

## Project Title: Personal Expense Tracker Application

### Project Design Phase-I - Solution Fit Template

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Define CS, fit into CC	<p><b>1. CUSTOMER SEGMENT(S)</b></p> <p>Who is your customer? i.e. working parents of 0-5 y.o. kids</p> <p><b>CS</b></p> <ol style="list-style-type: none"><li>1) Small scale companies to make the process of budget in an easier way.</li><li>2) Used by lenders to keep their account in precised manner</li><li>3) Aged between 20-65 are the most common age group of customers for this application.</li></ol>	<p><b>6. CUSTOMER CONSTRAINTS</b></p> <p>What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.</p> <p><b>CC</b></p> <ol style="list-style-type: none"><li>1) There are chances of discrepancy between the actual budget and the practical budget.</li><li>2) Due to many scam websites among the network customer may have the question on the reliability.</li></ol>	<p><b>5. AVAILABLE SOLUTIONS</b></p> <p>Which solutions are available to the customers when they face the problem</p> <p>or need to get the job done? What have they tried in the past? What pros &amp; cons do these solutions have? i.e. pen and paper</p> <p><b>AS</b></p> <ol style="list-style-type: none"><li>1) Evaluation of the budget</li><li>2) Faster calculation of budget to the customers.</li><li>3) Email is alert is sent to the necessary times.</li></ol>	Explore AS, differentiate
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**2. JOBS-TO-BE-DONE / PROBLEMS**

Which jobs-to-be-done (or problems) do you address for

- 1) Data collection
- 2) Sending the email at right time
- 3) Sufficient documentation
- 4) Lack of awareness among consumers

**9. PROBLEM ROOT CAUSE**

What is the real reason that this problem exists? What is the back

**RC**

- 1) The root cause for this problem is the delay in the budget.
- 2) Another cause is the lack of proper input.
- 3) Improper input leads to lack of trust among consumer

**7. BEHAVIOUR**

What does your customer do to address the problem and

i.e. directly related: find the right solar panel installer, calculate

**BE**

- 1) The consumer should capture the correct budget.
- 2) Upload correct inputs in the application

<p><b>3. TRIGGERS</b> <span>TR</span></p> <p>What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.</p> <ol style="list-style-type: none"> <li>1) Lack of budgeting knowledge.</li> <li>2) Inadequate input.</li> </ol>	<p><b>10. YOUR SOLUTION</b> <span>SL</span></p> <p>If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.</p> <p>If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.</p>	<p><b>8. CHANNELS of BEHAVIOUR</b> <span>CH</span></p> <p><b>8.1 ONLINE</b> What kind of actions do customers take online? Extract online channels from #7</p> <ul style="list-style-type: none"> <li>❖ Provide the details of day-to-day expenses</li> <li>❖ Select the area where consumer use</li> <li>❖ Upload the expenses for budgeting</li> </ul>
<p><b>4. EMOTIONS: BEFORE / AFTER</b> <span>EM</span></p> <p>How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure &gt; confident, in control – use it in your communication strategy &amp; design.</p> <ol style="list-style-type: none"> <li>1) The user will have more trust because we provide good user friendly environment</li> <li>2) There will not be any frustration any more since the process is quick and flexible.</li> <li>3) As time is very much saved, people will find this application as boon for budgeting.</li> </ol>	<p>Personal Expense Tracker Application falls in the Finance Category and serves the important purpose of managing finances which is a very important part of one's life. The main purpose of this application is</p> <ul style="list-style-type: none"> <li>❖ Maintain computerized diary</li> <li>❖ Track of expenses of a user on a day-to-day basis.</li> <li>❖ Categorize distribution of the expenses</li> </ul>	<p><b>8.2 OFFLINE</b> What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.</p> <ul style="list-style-type: none"> <li>❖ Expense form has to be filled</li> <li>❖ Required documents have to be submitted</li> <li>❖ Inspect the expenses for budgeting.</li> </ul>