



Crude oil prediction (Customer journey map)

<div>SCENARIO</div> <div>Getting New data Order, Trac from the Manufacturer Return</div>	<div></div> <div>Entice</div> <div>How does someone initially become aware of this process?</div>	<div></div> <div>Enter</div> <div>What do people experience as they begin the process?</div>	<div></div> <div>Engage</div> <div>In the core moments in the process, what happens?</div>	<div></div> <div>Exit</div> <div>What do people typically experience as the process finishes?</div>	<div></div> <div>Extend</div> <div>What happens after the experience is over?</div>
<div></div> <div>Steps</div> <div>What does the person (or group) typically experience?</div>	<div><div>Going to review</div><div>Most of the customers found the values are big</div></div> <div><div>Searching for New outcomes</div><div>Peoples Need to stay with current update</div></div> <div><div>Watch Review vedios</div><div>Peoples Watch new values frelated vedios</div></div>	<div><div>Start purchase for production</div><div>After deciding to buy clothes , they click the Purchase button</div></div> <div><div>Confrm payment for dress</div><div>They flout their contact and credit card information, then continue</div></div> <div><div>Email reminder</div><div>One day before the updates receive a reminder email is sent to user</div></div>	<div><div>Order is arriving</div><div>Customers get email a day before arriving</div></div> <div><div>Receiving product</div><div>On the day customer receiving the outcomet</div></div> <div><div>Make a Trail on new Clothes</div><div>Check the outcomes with the predicted values</div></div>	<div><div>Writing & submitting review</div><div>The user writes a review and gives the tour a star- rating out of 5.</div></div> <div><div>Take a pic with the new values</div><div>Share the images with colleagues</div></div>	<div>Values appears in the user profile</div>
<div></div> <div>Interactions</div> <div>What interactions do they have at each step along the way?<ul style="list-style-type: none">■ People: Who do they see or talk to?■ Places: Where are they?■ Things: What digital touchpoints or physical objects would they use?</div>	<div><div>Ask about others for big shops</div></div> <div><div>Check on Websites and Offline shops and stores</div></div> <div><div>Watch Top outcomes of models collections</div></div>	<div><div>section of the website, iOS app, or Android app</div></div> <div><div>Customer's email (software like Outlook or website like Gmail)</div></div> <div><div>Payment overlay within the website, iOS app, or Android app</div></div>	<div><div>Think about product quality</div></div> <div><div>Check its right size</div></div>	<div><div>Look the new predicted values</div></div> <div><div>Feel motivated</div></div>	<div>Recommendations span across website, iOS app, or Android app</div>
<div></div> <div>Goals & motivations</div> <div>At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")</div>	<div><div>Help me see what they have to offer</div></div> <div><div>Help me to Get more discounts</div></div> <div><div>Help me to get new values</div></div>	<div><div>Help me commit to getting new inputs</div></div> <div><div>Help me get through this outcomet part without too much hassle</div></div> <div><div>Help me make sure I don't forget about my outcomes</div></div>	<div><div>Help Me for New input delivery</div></div> <div><div>Help me for new outcomes</div></div>	<div><div>Help me with good feelings and no awkwardness</div></div>	<div>Help me see ways to enhance my new values</div>
<div></div> <div>Positive moments</div> <div>What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?</div>	<div><div>Get values with more accuratee</div></div> <div><div>look bigger than smaller</div></div>	<div><div>Current payment fow is very bare-bones and simple</div></div> <div><div>We've heard from several people that the reminder emails were essential</div></div>	<div><div>People believe the values itself, we have a 98% satisfaction rating</div></div>	<div><div>People generally get self confident when put new values</div></div>	<div>We think people like these recommendations because they have an extremely high engagement rate</div>
<div></div> <div>Negative moments</div> <div>What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?</div>	<div><div>doesn't found fit size values</div></div>	<div><div>Trepidation about the purchase ("I hope this will be worth it!")</div></div>	<div><div>Sometimes receive wrong values</div></div>	<div><div>Customers report feeling review fatigue</div></div>	
<div></div> <div>Areas of opportunity</div> <div>How might we make each step better? What ideas do we have? What have others suggested?</div>	<div><div>Make it easier to compare and shop for experiences without having to click on them</div></div> <div><div>More collection at one place</div></div>	<div><div>Getting new outputs for</div></div>	<div><div>How might we make our Collection for all prices</div></div>	<div><div>How might we make it clear that tipping is appreciated but not necessary?</div></div>	