next step

1 is proprietorship
Please take the following documents and approach the closest branch.

2 Tr Free text
Go to action: end

1 is partnership
Please take the following documents and approach the closest branch.

3 Tr Free text
Go to action: end

New step +

Preview

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 2

Enter a phrase

current account

current

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