# 1. CUSTOMER SEGMENT(S)

CS

Who is your customer? i.e. working parents of 0-5 y.o. kids

Define

fit into

- 1. People who works in the forest.
- 2. Tribes who lives in the forest.
- 3. People who lives near the forest.

#### 6. CUSTOMER CONSTRAINTS



What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

Customers don't have enough resources to do this.

#### 5. AVAILABLE SOLUTIONS



Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

Wireless Sensor networks have been used but they are not much efficient in detecting in earlier stages.

## 2. JOBS-TO-BE-DONE / PROBLEMS



Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

- Earlier detection of forest fire
- Should monitor 24/7

## 9. PROBLEM ROOT CAUSE



What is the real reason that this problem exists? What is the back story behind the need to do this job?

i.e. customers have to do it because of the change in regulations.

Both Natural and Man made causes like lightning, setting fire to trees using flammable products.

## 7. BEHAVIOUR



What does your customer do to address the problem and get the job done?
I.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

They should inform this to the government or to find people(organizations) who can address solution to this problem.

## 3. TRIGGERS



What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

Loss of habitat and life Triggers customers to act.

## 10. YOUR SOLUTION



If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

Building a Convolutional neural network model which collects the data from sensors, cameras and drones and gives it to the model and predicts the fire and sends the location of fire before it happens.

# 8. CHANNELS of BEHAVIOUR



#### 8.1 ONLIN

What kind of actions do customers take online? Extract online channels from #7

Having a live stream on social media and local media about the problems facing due to forest fire and its social impact in the environment

#### 2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

Should address the problem to the government.

4. EMOTIONS: BEFORE / AFTER  How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design.
BEFORE: Feels insecure and anxious hopeless living in or nearby forest.
After: Gains confidence that we can over come the fear of forest fire